



# Health Equity

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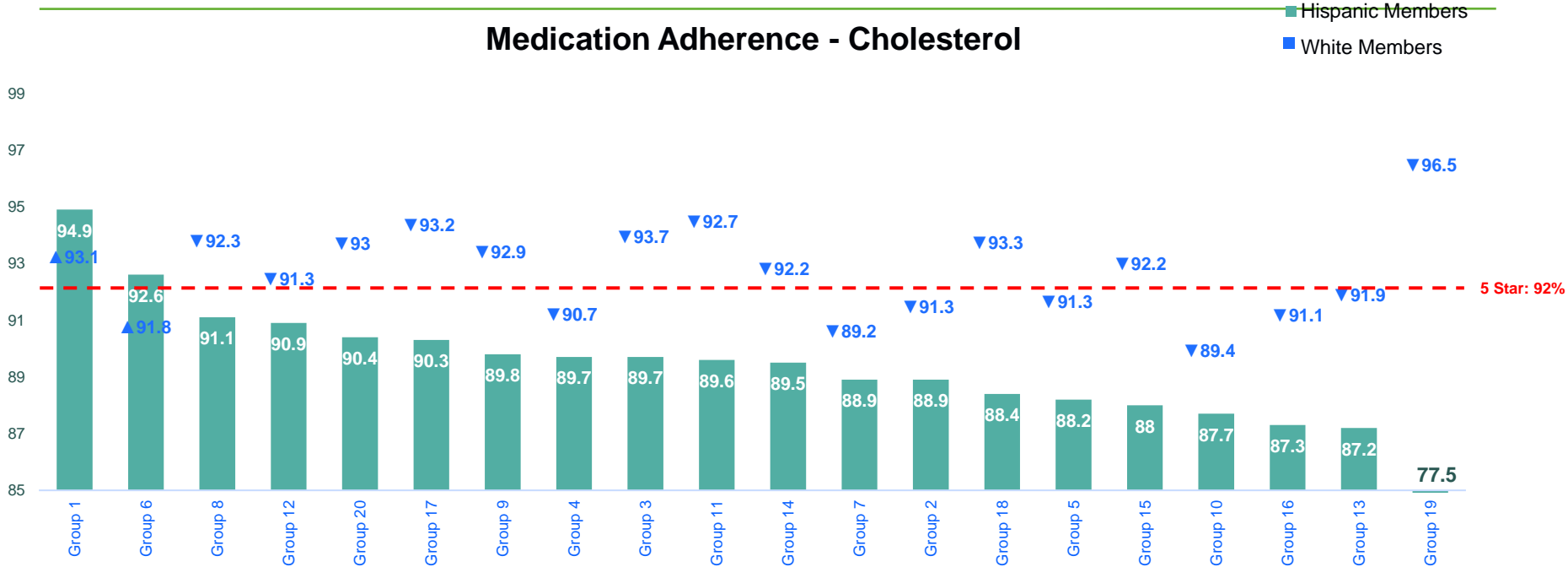


# SCAN has now made it an organizational priority to address the largest inequities in our member population beyond adherence

