

SCAN Health Plan Survey A

QuickRead Report

April 2017

METHODOLOGY

An online survey of 1,000 nationally representative U.S. adults, ages 64+

QUESTIONS

1. How often, if ever, do you have difficulty understanding your Medicare options?

Response	%
All the time	9%*
Some of the time	43%
Hardly ever	32%
Never	16%
QuickFacts[±]	
Frequently (net)	52%
Infrequently (net)	48%
Ever (net)	84%

2. Which of the following areas, if any, do you feel most uninformed about when it comes to Medicare coverage?

Response	%
Various coverage plans within Medicare	34%
Long term care coverage	20%
Prescription drug coverage	17%
Hospital coverage	16%
Physician visit coverage	12%
Eligibility for coverage	10%
Other	2%
None of these	26%
QuickFacts	
Any (net)	74%

* All decimals are rounded to the nearest percentage point. This may result in certain numerical totals adding up to slightly more or slightly less than 100%.

[±] Data under "QuickFacts" were derived from the responses, not included as response options that were read during fielding. We include QuickFacts in instances where we feel they will be helpful.



3. Compared to 12 months ago, are you more or less concerned about the future of Medicare?

Response	%
Much more concerned	28%
Somewhat more concerned	51%
Somewhat less concerned	16%
Much less concerned	5%
QuickFacts	
More concerned (net)	79%
Less concerned (net)	22%

4. Do you think Medicare will be affected if the Affordable Care Act (ACA), also known as Obamacare, is repealed?

Response	%
Yes	52%
No	48%

5. Which of the following sources, if any, do you consult the most for the latest information about any changes to Medicare coverage and options?

Response	%
Senior-focused publications, such as <i>AARP</i>	30%
Information from existing health plan	27%
Major news outlets	21%
Government health program websites	18%
Healthcare plan websites	14%
Doctors	13%
Family and friends	9%
Social media	4%
None of these	16%
QuickFacts	
Any (net)	84%



6. In general, how helpful or unhelpful is the information you are getting about Medicare?

Response	%
Very helpful	15%
Somewhat helpful	68%
Somewhat unhelpful	13%
Very unhelpful	4%
QuickFacts	
Helpful (net)	83%
Unhelpful (net)	17%

7. When thinking of all of the available information about Medicare coverage and options, how reliable or unreliable do you consider this information to be?

Response	%
Completely reliable	9%
Mostly reliable	42%
Somewhat reliable	40%
Somewhat unreliable	6%
Mostly unreliable	2%
Completely unreliable	2%
QuickFacts	
Reliable (net)	90%
Unreliable (net)	10%

8. How strongly do you agree or disagree with the following statement – once people reach the eligibility age for Medicare, they become automatically enrolled.

Response	%
Agree strongly	17%
Agree somewhat	23%
Disagree somewhat	25%
Disagree strongly	36%
QuickFacts	
Agree (net)	40%
Disagree (net)	60%



9. Compared to 12 months ago, do you feel more or less prepared to live independently in your own home over the long term?

Response	%
Much more prepared	19%
Somewhat more prepared	52%
Somewhat less prepared	24%
Much less prepared	6%
QuickFacts	
More prepared (net)	71%
Less prepared (net)	29%

10. Which of the following, if any, are you concerned about when it comes to living independently in your own home over the long term?

Response	%
Affordability of healthcare	54%
Quality of healthcare	34%
Access to healthcare	25%
Other	5%
None of these	21%
QuickFacts	
Any (net)	79%

**Methodological Notes:**

The SCAN Health Plan Survey A was conducted by Wakefield Research (www.wakefieldresearch.com) among 1,000 nationally representative U.S. adults, ages 64+, between April 20th and April 28th, 2017, using an email invitation and an online survey. Quotas have been set to ensure reliable and accurate representation of the U.S. adult population 64+.

Results of any sample are subject to sampling variation. The magnitude of the variation is measurable and is affected by the number of interviews and the level of the percentages expressing the results. For the interviews conducted in this particular study, the chances are 95 in 100 that a survey result does not vary, plus or minus, by more than 3.1 percentage points from the result that would be obtained if interviews had been conducted with all persons in the universe represented by the sample.