

## CORPORATE

- ▶ Founded **1977**
- ▶ Employees **1,226**

## SIZE

- ▶ **3rd largest** in the nation
- ▶ **2nd largest** in California

Among not-for-profit Medicare Advantage Prescription Drug Plans (MAPDs)

## QUALITY & SATISFACTION



### 2019 CMS Star Ratings

\* Star rating applies to all plans offered by SCAN Health Plan except SCAN Healthy at Home and VillageHealth.



# 90%

### Member Satisfaction

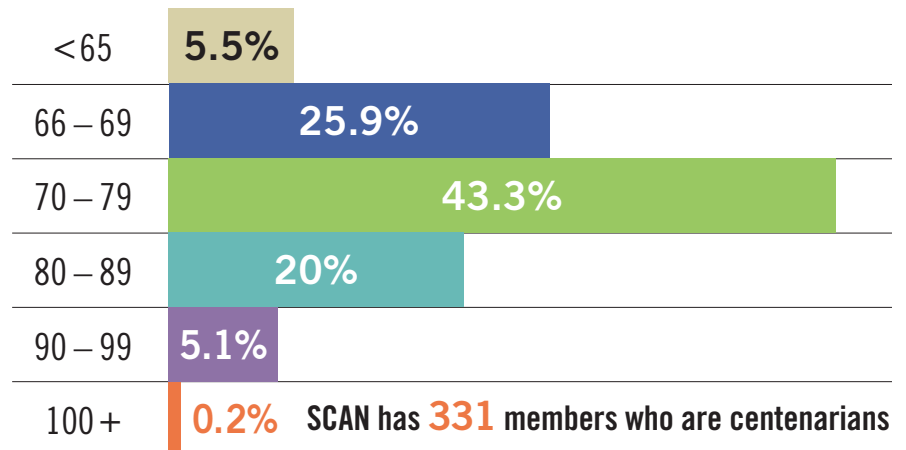
Source: 2018 CAHPS Rating of Health Plan

## 2019 MEMBERSHIP BY COUNTY

Total Membership **202,994**

Los Angeles	41.5%
Orange	17.9%
Riverside	14.9%
San Diego	11.4%
San Bernardino	8.8%
Ventura	2.0%
Sonoma	2.2%
San Francisco	0.7%
Napa	0.3%
Santa Clara	0.1%

## AGE GROUPS OF SCAN MEMBERS



## PLAN TYPES

- ▶ **Medicare Advantage Prescription Drug Plans**
- ▶ **Special Needs Plans:**
  - Dual-eligible (D-SNP)
  - Chronic condition (C-SNP)
  - Institutional (I-SNP)

## SCAN PROVIDER NETWORK



# 5,619

Primary Care Physicians

# 10,447

Specialists

# 97

Hospitals

A California 501(c)3 Tax Exempt Not-for-Profit Public Benefit Corporation

\*Medicare evaluates plans based on a 5-Star rating system.

Star Ratings are calculated each year and may change from one year to the next.