

#### TABLE OF CONTENTS

**SECTION I** 

Summary of Benefits

**SECTION II** 

Additional Plan Information

**SECTION III** 

Pharmacy Benefit

**SECTION IV** 

Enrolling in SCAN Health Plan







# The SCAN Story

Keeping Seniors Healthy and Independent. That's been the SCAN mission since the organization was founded in 1977.

We began when a group of senior activists in Long Beach, California got together, determined to improve access to the care and services they needed so they could stay as independent as possible. They brought together experts in medicine, gerontology, psychology and social services and formed the not-for-profit Senior Care Action Network, now known as SCAN.

More than forty years later, seniors are still at the heart of all we do — and they always will be. You can count on SCAN to help you stay healthy, vibrant and connected for years to come.



# **Sales Appointment Confirmation**

#### Please initial below beside the type of product(s) you want the agent to discuss.

The Centers for Medicare and Medicaid Services (CMS) requires agents to document the scope of a marketing appointment prior to any sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative).

Medicare Advantage Plans (Part C) and Cost Plans			
Medicare Health Maintenance Organization (HMO) — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).			
Medicare Special Needs Plan (SNP) — A Medicare Adv designed for people with special health care needs. E include people who have both Medicare and Medicaid, p people who have certain chronic medical conditions.	Examples of the specific groups served		
Optional Supplemental Dental Plans — Administered by	y Delta Dental Insurance Company		
By signing this form, you agree to a meeting with a sales agent initialed above.	to discuss the types of products you		
Agreeing to this appointment does not affect your current or future there is no obligation to enroll. In addition, completing this contyou in a Medicare Advantage Plan, Prescription Drug Plan, or other than the second s	firmation will not automatically enroll her Medicare Plan.		
Beneficiary or Authorized Representative Signature and Signatur	re Date:		
Signature	Signature Date		
If you are the authorized representative, please sign above and p	orint below:		
Representative's Name:			
Your Relationship to the Beneficiary:			
Plan Use Only: To be completed by Agent			
Agent Name:	Agent Phone:		
Beneficiary Name:	Beneficiary Phone (Optional):		
Beneficiary Address:			
Initial Method of Contact: (Indicate here if beneficiary was a walk-in.)			
Agent's Signature:  Date Appointment Completed:			
Plan(s) the agent represented during this meeting:			
If the form was signed by the beneficiary at time of appointment, provide explanation why Sales Appointment Confirmation was not documented prior to meeting:			

Sales Appointment Confirmation (Scope of Appointment Form) documentation is subject to CMS record retention requirements.

#### SCAN Health Plan - H5425

#### 2020 Medicare Star Ratings\*

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

- 1. An Overall Star Rating that combines all of our plan's scores.
- 2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2020, SCAN Health Plan received the following Overall Star Rating from Medicare.

**★★★ 4.5 Stars** 

We received the following Summary Star Rating for SCAN Health Plan's health/drug plan services:

Health Plan Services:
4.5 Stars

Drug Plan Services: ★★★★

4.5 Stars

The number of stars shows how well our plan performs.

5 stars - excellent
4 stars - above average
3 stars - average

1 star - poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Pacific time at 1-888-315-7226 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Pacific time.

Current members please call 1-800-559-3500 (toll-free) or 711 (TTY).

\*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

SCAN Health Plan is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan depends on contract renewal.

# Summary of Benefits



2021

# **Summary of Benefits**

SCAN Balance (HMO SNP)
Stanislaus County

January 1, 2021 - December 31, 2021

SCAN Balance (HMO SNP) is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan depends on contract renewal.

The benefit information provided does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please request the "Evidence of Coverage" by calling our Member Services Department at the phone number listed in this document or online at www.scanhealthplan.com.

Y0057\_SCAN\_12106\_2020F\_M

R1380 8/20 21C-SMB885



## **SUMMARY OF BENEFITS** JANUARY 1, 2021 – DECEMBER 31, 2021

PREMIUM AND BENEFITS	SCAN BALANCE	WHAT YOU SHOULD KNOW
Monthly Health Plan Premium	You pay \$0 per month	You must continue to pay your Medicare Part B premium.
Deductible	You pay \$0	This plan does not have a deductible.
Maximum Out-of-Pocket Responsibility (this does not include prescription drugs)	\$3,400 annually	The most you pay for copays and coinsurance for <b>Medicare-covered medical services</b> for the year.
Inpatient Hospital Coverage	You pay \$75 copay per day for days 1-5  You pay \$0 per day for days 6-90 and beyond	Our plan covers an unlimited number of days for an inpatient hospital stay. <b>Prior authorization</b> rules apply.
<ul><li>Outpatient Hospital Services</li><li>Ambulatory Surgical Center</li><li>Outpatient Hospital</li></ul>	You pay \$0 You pay \$0-\$125 copay per visit	<b>Prior authorization</b> rules apply for outpatient hospital services.
<ul><li>Doctor Visits</li><li>Primary Care</li><li>Specialists</li></ul>	You pay \$0 You pay \$15 copay per visit	<b>Prior authorization</b> rules apply for specialist visits.
Preventive Care	You pay \$0	Any additional preventive services approved by Medicare during the contract year will be covered.  Prior authorization rules apply.
Emergency Care	You pay \$90 copay per visit	The emergency room copay will be waived if you are immediately admitted to the hospital.  You are covered for worldwide emergency services.
Urgently Needed Services	You pay \$0	You are covered for worldwide urgent care services.

PREMIUM AND BENEFITS	SCAN BALANCE	WHAT YOU SHOULD KNOW
<ul> <li>Diagnostic Services/Labs/Imaging</li> <li>Lab services</li> <li>Diagnostic tests and procedures</li> <li>Outpatient X-rays</li> <li>Therapeutic radiology</li> <li>Diagnostic radiology (e.g., MRI, CT)</li> </ul>	You pay \$0 You pay \$0 You pay \$0 You pay 20% of the total cost You pay \$0-\$100 copay per visit	Prior authorization rules apply for diagnostic, lab, and imaging services.
Hearing Services		
<ul> <li>Medicare-covered diagnostic hearing and balance exam</li> </ul>	You pay \$0	Prior authorization rules apply for Medicare-covered diagnostic hearing and balance exams.
<ul> <li>Non-Medicare-covered (routine) hearing exam</li> <li>Non-Medicare-covered (routine) hearing aids</li> </ul>	You pay \$0 for up to 1 visit every 12 months  You pay \$450 copay per aid for a TruHearing Advanced hearing aid or \$750 copay per aid for a TruHearing Premium hearing aid  You are covered for up to 2 hearing aids every 12 months	You must go to a SCAN-contracted provider to obtain a routine hearing exam and hearing aids.
Dental Services		
<ul> <li>Medicare-covered dental services</li> <li>Non-Medicare-covered (routine) oral exam</li> <li>Non-Medicare-covered (routine) dental cleaning</li> <li>Non-Medicare-covered (routine) dental X-rays</li> </ul>	You pay \$10 copay for up to 2 visits every 12 months  You pay \$5 copay for up to 2 visits every 12 months  You pay \$15 copay for up to 1 series every 6 months	Prior authorization rules apply for Medicare-covered dental services.