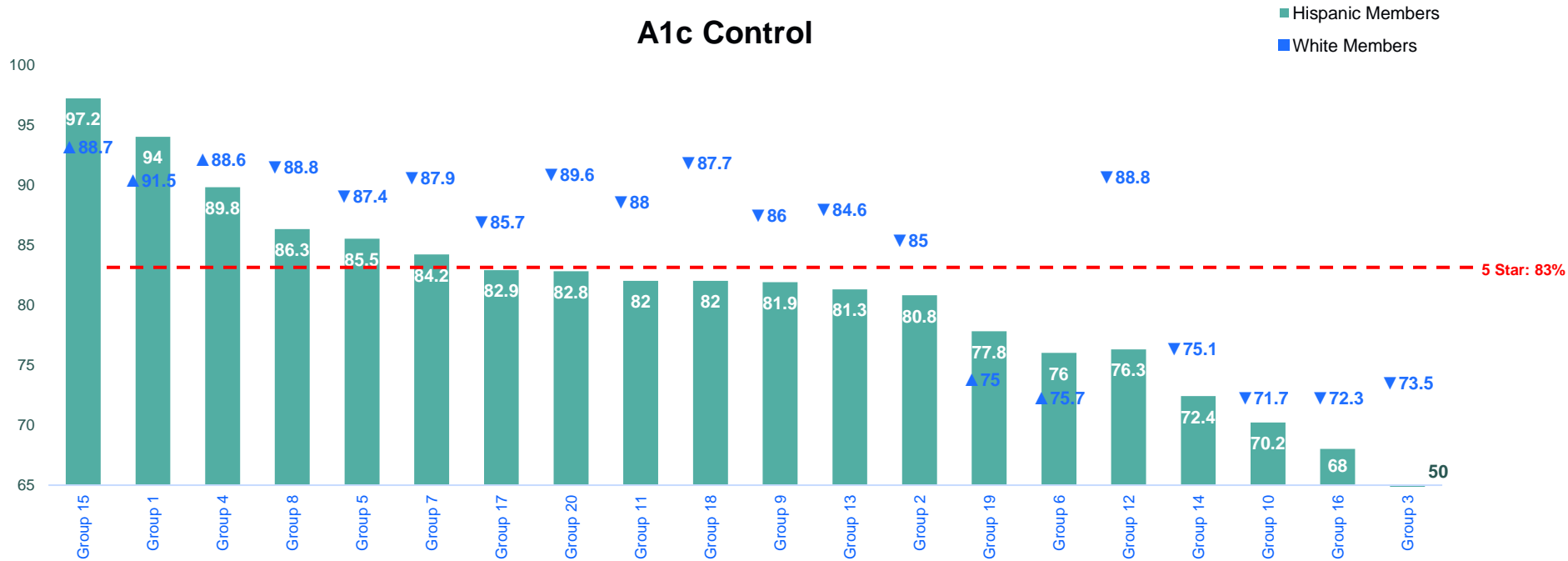


**Our goal is to eliminate these health inequities in key populations with a focus on chronic condition management and prevention**

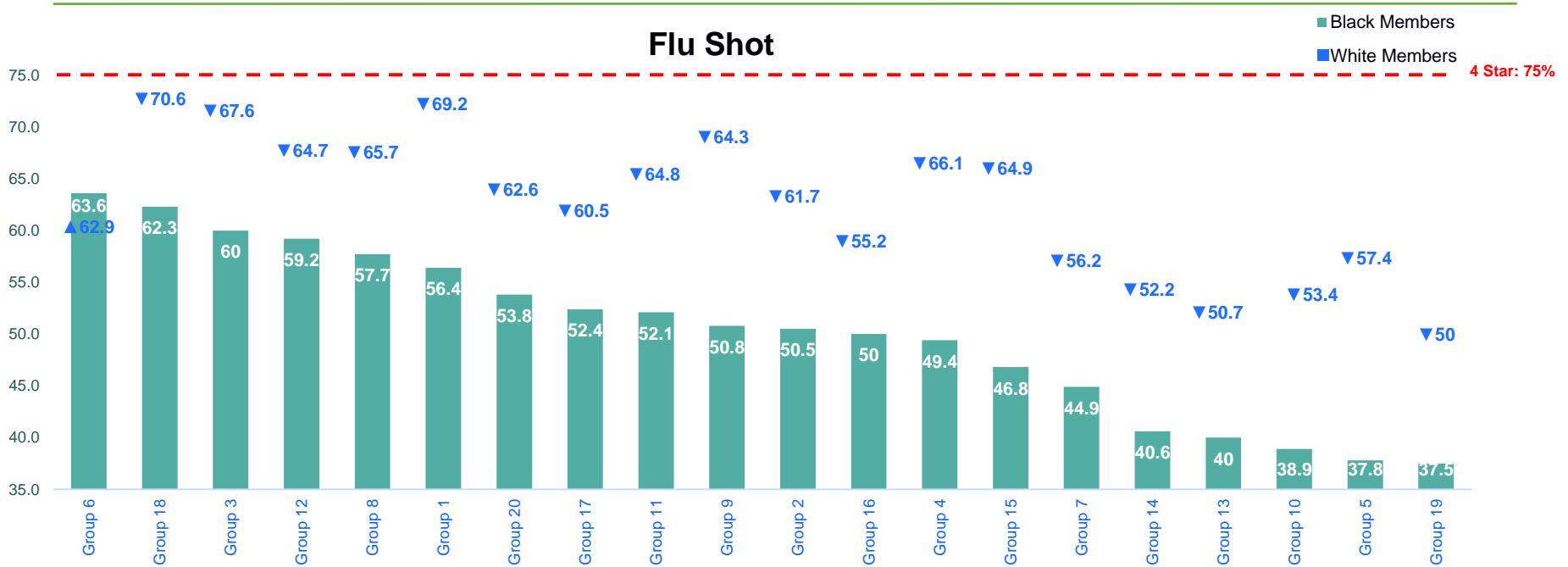
# 2022 Performance Medication Adherence for Cholesterol for Hispanic vs. White Members



