



# 2023 SCAN Quality Updates

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# Thank you for helping SCAN reach its sixth consecutive 4.5 STAR CMS Rating!



223,009



232,290



245,615



250,741



314,148



286,084

# Upcoming Stars Changes

*Additional changes will likely be announced at a later time*

## Health Equity Index

- Replaces current reward factor starting Star Rating 2027

## Tukey Outlier Deletion Methodology

- Removing guardrail methodology has not been finalized

## Measure Changes

- Medication Adherence: Add risk adjustment based on sociodemographic status characteristics to the three adherence measures
- Remove “Diabetes Care Kidney Disease Monitoring” and added “Kidney Health Evaluation for patients with Diabetes”

## Patient Experience

- Weight reduces from 4 to 2 starting in Measurement Year 2024



# Provider Incentive Program (PIP) Goal and Structure

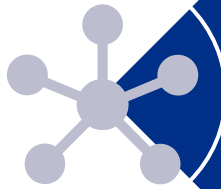
<b>Goal</b>	<b>To sustain high quality care for SCAN members and achieve year-over-year improvement in selected measures.</b>
<b>Structure</b>	Modeled after the CMS 5-Star Quality Program.  Uses SCAN thresholds and weights; gives special attention to measures that highly impact the Plan's overall 5-Star rating and that providers can impact.

# 2022 Provider Incentive Program (PIP)



## Volume Driven

- 2 Programs based on membership volume - PIP 1 and PIP 2
- One size fits all program



## Not Area Focused

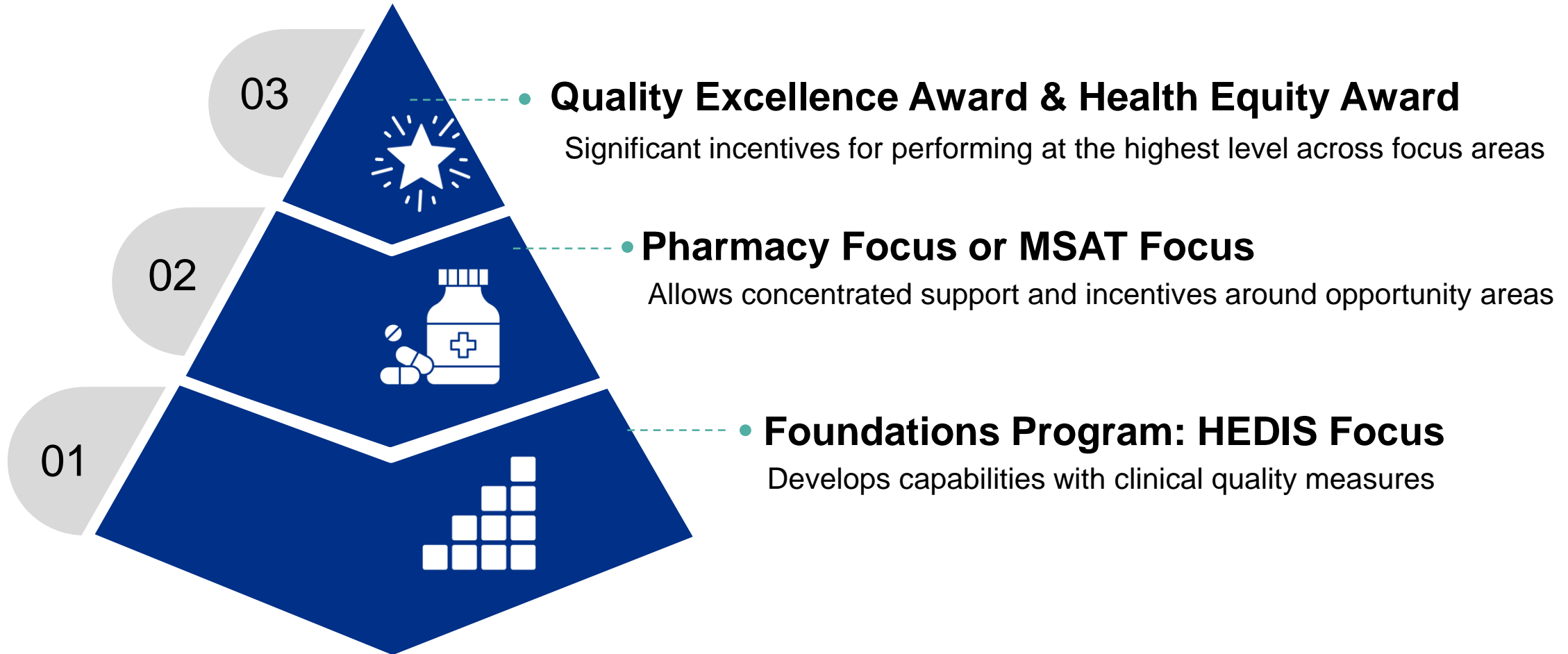
- Incentive dollars spread across all areas: Part C, Part D, and Survey Based Measures



## No Additional Incentives

- Payout based on program performance and excellence award not an option

# Aligning Incentives: Customized Incentive Programs



# Upcoming Webinars and Trainings in 2023

## ❖ **May 22, 2023**

- Office Staff Training – Maintaining Physical Health and Pain Management

## ❖ **May 23, 2023**

- Office Staff Training – Reducing the Risk of Falls

## ❖ **May 24, 2023**

- Physician Training – Promoting Healthy Aging & Improving Performance on the Health Outcomes Survey

## ❖ **June 1, 2023**

- Office Staff Training –Discussing Difficult Topics: UI and Mental Health

## ❖ **June 16, 2023**

- Physician Training – Promoting Healthy Aging & Improving Performance on the Health Outcomes Survey

## ❖ **July 12 2023**

- Webinar: Focusing on Diabetes and Cholesterol Management in the Hispanic Population

## ❖ **August 2023**

- Webinar: Focusing on the Transitions of Care Measure

## ❖ **November 2023**

- Tele Talk: Focusing on the Flu Vaccine

# Medi-Cal Continuous Coverage

- ▶ During the Public Health Emergency (PHE) starting March 2020, Medi-Cal members were provided with “continuous coverage” that allowed them to access health care services without interruption
- ▶ This “continuous coverage” has already ended on March 31, 2023. Medi-Cal redeterminations restarted on April 1, 2023 for individuals with a June 2023 renewal month

Medi-Cal beneficiaries may lose their coverage if they are no longer eligible or fail to complete the renewal process

Across all SCAN plans, there are roughly 22K members at risk of losing their Medi-Cal coverage

<https://www.dhcs.ca.gov/toolkits/Pages/Medi-Cal-Continuous-Coverage-Unwinding.aspx>



# 2022 Performance: High Performing Provider Partners

Group	PIP 2022 OSR
PROVIDENCE HEALTH NETWORK	4.05
HOAG CLINIC	4.01
FACEY MEDICAL FOUNDATION	3.93
GREATER NEWPORT PHYS	3.87
SCRIPPS HEALTH PLAN SVCS INC	3.78
MEMORIALCARE MEDICAL FOUNDATION	3.74
ST JOSEPH HERITAGE HEALTHCARE	3.71
ST VINCENT IPA MEDICAL CORP	3.68
AXMINSTER MG	3.58
TORRANCE HEALTH ASSOC INC	3.55
OPTUM CARE NETWORK MONARCH	3.54
CAREMORE HEALTH CLARK COUNTY	3.53
OPTUM	3.52
VALLEY CARE PHYSICIANS IPA	3.46
SEAVIEW IPA	3.45