PREMIUM AND BENEFITS	SCAN BALANCE	WHAT YOU SHOULD KNOW
Vision Services		
<ul> <li>Medicare-covered vision exam to diagnose/treat diseases of the eye</li> </ul>	You pay \$0	Prior authorization rules apply for Medicare-covered vision exam and glasses after cataract surgery.
<ul> <li>Medicare-covered glasses after cataract surgery</li> </ul>	You pay \$0	
<ul> <li>Non-Medicare-covered (routine) vision exam</li> </ul>	You pay \$0 for up to 1 visit every 12 months	Routine vision services do not require prior authorization.
<ul> <li>Non-Medicare-covered (routine) glasses or contact lenses</li> </ul>	You pay \$0 per pair every 24 months	You must go to a SCAN- contracted vision provider to obtain routine vision services.
<ul> <li>Non-Medicare-covered (routine) vision coverage limit</li> </ul>	You are covered for up to \$175 for frames or contact lenses every 24 months	
Mental Health Services		Prior authorization rules apply
• Inpatient visit	You pay \$75 copay per day for days 1-5 You pay \$0 per day for days 6-90	for inpatient mental health hospitalization. You are covered for up to 90 days per benefit period.*
<ul> <li>Outpatient individual/group therapy visit</li> </ul>	You pay \$40 copay per visit	<b>Prior authorization</b> rules apply for outpatient mental health services.
<ul> <li>Outpatient individual/ group therapy visit with a psychiatrist</li> </ul>	You pay \$20 copay per visit	
Skilled Nursing Facility	You pay \$0 per day for days 1-20 You pay \$75 copay per day for days 21-100	Prior authorization rules apply for skilled nursing facility services. You are covered for up to 100 days per benefit period.*  No prior hospitalization is required.
Physical Therapy	You pay \$15 copay per visit	<b>Prior authorization</b> rules apply for outpatient physical therapy services.
Ambulance	You pay \$100 copay per one-way trip	

<sup>\*</sup>A benefit period begins the day you go into a hospital or SNF. The benefit period ends when you haven't received any inpatient hospital or SNF care for 60 days in a row.

PREMIUM AND BENEFITS	SCAN BALANCE	WHAT YOU SHOULD KNOW
Transportation (Non-Medicare- covered—routine)	You pay \$0 for up to 30 one-way trips per year  75-mile limit applies to each one-way trip	Prior authorization rules apply for routine transportation services.  You must use a SCAN-contracted provider to obtain routine
		transportation services.
Medicare Part B Drugs	You pay 20% of the total cost for chemotherapy and other Part B drugs	<b>Prior authorization</b> rules apply to select drugs.

#### **OUTPATIENT PRESCRIPTION DRUGS (PART D DRUGS):**

#### You pay the following:

#### **SCAN BALANCE**

			Re	tail		Mail-	Order
		Pref	erred		ndard	Preferred	Standard
Dru	g Tier			Standard			
		30-day supply	100-day supply	30-day supply	100-day supply	100-day supply	100-day supply
Initial Cove	erage Stage						
Tier 1 (Preferred	Generic)	You pay \$0	You pay \$0	You pay \$5	You pay \$10	You pay \$0	You pay \$10
Tier 2 (Generic)		You pay \$9	You pay \$18	You pay \$15	You pay \$30	You pay \$0	You pay \$30
Tier 3	Select Insulins	You pay \$0	You pay \$0	You pay \$0	You pay \$0	You pay \$0	You pay \$0
(Preferred Brand)	Other Drugs	You pay \$30	You pay \$70	You pay \$45	You pay \$115	You pay \$70	You pay \$115
Tier 4 (Non-Prefe	rred Drug)	You pay \$85	You pay \$235	You pay \$95	You pay \$265	You pay \$235	You pay \$265
Tier 5 (Specialty	Tier)	You pay 33%	Not available	'			Not available
Coverage G	iap Stage		_	•	ly drug cost (ir aid) reaches \$4	_	our plan has
		You pay the same copays as in the Initial Coverage Stage for Tie Tier 2 drugs and Tier 3 (select insulins only). For drugs in other tiers, you pay 25% of the negotiated price (and a portion of the dispensing fee) for your brand name drugs and 25% of the cost your generic drugs.			in other on of the		
Catastrophic Coverage Stage  After your yearly out-of-pocket drug costs reach \$6,550, you the greater of:  - 5% of the cost, or  - \$3.70 copay for generic (including drugs that are treate a generic) and \$9.20 copay for all other drugs.							

The \$0 copay for select insulins applies to members who do not qualify for a program that helps pay for your drugs ("Extra Help"). Select insulins are all insulin pens and vials in Tier 3 covered on our most recent Drug List we provided electronically. If you have questions about the Drug List, you can call Member Services.

Some of our network pharmacies have preferred cost-sharing. You may pay less for certain drugs if you use these pharmacies. Your cost-sharing may vary depending on the pharmacy you choose (e.g., Preferred Retail, Standard Retail, Preferred Mail-Order, Standard Mail-Order, Long Term Care (LTC), Home infusion, etc.) or whether you receive a one-month or a three-month supply or when you enter another phase of the Part D benefit or if you receive "Extra Help." For more information, please call our Member Services Department at the number provided in this document or access your Evidence of Coverage online. If you reside in a long-term care facility, your cost-sharing for a 31-day supply is the same as at a standard retail pharmacy for a 30-day supply. You may get drugs from an out-of-network pharmacy, but may pay more than you pay at an in-network pharmacy.

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts Pharmacy<sup>SM</sup> is our Preferred mail order pharmacy. While you can fill your prescription medications at any of our network mail order pharmacies, you may pay less at the Preferred mail order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan's Member Services. For your mail order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time. Other pharmacies are available in our network.

### ADDITIONAL BENEFITS

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

BENEFITS	SCAN BALANCE	WHAT YOU SHOULD KNOW
Acupuncture Services	You pay \$0	You do not need a referral for an initial acupuncture visit. Any subsequent visits require <b>prior</b> authorization.
Chiropractic Services		
<ul> <li>Medicare-covered chiropractic care</li> </ul>	You pay \$0	Prior authorization rules apply
Routine chiropractic care	You pay \$0	You do not need a referral for an initial routine chiropractor visit. Any subsequent visits require prior authorization.
Home Health Care (Medicare-covered)	You pay \$0	Prior authorization rules apply
Medical Equipment/Supplies		Prior authorization rules apply
<ul> <li>Durable Medical Equipment (e.g., wheelchairs, oxygen)</li> </ul>	You pay 0%-20% of the total cost	for covered durable medical equipment, prosthetic devices, and certain diabetic supplies.
<ul> <li>Prosthetics (e.g., braces, artificial limbs)</li> </ul>	You pay 0%-20% of the total cost	
Diabetic supplies	You pay \$0	SCAN covers diabetic supplies such as glucose monitors, test strips, and control solution from a select manufacturer. Lancets are also covered and are available from all manufacturers.
Telehealth Services	You pay \$0	A visit with a board-certified doctor in the comfort of your own home. This benefit is for non-life threatening conditions such as, but not limited to, cough, flu, nausea, sore throat, fever, and allergies.  Visits with doctors can be conducted either by telephone or secure video capabilities from your computer or smart phone.

**SCAN Balance** has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

ABOUT SCAN BALANCE			
Who can join?	You must:		
	<ul> <li>have both Medicare Part A and Part B</li> <li>live in the plan service area (Stanislaus County, California)</li> <li>be a United States citizen or be lawfully present in the United States</li> <li>be diagnosed with diabetes mellitus</li> </ul>		
Phone Number (Members)	1-800-559-3500		
Phone Number (Non-Members)	1-877-870-4867		
	Calling this number will direct you to a licensed insurance agent.		
TTY	711		
Hours of Operation	October 1 to March 31: 8 a.m. to 8 p.m., 7 days a week		
	April 1 to September 30: 8 a.m. to 8 p.m., Monday through Friday		
	Messages received on holidays and outside of our business hours will be returned within one business day.		
Website	http://www.scanhealthplan.com		

To get more information about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at https://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users call 1-877-486-2048.

This information is not a complete description of benefits. Call 1-800-559-3500 (TTY: 711) for more information.

You can get prescription drugs shipped to your home through our network mail-order delivery program, which is called Express Scripts Pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that the mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan's Member Services at 1-800-559-3500, 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m. Monday through Friday (messages received on holidays and outside of our business hours will be returned within one business day). TTY: 711.

# **Pre-Enrollment Checklist**

who are not listed in the provider directory).