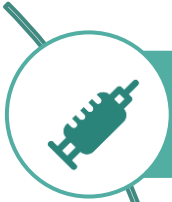
# 2022 Performance for A1c Control for Hispanic vs. White Members



# 2022 Performance for Flu Shot for Black vs. White Members



# Why Managing these Measures Matters



**Flu vaccination is associated with a lower mortality from all causes, stroke, chronic renal disease, DM, pneumonia, COPD, heart diseases and malignancy (Wang et al. 2007)**



**A 1% increase in A1c level among patients with type 2 diabetes is associated with an increase in all-cause mortality, heart disease, heart failure, stroke and peripheral vascular disease (Zhang et al. 2012)**



**Higher levels of HbA1c is associated with an increased risk of stroke with a dose-dependent response when compared with patients with HbA1c <9%, even after adjusting for CHA2DS2-Vasc risk factors and use of oral anticoagulants. (Kerzele et al. 2022)**



**Poor statin adherence is associated with increased risk of cancer and cardiovascular mortality (Lee et al. 2020)**

# What SCAN is doing

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## Health Equity Measures on Provider Incentive Program

- Blood Sugar Control– Hispanic
- Medication Adherence Statins – Hispanic
- Flu Shot– African Americans

## Health Equity Excellence Award

- Based on HE Provider Incentive Program (PIP) Performance
- Eligibility criteria announcement at the SCAN 2023 Quality Symposium
- Awarded in June 2024

## Health Equity Provider Group Engagement

- Identify 5-Star Health Equity Champion
- Collaborating with multiple Provider Partner Groups on Diabetes Management referral programs
- HEDIS and Pharmacy reports include Race and Language
- Diabetes & cholesterol mgmt. webinar in July 2023

# Reports/Tools for Each Metric Focus



## A1c Control – Hispanic & Flu – African American



Report/Tool	Brief Description
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<b>Network Gap of Care Flat File</b>	HEDIS measure gaps
<b>Monthly_Flu_Rpt</b>	Lists current Flu gaps



## Medication Adherence for Cholesterol – Hispanic

<b>Adherence Weekly Monitoring Report</b>	Members in the gap for medication adherence measures
<b>Refill Report</b>	Members due or past due in the upcoming week for a medication refill.
<b>Re- assessment of Chronic Meds (RCM) Report</b>	Members that need to have their treatment plan reassessed



# Webinar

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**Topic:** Focusing on Diabetes and Cholesterol Management in the Hispanic Population

**When:** July 12, 2023, 12pm-1pm

Registration link coming soon!

# Brainstorm

IT'S A BIG YEAR

2023

MAKE YOUR MARK

# Best Practices



## Diabetes Management Programs

- Diabetes self management education program led by diabetic educators
- Pharmacist led diabetic clinic with collaborative practice agreement
- Customized outreach and mailers
- Group classes led by health coaches/diabetic educators/nurses



## Cholesterol Management Programs

- Weekly text messages and refill reminders
- 100-day supply conversion for member if possible
- Education program led by a pharmacist
- Monthly cholesterol management classes
- Deprescribing



## Flu

- Patient education on importance of getting vaccinated using the SHARE model
- Include messaging in the after-visit summary
- Provide patients with educational materials to explain the benefits of the flu vaccine and the risk of complications for those at high risk

Ensure classes and educational material are offered in English and Spanish

Ensure providers are bilingual and culturally congruent with their patients

Ensure team members are trained on culturally sensitive care and communication skills

Collect data on language preference and Race

Stratify opportunities and outcomes by language preference and Race