

SCAN ONLINE ACCOUNT

Ready When You Are, Wherever You Are



A SCAN online account has everything you need to make the most of your SCAN benefits—all in one place and without a wait.

Sign up for a free online account

Manage your prescriptions

- View a printable list of medications.
- Check medication coverage and their cost.
- Order and track refills through ExpressScripts.

Get to know your plan and benefits

- Find a digital copy of your SCAN ID to print or request a replacement card.
- Receive, view and store the documents with your plan details, like copays and coverage.
- Receive reminders for upcoming care or when there's an important new plan document to read.
- Sign up for electronic delivery

Track and manage your care

- From important screenings coming up to results from care already received, it's all in your Health Check Record.
- Find out how to reach your doctor or find a new one if you're looking to change.

Make a payment

- One at a time or set up recurring payments.
- Check your payment history.

Talk with Member Services, without having to call

- Send us a question and get a timely response through secure messaging.

Getting the most from your SCAN plan has never been faster or easier.

- Available 24/7.
- One sign-in connects you to all your SCAN benefit accounts.



Safe, secure and made for you.

- Your information is stored securely in one place online and just a click away.
- Personalize it by choosing a preferred language and delivery method (email, text, or mail?) for all your plan communications.
- Add a caregiver to your account if you like.

Why wait when you can get instant access to everything you need to know about your SCAN benefits and how to use them? **Flip the page now to find out how →**

How to Sign Up for a SCAN Online Member Account

You can sign up as soon as your enrollment has been processed.

✓ What you'll need:

- An email address
- A computer, tablet or smartphone
- Your SCAN member ID or Medicare ID and birthdate

🖱 Ready to Get Your Online Account?

1. Go to scanhealthplan.com/register.
2. Fill in your name, SCAN member ID or Medicare ID and date of birth. Then click "NEXT: Step 2".
3. Create a username and password*. You can also set a security question to help you access your password if you forget it.

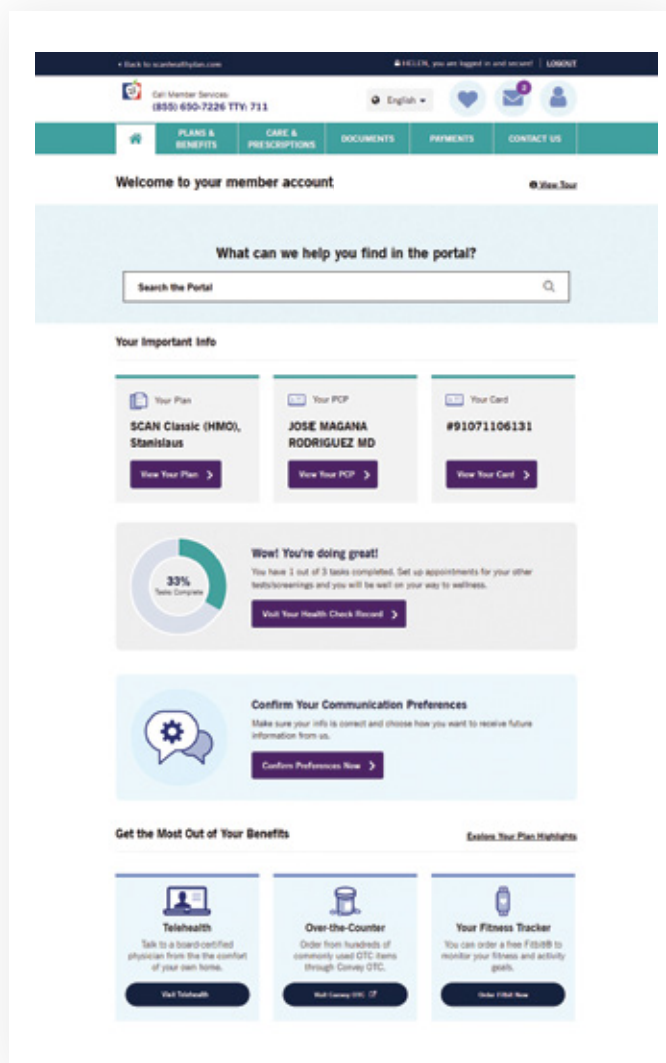
📖 Now that you've signed up...

- Access your online member account through the SCAN website: **scanhealthplan.com/members**. Log in and explore information and services available 24/7.

🗨 Need Tech Help?

Free to SCAN members, the experts at Healthtech can help you set up or use your SCAN online account. Use Healthtech's hotline for any health-related tech needs.

Call 1-833-437-0555 (TTY: 711)
Available 24/7



Does your medical group have a patient portal?

With a patient portal, you're able to see your medical records, book appointments, message your doctors or check on test results or referrals. Sign up for a SCAN online account and your medical group's patient portal for a more complete picture of your health and coverage.

**If you recently signed up for SCAN using our Electronic Enrollment, you can use the username and password you created during that process.*