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 1-877-870-4867 (TTY users call 711) Hours are 8 a.m. to 8 p.m., seven days a week from October 1 to March 31. From April 1 to September 30 hours are 8 a.m. to 8 p.m., Monday through Friday. Messages received on holidays and outside of our business hours will be returned within one business day.

Understanding the Benefits
□ Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit www.scanhealthplan.com or call 1-877-870-4867 to view a copy of the EOC.
☐ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
□ Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
Understanding Important Rules
☐ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
☐ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2022.
☐ Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors

☐ This plan is a chronic condition special needs plan (C-SNP). Your ability to enroll will be based on

verification that you have a qualifying specific severe or disabling chronic condition.

This page is intentionally blank.

SCAN Health Plan complies with applicable federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of, or because of, race, color, national origin, age, disability, or sex.

SCAN Health Plan provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, other formats).

SCAN Health Plan provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact SCAN Member Services.

If you believe that SCAN Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by phone, mail, or fax. at:

SCAN Member Services
Attention: Grievance and Appeals Department
P.O. Box 22616, Long Beach, CA 90801-5616
1-800-559-3500 (TTY: 711)
FAX: 1-562-989-5181

Or by filling out the "File a Grievance" form on our website at:

https://www.scanhealthplan.com/contact-us/file-a-grievance

If you need help filing a grievance, SCAN Member Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019 (TTY: 1-800-537-7697)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

SCAN Health Plan is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan depends on contract renewal.

**English:** ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-800-559-3500. (TTY: 711).

**Spanish:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-559-3500. (TTY: 711).

Chinese Traditional: 注意:如果您使用中文,您可以免費獲得語言援助服務。請致電 1-800-559-3500。(TTY: 711)。

**Chinese Simplified:** 注意:如果您使用中文,您可以免费获得语言援助服务,请致电 1-800-559-3500。(TTY: 711)。

**Vietnamese:** CHÚ Ý: Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Xin vui lòng gọi số 1-800-559-3500. (TTY: 711).

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-559-3500. (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-559-3500 번으로 연락해 주십시오. (TTY: 711).

Armenian: ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա Ձեզ անվձար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Ձանգահարե՛ք 1-800-559-3500 հեռախոսահամարով։ Հեռատիպի համարն է՝ 711։

**توجه**: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با شماره 3500-559-1800 تماس بگیرید. (TTY: 711).

**Russian:** ВНИМАНИЕ! Если вы говорите по-русски, вы можете бесплатно получить услуги перевод;а. Звоните по телефону 1-800-559-3500 (TTY: 711).

**Japanese:** 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。お問合せ 先 1-800-559-3500. (TTY: 711).

ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 3500-559-100. (الهاتف النصبي: 711).

Punjabi: ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-559-3500 ਉੱਤੇ ਕਾਲ ਕਰੋ। (TTY: 711)।

Mon-Khmer, Cambodian: សូមយកចិត្តទុកដាក់៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ អាចមានសំរាប់បំរើអ្នក។ សូមទូរស័ព្ទទៅលេខ 1-800-559-3500 ។ (TTY: 711) ។

**Hmong:** LUS CEEV: Yog tias koj hais lus Hmoob (Ntawv Suav - Hmoob), muaj kev pab txhais lus pub dawb rau koj. Hu rau 1-800-559-3500. (TTY: 711).

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। कॉल करें 1-800-559-3500, (TTY: 711)।

Thai: โปรดทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-559-3500 (TTY: 711)

Lao: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລຶການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມື ພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-559-3500 (TTY: 711).

# Additional Plan Information



# Benefits Beyond

Original Medicare





SCAN offers you benefits beyond what Original Medicare alone provides. For some of these benefits, we partner with companies that specialize in that type of care. We are pleased to be able to provide you added coverage through these programs.

Good health goes beyond the doctor's office, so check out your "more than Original Medicare" benefits on the following pages.

These program offerings may vary based on plan and county. Please turn to the Summary of Benefits for a detailed description of your plan.

#### For more information on these benefits

Call SCAN at 1-877-870-4867 (TTY: 711)

October 1 to March 31: 8 a.m. to 8 p.m., seven days a week April 1 to September 30: 8 a.m. to 8 p.m., Monday through Friday

Messages received on holidays and outside of our business hours will be returned within one business day.

You can also visit www.scanhealthplan.com/other-providers

Or contact the companies directly – either call or visit their websites.

SCAN Health Plan is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan depends on contract renewal.

# **Core Extras**

### **Vision Services (routine)**





SCAN offers routine vision care services through the EyeMed Select optometry provider network:

- Routine eye exam, limited to one every calendar year
- An eyewear allowance to apply towards the cost of standard frames or lenses
- Access to a large network of independent and retail locations

Please note SCAN Health Plan members are part of the EyeMed "SELECT" network when searching for a provider.

#### **EyeMed Vision Care**

To find an optometrist or optician near you, call:

1-844-226-2850 or go to:

www.eyemedvisioncare.com/locator

October 1-March 31

5 a.m.-8 p.m. (PT), seven days a week

April 1-September 30

5 a.m.-8 p.m. (PT), Monday-Saturday 8 a.m.-5 p.m. (PT), Sunday

#### **Dental Services (routine)**

#### △ DELTA DENTAL®



Please note SCAN Health Plan members are part of the "DeltaCare® USA" network when searching for a provider.

- Offers routine dental coverage
- Low out-of-pocket costs for diagnostic and preventive services (such as professional cleanings and regular dental exams)

#### **Delta Dental of California**

To find a dentist near you, call:

1-855-830-6583

5 a.m.-6 p.m. (PT), Monday-Friday

Or go to:

www.deltadentalins.com/SCAN/

## **Transportation Services (routine)**





- Curb-to-curb transportation to medical appointments, pharmacies, and dentists
- Taxi, wheelchair vans and other modes to meet people's physical needs
- 75-mile limit applies to each one-way trip

#### **National MedTrans Network**

To schedule a ride:

1-844-714-2218

7 a.m. to 6 p.m. (PT), Monday–Friday Where's my Ride:

1-844-864-3359

Available 24 hours a day, 7 days a week

## **Acupuncture and Chiropractic Services (routine)**

# Mamerican Specialty Health



- Access to routine acupuncture and chiropractic services
- · Large network of providers
- Call a participating provider to schedule an initial examination

### **American Specialty** Health (ASH)

To find a professional near you, call:

1-800-678-9133

5 a.m.-6 p.m. (PT), Monday-Friday

Or go to:

www.ashlink.com/ash/SCAN

## **Podiatry Services (routine)**





To find a podiatrist near you, call:

1-800-367-7762

**Podiatry Plan** 

9 a.m.-5 p.m. (PT), Monday-Friday

Or go to:

www.podiatryplan.com/ find-a-provider/

- Six self-referred visits for \$0 copay per calendar year
- Comprehensive network of podiatrists
- Routine foot care services including toenail clipping, callus removal and treatment of corns

# TruHearing



## Your hearing aid benefit includes:

#### Personalized Care

- Guidance and assistance from a TruHearing Hearing Consultant
- Professional exam from a local, licensed provider
- Three follow-up visits for fitting and adjustments

#### **Next-Generation Sound**

- Coverage for up to two Advanced or Premium hearing aids per year
- Powerful hearing aids to hear what matters most, wherever you are
- Automatically adjusting device sensors, for a natural sound even while you're moving

#### **Devices for Your Lifestyle**

- Bluetooth® connectivity for streaming your favorite music, TV and phone calls straight to your ears¹
- A "smart app" that acts as a hearing aid remote control, allows you to interface with your provider and even tracks your physical activity<sup>2</sup>

#### Your 2021 Hearing Coverage:

Your Plan	TruHearing Advanced	TruHearing Premium	Your benefit also includes:
SCAN Balance (HMO SNP)	\$450 per aid	\$750 per aid	Risk-free 45-day trial period
			+ 48 free batteries with non-rechargeable models
			+ Full 3-year manufacturer warranty

<sup>\*</sup>Rechargeable battery option is available on select styles for an additional \$50 per hearing aid.

