



Train the Trainer #5 Conference Agenda

Wednesday, February 26, 2020

SCAN Headquarters | 3800 Kilroy Airport Way, Long Beach, CA 90806

8:00 am – 8:30 am	Breakfast/Registration	
8:30 am – 8:45 am	Opening Remarks & Objectives <i>*Pre-conference raffle*</i>	Michelle Fujii <i>Director, Network Quality</i>
8:45 am – 9:00 am	Opening Activity	
9:00 am – 10:15 am	New Patient Onboarding	Robi Hellman, RN, MSN, CNS <i>Director, Education and Training</i>
	Access to Care	Reneé McNally <i>Health Care Services Trainer</i>
	Care Coordination	Nancy Ann Schwartz, RN, MBA <i>Trainer, Medicare Star Quality</i>
10:15 am – 10:30 am	Break <i>*Raffle*</i>	
10:30 am – 11:15 am	Workshop Session #1	
11:15 am – 12:00 pm	Workshop Session #2	
12:00 am – 12:45 pm	Lunch <i>*Raffle*</i>	
12:45 pm – 1:15 pm	Workshop Session #3	
1:15 pm – 1:45 pm	Report Out	Workshop Groups
1:45 pm – 2:00 pm	Break <i>*Raffle*</i>	
2:00 pm – 2:15 pm	Program Roll Out: OST Online	Reneé McNally <i>Health Care Services Trainer</i>
2:15 pm – 2:30 pm	Closing remarks <i>*Final raffle*</i>	Alex Legaspi <i>Manager, Network Quality</i>