



Napa and Sonoma Counties

SCAN Heart First (HMO SNP)

SCAN Balance (HMO SNP)

2021 Benefit Highlights

Medicare Advantage Plan





Plan Details	SCAN Heart First	SCAN Balance
Monthly Plan Premium	\$38	\$38
Annual Plan Deductible	\$0	\$0



Comprehensive Care	SCAN Heart First	SCAN Balance
Primary Care Office Visits	\$0	\$0
Specialist Office Visits	\$15	\$15
Diabetic Self-Management Training	\$0	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0	\$0
Annual Physical Exam	\$0	\$0
Lab Services and X-rays	\$0	\$0
Diagnostic Tests and Procedures	\$0	\$0
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$0	\$0
Durable Medical Equipment	20%	20%
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$60	\$60



Hospital and Emergency Care	SCAN Heart First	SCAN Balance
Inpatient Hospital Care	\$200 per day (days 1-8) \$0 per day (days 9+)	\$200 per day (days 1-8) \$0 per day (days 9+)
Skilled Nursing Facility	\$0 per day (days 1–20) \$50 per day (days 21–100)	\$0 per day (days 1–20) \$50 per day (days 21–100)
Outpatient Surgery	\$225	\$225
Emergency Care	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)
Urgent Care Services	\$25 (worldwide)	\$25 (worldwide)
Ambulance Services	\$200	\$175



Maximum Out-of-Pocket	SCAN Heart First	SCAN Balance
Annual Maximum Out-of-Pocket (MOOP)	\$3,400	\$3,400



Prescription Drug Coverage		SCAN Heart First		SCAN Balance	
PHARMACY NETWORK		PREFERRED	STANDARD	PREFERRED	STANDARD
Part D Deductible		\$0	\$0	\$0	\$0
Initial Coverage Stage - SCAN Contracted Retail Pharmacy (1-month/30-day supply)					
TIER 1: Preferred Generic		\$0	\$7	\$0	\$7
TIER 2: Generic		\$10	\$17	\$10	\$17
TIER 3: Preferred Brand	Insulin	\$42	\$47	\$0*	\$0*
	Other Drugs	\$42	\$47	\$42	\$47
TIER 4: Non-Preferred Drug		\$95	\$100	\$95	\$100
TIER 5: Specialty Tier		33%	33%	33%	33%
Coverage Gap		Tier 1	Tier 1	Tier 1 Tier 3 (insulin only)	Tier 1 Tier 3 (insulin only)

*The \$0 copay applies to members who do not qualify for “Extra Help”.



More Ways to Save on Prescriptions

Pay \$0 for a 3-month supply for Tiers 1 and 2 through Express Scripts Mail Order pharmacy OR pay for 2 months when you get a 3-month supply for Tiers 1 and 2 at your local retail pharmacy.



Optional Dental Monthly Plan Premium	SCAN Heart First	SCAN Balance
Basic Dental Plan	\$6	\$6
Enhanced Dental Plan	\$16	\$16





Included extras you get with SCAN

SCAN provides these services and programs to help our members lead healthier, more independent lives.

Core Extras	SCAN Heart First	SCAN Balance
Vision Services (routine)		
Eye exam	\$0 (1 every 12 months)	\$0 (1 every 12 months)
Glasses or contact lenses	\$0 (every 24 months)	\$0 (every 24 months)
Coverage for frames or contacts	\$130 (every 24 months)	\$130 (every 24 months)
Routine Acupuncture and Chiropractic Services	\$10 per visit (30 visits/year combined)	\$10 per visit (30 visits/year combined)
Podiatry Services (routine)	\$0 (6 visits per year)	\$0 (6 visits per year)
Hearing Services (routine)	\$450/\$750 per aid/per year	\$450/\$750 per aid/per year
Hearing aid copay		
Featured Extras	SCAN Heart First	SCAN Balance
Telehealth	\$0 (per phone or video visit)	\$0 (per phone or video visit)
SCAN HEALTH^{tech} Technology support assistance	\$0 per call/unlimited calls	\$0 per call/unlimited calls
SCAN <i>on the go</i>	Access to many of your benefits wherever you go	Access to many of your benefits wherever you go
SCAN Travel Assurance	Unlimited urgent/emergent worldwide coverage	Unlimited urgent/emergent worldwide coverage
Solutions for Healthy Living	SCAN Heart First	SCAN Balance
Health Club Membership	\$0 (SilverSneakers®)	\$0 (SilverSneakers®)
BrainHQ	\$0 online games to keep your brain healthy and active	\$0 online games to keep your brain healthy and active

SCAN is committed to offering the comprehensive and affordable care you need to stay at your healthiest. If you have any questions, just call us. An authorized SCAN representative will be happy to help you.



877-870-4867 (TTY: 711)

October 1 to March 31: 8 a.m. to 8 p.m., 7 days a week

April 1 to September 30: 8 a.m. to 8 p.m., Monday through Friday



The SCAN Story

SCAN, a not-for-profit health plan, was founded in 1977 by seniors, for seniors. More than forty years later, seniors are still at the heart of all we do. You can count on SCAN to keep you healthy and independent for years to come. That's been our mission since day one.

Solutions for Independence

In addition to the core benefits and extra services described inside, SCAN knows that sometimes our members need a little more care to stay independent in their own homes for as long as possible, so we've included these special benefits in your plan to help you do just that.



Home Delivered Meals*

Maintaining proper nutrition following a hospital and skilled nursing facility stay can help avoid a readmission. SCAN delivers on its promise to keeping seniors healthy with \$0 home delivered meals for up to 28 days per year.



Emergency Response System*

Personal emergency response system that enables members to remain at home, living safely and independently.

- \$0 (includes installation and monthly fees)

*Criteria and limitations apply.

SCAN Heart First

(HMO SNP)

SCAN Heart First is a Special Needs Plan designed to help members who have are living with Cardiovascular Disorder or Chronic or Congestive Heart Failure.

Includes:



SCAN Balance

(HMO SNP)

SCAN Balance offers comprehensive medical coverage, lower-cost prescription options, and more, to help you live with and manage your diabetes.

Includes:





Contact an authorized SCAN
representative today

877-870-4867

Or visit:



www.scanhealthplan.com

TTY users: 711

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SCAN Heart First (HMO SNP) and SCAN Balance (HMO SNP) are HMO plans with Medicare contracts. Enrollment in SCAN Health Plan depends on contract renewal. You must continue to pay your Medicare Part B premium.

Copay/coinsurance may vary by plan and county or depending on the pharmacy you choose (e.g., Preferred or Standard, etc.) or whether you receive a one-month or a three-month supply or when you enter another phase of the Part D benefit or if you receive "Extra Help." You can fill your prescriptions at any of our network pharmacies, but you may pay less at a Preferred pharmacy. Check your Evidence of Coverage or call SCAN Member Services for details.

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts Pharmacy is our Preferred mail order pharmacy. While you can fill your prescription medications at any of our network mail order pharmacies, you may pay less at the Preferred mail order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan's Member Services. For your mail order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-800-559-3500. (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-559-3500. (TTY: 711). 注意：如果您使用中文，您可以免費獲得語言援助服務。請致電 1-800-559-3500。（聽障專線：711）。