## Think you might have hearing loss?

Try our free, fast online screening, visit: **TruHearing.com/SCAN** 

Call to learn more: 1-844-255-7148 | (TTY 711)

Hours: 5 a.m.-6 p.m. (PT), Monday-Friday

<sup>1</sup> Smartphone-compatible hearing aids connect directly to iPhone, iPad, and iPod Touch devices. Connectivity also available to many Android phones with use of an accessory. TV streaming available through most TVs with use of an accessory.

# TruHearing®

<sup>2</sup> In- app interfacing requires provider activation. All content ©2020 TruHearing, Inc. All Rights Reserved. TruHearing® is a registered trademark of TruHearing, Inc. Three follow-up visits must be used within one year after the date of initial purchase. Free battery offer is not applicable to the purchase of rechargeable hearing aid models. Three-year warranty includes repairs and one-time loss and damage replacement. Hearing aid repairs and replacements are subject to provider and manufacturer fees. For questions regarding fees, contact a TruHearing hearing consultant.

# **Featured Extras**

## Telehealth - MDLive



When it's not an emergency, you don't have an appointment to see your primary care physician (PCP) or when you just want a convenient alternative to an urgent care center, your telehealth benefit offers care 24 hours a day, 7 days a week, 365 days a year.

- The doctor can diagnose your non-emergency symptoms and send medically necessary prescriptions to your SCAN network pharmacy
- Speak with a Board Certified medical doctor in the comfort of your own home for non-life-threatening conditions
- The visit can be conducted either by telephone or secure video capabilities from your computer or smart phone

Request a telehealth visit today.

Call 1-888-993-4087 (TTY: 1-800-770-5531),

24 hours a day, 7 days a week.

Or go to: www.mdlive.com/scanhealthplan.com



# SCAN HEALTHtech Technology Support Assistance



A technology support line to provide education and training on how to use your computer, tablet or smartphone to access health care and health care related information.

## Areas where Healthtech can help you

- Skype/Zoom/FaceTime training for physician visits
- Telehealth visit overview, setup on personal equipment (phone, tablet, or computer)
- Prescription delivery setup
- Email account creation for health care communication
- Setting up your medical group's online portal access
- SCAN Health Plan Member Portal registration

To access technology support assistance please call:

1-833-437-0555 (TTY: 711)

24 hours a day, 7 days a week.



## SCAN on the go



#### SCAN goes where you go.

Life can take you many places, so SCAN goes where you go. Whether you're out of town or across the country, you can count on SCAN to be there,

too, with benefits to help you stay healthy and safe. And if you need care, we're there with coverage you can count on.

Benefits available on the go include:

- Personal Emergency Reponse System
- CVS MinuteClinic®
- Prescription refills
- Eyeglasses
- Emergency dental

- SilverSneakers®
- Travel Assurance
- Urgent care
- Emergency care
- Telehealth benefit
- Hearing aids

Benefits may vary by plan and must be obtained by contracted providers.

At home or on the go, we've got you covered.

To access any of these benefits, call SCAN Health Plan 1-800-559-3500



# **SCAN Travel Assurance Worldwide Coverage**



With SCAN you can travel with confidence, knowing your SCAN coverage travels with you anywhere you go. Members will have access to resources that facilitate the reimbursement of approved claims.

#### The SCAN Travel Assurance kit includes:

- Step-by-step instructions on what to do if you need to see a doctor while traveling
- Room to store helpful health information, such as your medication list or vaccination record, and hold your passport
- A copy of your SCAN Member ID card
- A claim form so you can be repaid for any covered out-of-pocket costs when you return home

Have safe and confident travels with SCAN Travel Assurance!

To access this benefit, call SCAN Health Plan 1-800-559-3500



# **Solutions For Healthy Living**

# **Health Club Membership**





SilverSneakers is a health and fitness program that provides gym access, fitness classes and programs.

#### SilverSneakers members:

- Have access to a no cost gym membership with access to all basic amenities
- Thousands of gyms, community centers, and other participating fitness locations across the nation
- Exercise classes designed for seniors of all fitness levels and led by trained instructors
- Access to SilverSneakers Live virtual classes and hundreds of On-Demand classes at SilverSneakers.com

# SilverSneakers® Fitness Program

To find a SilverSneakers location or get your SilverSneakers ID Number, call:

1-888-423-4632

5 a.m.-5 p.m. (PT), Monday-Friday

Or go to:

www.SilverSneakers.com

## **Over-the-Counter (OTC)**



As a member of SCAN Health Plan you will receive a quarterly over-the-counter (OTC) benefit that allows you to purchase commonly used OTC health products.

#### To place your quarterly OTC order you can:

- Call and speak to an OTC Advocate at 1-877-494-2892
- Order online at https://otc.scanhealthplan.com, or
- Mail your OTC order form in the self-addressed, stamped envelope
- Up to 2 orders every quarter can be placed for nonprescription medication and products
- Unused allowances roll over each quarter for each benefit year

To learn more about this benefit call:

1-877-494-2892 (TTY: 711)

5 a.m.–8 p.m. (PT), Monday–Friday

You will be mailed an OTC catalog or go to:

otc.scanhealthplan.com



## **BrainHQ**





# Exercise your mind with BrainHQ, an online brain health program.

Keeping your mind "physically fit" is important. Brain fitness helps strengthen connections in order to maintain important brain functions. Exercising the brain should be on every adult's daily to-do list.

BrainHQ is offered at no-cost to SCAN members.

#### **Features include:**

- Mental games that focus on attention, memory, brain speed, intelligence, navigation, and people skills exercises
- A useful and meaningful workout tailored to your unique brain. Using a special method, each exercise adapts in difficulty as you use it so you're always working at your optimum level—where you are most likely to improve your performance

# To start using BrainHQ, please go to www.scan.brainhq.com

For additional questions you can call:

1-888-844-6598 (TTY: 711)

7:30 a.m.–4 p.m. Monday–Friday



# **Solutions for Independence**

# **SCAN Respite Care Services**



Members who experience a debilitating health condition and have a full time unpaid caregiver can access the SCAN Respite Care benefit.

#### Your benefit includes:

- Up to 40 hours per year of in-home respite care to relieve full-time caregivers. This service must be used in 4-hour increments
- Services must be delivered in the member's home
- Criteria and restrictions apply, please call SCAN Member Services

To access this benefit, call SCAN Health Plan 1-800-559-3500



# **SCAN Returning to Home**



Returning to Home is designed to help with support and personal care services immediately following a discharge from a hospital or skilled nursing facility (SNF). Within seven days of

being discharged, you, a family member or your doctor can request services by calling SCAN Health Plan.

#### **Returning to Home services include:**

- Personal in-home care: up to ten visits (40 hours total per year) to help with activities of daily living such as bathing, dressing, laundry, care-giver relief, etc.
- Home-delivered meals for up to 28 days (84 meals maximum per year)
- Ongoing personal phone support services from a SCAN Care Navigator

To access this benefit, call SCAN Health Plan 1-800-559-3500



## **Emergency Response System**

# ConnectAmerica



Get the help you need wherever life takes you with a GPS enabled Personal Emergency Response System (PERS).

PERS enables you to remain at home, living safely and independently.

#### Your PERS includes:

- A water resistant, two-way voice wearable mobile device and charging cradle
- GPS to identify your location if you need help
- Just press the button on the mobile device and our response center operator will respond immediately

### Safety at your fingertips!

To access this benefit, call SCAN Health Plan 1-800-559-3500

# Pharmacy Benefit



# Save Money on Your Medications<sup>1</sup>

#### \$0 Insulin



If you have diabetes, we understand how hard that can be on your budget. That's why SCAN Balance (HMO SNP) offers all insulin pens and vials covered on our Drug List (i.e., Humalog, Humulin, Lantus, Lyumjev, Toujeo) for a \$0 copay, including gap coverage, at any of our network pharmacies.

The \$0 insulin copay is available in SCAN Balance plans and applies to members who do not qualify for a program that helps pay for prescription drugs (such as Extra Help). Your insulin copay may change when you enter the Catastrophic Coverage.

#### Make it Mail-Order

Some of the lowest prices are available through Mail Order from Express Scripts Pharmacy<sup>SM</sup>

The easy way to fill your maintenance medications. Make fewer trips to the pharmacy by having your 3-month supply delivered right to you and right on time. And standard shipping is free!



# A 3-month supply of Tier 1 and Tier 2 drugs is \$0 through Express Scripts Pharmacy

Many other medications get Preferred Pharmacy pricing. So if low cost, convenience and great service are at the top of your list, you'll want to make it mail-order.

Take advantage of the savings and convenience of home delivery, plus the added benefits of:



#### **Automatic Refills**

Sign up for automatic refills with Express Scripts Pharmacy, they'll remember so you don't have to.



#### **Online Tracking**

Easily manage your medications on the Express Scripts website or app.



#### Payment Flexibility

Express Scripts Pharmacy offers payment options that work with your budget.



#### **Have Questions?**

24/7 telephone access to a pharmacist at 1-866-553-4125 (TTY: 711).

#### Make the Switch

Once your SCAN membership begins, contact:

- Express Scripts Personal Enrollment Specialist at 1-877-842-9792 (TTY: 711)
   OR
- Your doctor's office and ask about home delivery for your maintenance medications.
   They can send your 3-month prescriptions right to Express Scripts Pharmacy

### Keeping Prescription Medications Affordable

We know how important it is to keep the cost of medications low. Here are even more ways to save with SCAN Health Plan.



#### **Preferred Pharmacies = Lower Copayments!**

If you prefer to fill your prescriptions at a local pharmacy but still want to save money, we have you covered. Just use a SCAN Preferred pharmacy. These are pharmacies in the SCAN network that generally offer lower copayments than Standard pharmacies for most drugs.

While you can fill your prescriptions at any of the pharmacies listed below, you may pay less at a Preferred pharmacy.

#### **Preferred Pharmacies**

cvs	Costco	Safeway
Rite Aid	Ralphs	Albertsons
Walmart	Home Delivery from Express Scripts Pharmacy	Select independent pharmacies

#### **Standard Pharmacies**

Walgreens	Medicine Shoppe	Select independent pharmacies
-----------	-----------------	-------------------------------



#### 3-Month Supply = Savings

Save money and time by getting 3-month supply of the medications you take on an ongoing basis. The amount you save will depend on the tier your medication is on and what pharmacy you use (e.g., Preferred or Standard). Specialty tier (Tier 5) drugs are not available for a 3-month supply.

### SCAN Health Plan 2021 Drug Listing

#### **About this list:**

This is not a complete list of drugs covered by our plan. For a complete and updated list of drugs, please refer to the 2021 SCAN Health Plan Formulary or visit our website at www.scanhealthplan.com. The Formulary will also note if there are any restrictions to the medication.

This list of drugs is current as of **August 2020** and is subject to change. Generally, you must use network pharmacies to use your prescription drug benefit. The Formulary may change at any time. You will receive notice when necessary.

Drug Name	Drug Tier	Drug Name	Drug Tier
A		AFINITOR TAB 10MG	5
abacavir & lamivudine	5	AIMOVIG	4
abacavir & lamivudine & zidovudine	5	albendazole	4
abacavir soln	4	albuterol sulfate er	3
abacavir tabs	4	albuterol sulfate hfa 6.7gm inhaler	2
ABELCET INJ	4	albuterol sulfate hfa 8.5gm inhaler	2
ABILIFY MAINTENA	5	albuterol sulfate nebulizer	2
abiraterone acetate	5	albuterol sulfate syrup	2
acamprosate calcium dr	2	albuterol sulfate tabs	3
acarbose	2	alclometasone dipropionate	2
acebutolol	2	alcohol pads	2
acetaminophen & codeine	2	ALECENSA	5
acetazolamide er caps	2	alendronate oral soln	2
acetazolamide tabs	2	alendronate tabs	1
acetic acid & hydrocortisone	2	alfuzosin hcl er	2
acetylcysteine nebulizer soln	2	ALINIA SUSP	4
acitretin	4	ALINIA TABS	5
ACTHIB INJ	3	aliskiren	3
ACTIMMUNE INJ	5	allopurinol tab	1
acyclovir caps & tabs	2	ALORA	3
acyclovir cream & oint 5%	4	alosetron hcl tabs	5
acyclovir inj	2	ALPHAGAN P 0.1%	3
acyclovir oral susp	4	alprazolam er tabs	2
ADACEL INJ	3	alprazolam intensol	2
adapalene cream 0.1%	4	alprazolam tabs	2
adapalene gel 0.1% & 0.3%	4	altavera	2
adefovir dipivoxil	5	ALTRENO	3
ADEMPAS	5	ALUNBRIG	5
ADVAIR HFA	3	ALUNBRIG INITIATION PACK	5
AFINITOR DISPERZ	5	alyacen 1/35	2

Drug Name	Drug Tier	Drug Name	Drug Tier
alyq	5	aripiprazole tabs	3
amabelz	3	ARISTADA INITIO INJ	4
amantadine	2	ARISTADA INJ	5
AMBISOME INJ	5	armodafinil	3
ambrisentan	5	ASMANEX HFA	3
amikacin inj	2	ASMANEX TWISTHALER	3
amiloride	2	ASTAGRAF XL	4
amiloride & hydrochlorothiazide	1	atazanavir sulfate caps	4
AMINOSYN INJ	3	atenolol	1
amiodarone tabs	2	atenolol & chlorthalidone	1
AMITIZA	3	atomoxetine	3
amitriptyline	2	atorvastatin	1
amlodipine	1	atovaquone	5
amlodipine & atorvastatin	2	atovaquone/proguanil	2
amlodipine & benazepril	1	ATRIPLA	5
ammonium lactate topical	2	atropine sulfate soln	2
amnesteem caps	4	ATROVENT HFA	3
amoxapine	2	AUBAGIO	5
amoxicillin	1	aubra	2
amoxicillin & clavulanate potassium	2	AURYXIA	5
amoxicillin & clavulanate potassium er	2	AUSTEDO	5
amphetamine & dextroamphetamine tabs	2	aviane	2
amphotericin b inj	2	AVONEX INJ	5
ampicillin & sulbactam inj 10-5gm,	2	AVONEX PEN INJ	5
2-1gm, & 1-0.5gm		AYVAKIT	5
ampicillin inj	2	AZASAN	4
ampicillin oral	2	AZASITE	3
ANADROL-50	3	azathioprine oral	2
anagrelide	2	azelastine 0.05%	2
anastrozole	2	azelastine nasal 0.1%	2
ANORO ELLIPTA	3	azelastine nasal 0.15%	2
APOKYN INJ	5	azithromycin inj	2
aprepitant caps 80mg & 125mg	4	azithromycin tabs & oral susp	2
aprepitant pack	4	aztreonam inj 1gm	4
apri	2	В	
APTIOM	5	bacitracin & polymyxin b ointment	2
APTIVUS	5	bacitracin ophthalmic ointment	2
aranelle	2	baclofen	2
ARCALYST INJ	5	balsalazide	3
aripiprazole odt	5	BALVERSA	5
aripiprazole soln 1mg/ml	3	BANZEL	4
			-

Drug Name	Drug Tier	Drug Name	Drug Tier
BAQSIMI	3	bromocriptine	2
BARACLUDE ORAL SOLN 0.05MG/ML	4	BROVANA NEBULIZER	4
BCG INJ	3	BRUKINSA	5
bd insulin syringe safetyglide	2	budesonide ec caps	4
bd insulin syringe ultrafine	2	budesonide er tabs 9mg	5
bd pen needle ultrafine	2	budesonide nebulizer	3
BELSOMRA	3	bumetanide oral	2
benazepril	1	buprenorphine & naloxone sublingual film	2
benazepril & hydrochlorothiazide	1	buprenorphine & naloxone sublingual tabs	2
BENLYSTA INJ 200MG/ML	5	buprenorphine oral	1
benztropine tabs	2	bupropion	2
betamethasone dipropionate	2	bupropion sr	2
betamethasone dipropionate augmented	2	bupropion sr 150mg	2
betamethasone valerate cream, oint,	2	bupropion xl 150mg, 300mg	2
lotion		bupropion xI 450mg	3
BETASERON INJ	5	buspirone	2
betaxolol soln	2	butorphanol tartrate nasal	2
bethanechol	2	BYDUREON BCISE INJ	3
BETHKIS	5	BYDUREON INJ	3
BEVESPI AEROSPHERE	3	BYETTA INJ	3
bexarotene	5	BYSTOLIC	4
BEXSERO INJ	3	C	·
bicalutamide	2	cabergoline	2
BICILLIN L-A INJ	3	CABOMETYX	5
BIKTARVY	5	caffeine-ergotamine	3
bisoprolol	2	calcipotriene cream & oint	4
bisoprolol & hydrochlorothiazide	2	calcipotriene soln	4
BLEPHAMIDE	3	calcitonin-salmon nasal	2
BLEPHAMIDE S.O.P.	3	calcitriol caps	2
blisovi fe 1.5/30	2	calcium acetate	2
BOOSTRIX INJ	3	CALQUENCE	5
bosentan 62.5mg & 125mg tab	5	CAPEX SHAMPOO	4
BOSULIF TABS	5	CAPLYTA	5
BRAFTOVI	5	CAPRELSA	5
BREO ELLIPTA	3		1
briellyn	2	captopril & hydrochlorothiazide	1
BRILINTA	3	CARAC	5
brimonidine tartrate soln 0.15%	3	CARBAGLU	5 5
brimonidine tartrate soln 0.2%	2		3
BRIVIACT ORAL SOLN	4	carbamazepine er tabs & caps	3 2
BRIVIACT TABS	5	carbamazepine tabs, chewable tabs & oral susp	۷
S.M. M.O. IMBO	5	Susp	

Drug Name	Drug Tier	Drug Name	Drug Tier
carbidopa	4	chlorthalidone	1
carbidopa & levodopa	2	chlorzoxazone tabs 500mg	2
carbidopa & levodopa & entacapone	4	cholestyramine	2
carbidopa & levodopa er	2	cholestyramine light	2
carbidopa & levodopa odt	2	ciclopirox 8% nail soln	2
carteolol	1	ciclopirox cream & susp	2
cartia xt	2	ciclopirox gel & shampoo	2
carvedilol	1	cilastatin/imipenem inj	2
carvedilol phosphate er	4	cilostazol	2
caspofungin inj	5	CIMDUO	5
CAYSTON	5	cimetidine oral	2
caziant	2	cinacalcet tabs 30mg	3
cefaclor	2	cinacalcet tabs 60mg & 90mg	5
cefaclor er	2	CINRYZE INJ	5
cefadroxil caps & tabs	2	CIPRO HC	3
cefazolin inj	2	CIPRODEX	3
cefdinir	2	ciprofloxacin in d5w inj	2
cefepime inj	2	ciprofloxacin ophthalmic soln 0.3%	2
cefixime caps	3	ciprofloxacin tabs immediate-release	1
cefixime susp	4	250mg, 500mg, 750mg	
cefoxitin sodium	2	citalopram oral soln	2
cefpodoxime tabs	2	citalopram tabs	1
cefprozil	2	claravis	4
ceftazidime inj 1gm, 2gm & 6gm	2	clarithromycin	2
ceftriaxone inj	2	clarithromycin er	2
cefuroxime inj	2	CLEOCIN VAGINAL SUPP	3
cefuroxime oral	2	clindamycin & benzoyl peroxide gel	3
celecoxib	3	5%-1% & 5%-1.2%	
CELLCEPT CAPS	4	clindamycin oral	2
CELLCEPT ORAL SUSPENSION & TABS	5	clindamycin phosphate inj	2
CELONTIN	4	clindamycin topical gel, lotion, soln &	2
cephalexin caps & tabs 250mg & 500mg	1	swab	
cephalexin oral susp	1	clindamycin vaginal cream	2
CERDELGA	5	CLINISOL SF INJ	4
cevimeline	3	clobazam	4
CHANTIX	4	clobetasol propionate cream, foam, gel,	4
CHANTIX STARTING & CONTINUING	4	oint, soln	
MONTH PAK		clobetasol propionate emollient	4
chlorhexidine gluconate	2	clomipramine	4
chloroquine	2	clonazepam	2
chlorpromazine oral	4	clonazepam odt	2
Durand marge during any constalined (a.g., IANIII)/I	<b>A</b> > 1	clonidine er	2

Drug Name	Drug Tier	Drug Name	Drug Tier
clonidine patches	4	cyclobenzaprine hcl ir	2
clonidine tabs immediate-release	1	cyclophosphamide caps	4
clopidogrel tabs 75mg	2	CYCLOSET	3
clorazepate	2	cyclosporine caps	3
clotrimazole & betamethasone	2	cyclosporine modified	2
clotrimazole 1% cream	2	cyproheptadine	2
clotrimazole 1% topical soln	2	cyred eq	2
clotrimazole troche	2	CYSTADANE	4
clozapine	2	CYSTAGON	3
clozapine odt	4	CYSTARAN	5
COARTEM	3	CYTOMEL	3
codeine sulfate	2	dalfampridine er	5
COLCHICINE	4	D	
COLCRYS	4	DALIRESP	3
colesevelam	4	danazol	3
colestipol granules	2	dapsone tabs	3
colestipol tabs	2	DAPTACEL INJ	3
colistimethate inj	2	daptomycin inj	5
COMBIGAN	3	DAURISMO	5
COMBIVENT RESPIMAT	3	deblitane	2
COMETRIQ	5	deferasirox	5
COMPLERA	5	DELSTRIGO	5
compro	2	demeclocycline	4
constulose soln	2	DEMSER	5
COPAXONE INJ 40MG/ML	5	DENAVIR	5
COPIKTRA	5	DEPO-PROVERA INJ 400MG/ML	4
CORLANOR	4	DESCOVY	5
cortisone	2	desipramine	2
CORTISPORIN CREAM	3	desloratadine tabs	2
CORTISPORIN OINT	3	desmopressin acetate nasal	4
COSENTYX	5	desmopressin acetate oral	2
COSENTYX SENSOREADY PEN	5	desogestrel & ethinyl estradiol	2
COTELLIC	5	desonide	3
CREON DR	3	desoximetasone topical cream, & oint	3
CRESEMBA ORAL	5	0.25%	J
CRIXIVAN	3	desoximetasone topical cream, gel & oint	4
cromolyn sodium nebulizer soln	4	0.05%	
cromolyn sodium ophthalmic soln	2	DESVENLAFAXINE ER	4
cromolyn sodium oral	4	desvenlafaxine succinate er	3
cyclafem 1/35	2	dexamethasone dose pack	2
cyclafem 7/7/7	2	dexamethasone elixir	2
eyelalem ////	_		

Drug Name	Drug Tier	Drug Name	Drug Tier
dexamethasone ophthalmic soln	2	divalproex sodium	2
dexamethasone tabs	2	divalproex sodium dr	2
dexmethylphenidate ir tabs	2	divalproex sodium er	2
dextroamphetamine sulfate er	4	dofetilide	4
dextroamphetamine sulfate tabs	3	donepezil odt	2
dextrose (10%, 5% or 2.5%) & sodium	2	donepezil tabs 5mg & 10mg	2
chloride inj		dorzolamide	2
dextrose inj	2	dorzolamide & timolol maleate	2
DIAZEPAM RECTAL GEL	3	dotti	3
diazepam tabs & soln	2	DOVATO	5
diazoxide	4	doxazosin	2
diclofenac potassium	1	doxepin caps	2
diclofenac sodium dr	1	doxepin oral soln	2
diclofenac sodium er	1	doxepin tabs	3
diclofenac sodium gel 1%	3	doxercalciferol oral	3
diclofenac sodium gel 3%	4	doxy 100 inj	2
diclofenac sodium ophthalmic soln 0.1%	2	doxycycline immediate-release tabs, caps	2
dicloxacillin sodium	2	& oral susp	
dicyclomine oral	2	DRIZALMA SPRINKLE	4
didanosine	2	dronabinol	4
diflorasone diacetate	4	DUAVEE	3
diflunisal	2	DULERA	3
digitek	2	duloxetine hcl	2
digox	2	duramorph inj	2
digoxin oral	2	DUREZOL	3
dihydroergotamine mesylate nasal	5	dutasteride	3
DILANTIN CAPS 100MG	3	dutasteride & tamsulosin	3
DILANTIN CAPS 30MG	3	E	
DILANTIN INFATABS	3	econazole nitrate	4
DILANTIN SUSP	3	EDURANT	5
diltiazem er caps	2	efavirenz caps	4
diltiazem tabs	2	efavirenz tab	5
dilt-xr	2	ELIGARD INJ	4
DIPENTUM	5	ELIQUIS	3
diphenoxylate & atropine	2	ELIQUIS STARTER PACK	3
DIPHTHERIA & TETANUS TOXOIDS	3	ELMIRON	4
PEDIATRIC INJ		EMCYT	3
dipyridamole er & aspirin	3	emoquette	2
dipyridamole oral	2	EMSAM	5
disopyramide phosphate	4	EMTRIVA	4
disulfiram	2	enalapril	1
		· r	_

Drug Name	Drug Tier	Drug Name	Drug Tier
enalapril & hydrochlorothiazide	1	estradiol oral	2
ENBREL INJ	5	estradiol patches	3
ENBREL MINI	5	estradiol vaginal cream	3
ENBREL SURECLICK INJ	5	estradiol vaginal tabs	3
endocet 5-325mg, 7.5-325mg,	3	ethambutol	2
10-325mg		ethinyl estradiol & ethynodiol	2
ENGERIX-B INJ	3	ethinyl estradiol & norethindrone acetate	3
enoxaparin inj syringe 30mg/0.3ml,	4	5mcg/1mg & 2.5mcg-0.5mg	
40mg/0.4ml, 60mg/0.6ml, 80mg/0.8ml		ethosuximide	2
100mg/ml, 120mg/0.8ml, & 150mg/ml		etodolac	2
enpresse-28	2	etodolac er	2
enskyce	2	everolimus 0.25mg	4
entacapone	4	everolimus 0.5mg, 0.75mg	5
entecavir tabs	4	everolimus tabs 2.5mg, 5mg & 7.5mg	5
ENTRESTO	3	EVOTAZ	5
enulose	2	exemestane	3
ENVARSUS XR	4	ezetimibe	2
EPCLUSA	5	ezetimibe & simvastatin	3
EPIDIOLEX	5	F	
EPINEPHRINE AUTO-INJECTOR	3	falmina	2
0.15MG/0.3ML & 0.3MG/0.3ML		famciclovir	2
epitol	2	famotidine tabs	1
EPIVIR HBV SOLN 5MG/ML	4	FANAPT	4
eplerenone	3	FANAPT TITRATION PACK	4
ergoloid mesylates	3	FARXIGA	3
ERIVEDGE	5	FARYDAK	5
ERLEADA	5	FASENRA	5
erlotinib	5	febuxostat	3
ertapenem inj	4	felbamate oral susp 600mg/5ml	5
ERYTHROCIN LACTOBIONATE INJ	4	felbamate tabs 400mg	2
erythrocin stearate	3	felbamate tabs 600mg	4
erythromycin caps & tabs	3	felodipine er	2
erythromycin dr	3	femynor	2
erythromycin ophthalmic oint	2	fenofibrate caps 43mg, 130mg, 134mg	2
erythromycin topical gel & soln	2	fenofibrate micronized	2
ESBRIET	5	fenofibrate tabs 48mg, 54mg, 145mg,	2
escitalopram	2	160mg	
esomeprazole magnesium dr caps	3	fenofibric acid dr caps	3
estarylla	2	fentanyl citrate lozenges	5
estazolam	2	fentanyl patches 12mcg/hr, 25mcg/hr,	3
estradiol & norethindrone acetate 0.5mg/0.1mg & 1mg/0.5mg	3	50mcg/hr, 75mcg/hr, 100mcg/hr	

Drug Name	Drug Tier	Drug Name	Drug Tier
FERRIPROX	5	fosinopril & hydrochlorothiazide	1
FETZIMA	4	furosemide inj	2
FETZIMA TITRATION PACK	4	furosemide oral	1
finasteride tabs 5mg	2	FUZEON INJ	3
flavoxate	2	fyavolv	3
flecainide acetate	2	FYCOMPA	4
fluconazole in sodium chloride inj	2	G	
fluconazole oral	2	gabapentin caps, tabs, & oral soln	2
flucytosine	5	galantamine	2
fludrocortisone acetate	2	galantamine er	2
flunisolide nasal	2	galantamine oral soln	4
fluocinolone acetonide cream, oint, soln	3	GAMMAGARD INJ	5
fluocinolone acetonide otic soln	3	GAMUNEX-C INJ	5
fluocinolone acetonide scalp oil	3	GARDASIL 9 INJ	4
fluocinonide emulsified base cream	2	GATTEX INJ	5
fluocinonide gel & oint	2	gauze pads 2"x2"	2
fluocinonide soln	2	gavilyte-c	2
fluorometholone	2	gavilyte-g	2
fluorouracil 2% and 5% topical	3	gavilyte-n	2
fluoxetine hcl caps 10mg, 20mg & 40mg	2	GELNIQUE	3
fluoxetine hcl oral soln	2	gemfibrozil	2
fluoxetine hcl tabs 10mg & 20mg	2	generlac	2
fluphenazine decanoate inj	2	gengraf	2
fluphenazine inj	2	GENOTROPIN INJ	5
fluphenazine oral	2	GENOTROPIN MINIQUICK INJ 0.2MG,	4
flurazepam	2	0.4MG, 0.6MG, 0.8MG	
flutamide	2	GENOTROPIN MINIQUICK INJ 1MG,	5
fluticasone propionate cream & oint	2	1.2MG, 1.4MG, 1.6MG, 1.8MG, & 2MG	
fluticasone propionate nasal	2	gentamicin cream 0.1% & oint 0.1%	2
fluticasone propionate/salmeterol diskus	3	gentamicin inj 40mg/mL	2
100mcg-50mcg, 250mcg-50mcg &		gentamicin ophthalmic soln 0.3%	2
500mcg-50mcg		GENVOYA	5
fluvoxamine	2	GILENYA	5
fluvoxamine er	4	GILOTRIF	5
fondaparinux inj 2.5mg/0.5ml &	4	glatiramer acetate inj	5
5mg/0.4ml		glatopa inj	5
fondaparinux inj 7.5mg/0.6ml &	5	glimepiride	1
10mg/0.8ml	_	glimepiride & pioglitazone	2
FORFIVO XL	3	glipizide	1
FORTEO INJ	5	glipizide & metformin tabs	1
fosamprenavir tabs	5	glipizide er	1
fosinopril	1		

Drug Name	Drug Tier	Drug Name	Drug Tier
GLUCAGEN HYPOKIT	3	HUMULIN R U-500 (CONCENTRATED)	3
GLUCAGON EMERGENCY KIT INJ	3	VIAL INJ	
glycopyrrolate 1mg & 2mg tabs	2	HUMULIN R VIAL INJ	3
granisetron oral	2	hydralazine oral	2
griseofulvin microsize	2	hydrochlorothiazide	1
guanfacine ir	2	hydrocodone & acetaminophen soln	2
guanidine	2	7.5-325mg/15ml	0
Н		hydrocodone & acetaminophen tabs 5-325mg, 7.5-325mg, 10-325mg	2
halobetasol propionate cream & ointment	2	hydrocodone & ibuprofen	2
haloperidol decanoate inj	2	hydrocortisone 2.5% cream, lotion, oint	2
haloperidol lactate inj	2	hydrocortisone butyrate cream, oint &	2
haloperidol oral	2	soln	2
HARVONI	5	hydrocortisone enema	2
HAVRIX INJ	3	hydrocortisone oral	2
heparin inj vials 1000u/ml, 5000u/ml,	2	hydrocortisone valerate	2
10000u/ml & 20000u/ml	_	hydromorphone immediate-release oral	2
HETLIOZ	5	soln & tabs	
HIBERIX INJ	3	hydromorphone inj	3
HUMALOG CARTRIDGE INJ	3	hydroxychloroquine	2
HUMALOG JUNIOR KWIKPEN INJ	3	hydroxyurea	2
HUMALOG MIX FO/FO KWIKPEN INI	3	hydroxyzine hcl tabs	2
HUMALOG MIX 50/50 KWIKPEN INJ HUMALOG MIX 50/50 VIAL INJ	3 3	1	
		ibandronate oral	2
HUMALOG MIX 75/25 KWIKPEN INJ	3 3	IBRANCE CAPS	5
HUMALOG MIX 75/25 VIAL INJ	3	IBRANCE TABS	5
HUMALOG VIAL INJ HUMATROPE INJ 5MG VIAL, 12MG &	5 5	ibu	1
24MG CARTRIDGE	5	ibuprofen	1
HUMATROPE INJ 6MG CARTRIDGE	4	icatibant inj	5
HUMIRA INJ	5	ICLUSIG	5
HUMIRA PEDIATRIC CROHNS INJ	5	IDHIFA	5
HUMIRA PEN INJ	5	imatinib	5
HUMIRA PEN-CD/UC/HS STARTER	5	IMBRUVICA	5
HUMIRA PEN-PS/UV STARTER	5	imipramine hcl tabs	2
HUMULIN 70/30 KWIKPEN INJ	3	IMIQUIMOD CREAM 3.75% PUMP	5
HUMULIN 70/30 VIAL INJ	3	imiquimod cream 5%	3
HUMULIN N KWIKPEN INJ	3	IMOVAX RABIES INJ	3
HUMULIN N VIAL INJ	3	IMURAN TABS	4
HUMULIN R U-500 (CONCENTRATED)	3	incassia	2
KWIKPEN INJ		INCRELEX INJ	5
		indapamide	1
		indomethacin er	2

Drug Name	Drug Tier	Drug Name	Drug Tier
indomethacin ir caps	2	J	
INFANRIX INJ	3	JAKAFI	5
INLYTA	5	jantoven	1
INREBIC	5	JANUMET	3
INTELENCE 100MG & 200MG TABS	5	JANUMET XR	3
INTELENCE 25MG TAB	4	JANUVIA	3
INTRALIPID INJ	4	jasmiel	2
INTRON-A INJ	3	jinteli	3
introvale	2	JULUCA	5
INVEGA SUSTENNA INJ 39MG	4	junel 21 day	2
INVEGA SUSTENNA INJ 78MG, 117MG, 156MG, & 234MG	5	JUXTAPID	5
INVEGA TRINZA INJ	5	K	
INVIRASE	4	KALETRA TABS 100-25MG	4
INVOKAMET	3	KALETRA TABS 200-50MG	5
INVOKAMET XR	3	KALYDECO	5
INVOKANA	3	kariva	2
IPOL INACTIVATED IPV INJ	3	kelnor 1/35, 1/50	2
	2	ketoconazole cream, shampoo, & tabs	2
ipratropium bromide & albuterol sulfate nebulizer	2	ketorolac oral tabs	2
ipratropium bromide nasal	2	ketorolac soln 0.4% & 0.5%	2
ipratropium bromide nebulizer	2	KINERET INJ	5
irbesartan	1	KINRIX INJ	3
irbesartan hct	1	kionex	2
IRESSA	5	KISQALI	5
ISENTRESS 100MG CHEW TABS	5	KISQALI FEMARA CO-PACK	5
ISENTRESS 25MG CHEW TABS	3	klor-con pack	4
ISENTRESS HD TABS	5	klor-con tabs	2
ISENTRESS ORAL POWDER	5	KOMBIGLYZE XR	3
ISENTRESS TABS	5	KORLYM	5
isibloom	2	kurvelo	2
isoniazid oral	2	KUVAN	5
	2	L	
isosorbide dinitrate tabs 5mg, 10mg, 20mg, & 30mg	2	labetalol oral	2
isosorbide mononitrate	2	LACRISERT	4
isosorbide mononitrate er	2	lactulose soln 10g/15ml	2
isotretinoin caps	4	lamivudine & zidovudine	2
isradipine	2	lamivudine soln	2
itraconazole	4	lamivudine tabs 100mg	2
ivermectin tabs	2	lamivudine tabs 150mg & 300mg	2
IXIARO INJ	4	lamotrigine chewable tabs	2
IAIAIIO IIIJ	4	lamotrigine immediate-release tabs	2

Drug Name	Drug Tier	Drug Name	Drug Tier
lamotrigine starter kit	4	lidocaine patch	3
LANOXIN ORAL	3	lidocaine topical gel	2
lansoprazole dr caps	2	lidocaine topical soln	2
lanthanum carbonate	5	lidocaine viscous soln	2
LANTUS SOLOSTAR PEN INJ	3	linezolid inj	5
LANTUS VIAL INJ	3	linezolid oral susp	5
larin	2	linezolid tabs	4
larin fe	2	LINZESS	3
larissia	2	liothyronine tabs	2
latanoprost	1	lisinopril	1
LATUDA	5	lisinopril & hydrochlorothiazide	1
LEDIPASVIR/SOFOSBUVIR	5	lithium carbonate	2
leena	2	lithium carbonate er	2
leflunomide	2	lithium citrate soln	2
LENVIMA	5	LODINE TABS	2
letrozole	2	LONSURF	5
leucovorin oral	2	loperamide caps 2mg	2
LEUKERAN	3	lopinavir & ritonavir soln	4
LEUKINE INJ	5	lorazepam oral soln	2
leuprolide acetate inj	2	lorazepam tabs	2
levalbuterol nebulizer	2	LORBRENA	5
levetiracetam er	2	lorcet hd tabs 10-325mg	2
levetiracetam oral	2	lorcet plus tabs 7.5-325mg	2
levobunolol	2	lorcet tabs 5-325mg	2
levocarnitine oral	2	losartan	1
levocetirizine	2	losartan hct	1
levofloxacin inj	2	lovastatin	1
levofloxacin oral soln	2	low-ogestrel	2
levofloxacin tabs	1	loxapine	2
levonest	2	LUMIGAN	3
levonorgestrel & ethinyl estradiol 0.1-	2	LUPRON DEPOT INJ	5
0.02mg & 0.15-0.03mg & triphasic		LYNPARZA	5
packs		LYSODREN	3
levonorgestrel & ethinyl estradiol and	2	LYUMJEV INJ	3
ethinyl estradiol 0.1/0.02mg-0.01mg		LYUMJEV KWIKPEN	3
packs	0	lyza	2
levora	2	M	
levothyroxine tabs	1	magnesium sulfate inj	2
levoxyl	1	malathion	4
LEXIVA ORAL SUSP	4	maprotiline	2
lidocaine & prilocaine	3	marlissa 28 day	2
lidocaine ointment	4		

Drug Name	Drug Tier	Drug Name	Drug Tier
MARPLAN	4	methylprednisolone dose pack	2
MATULANE	5	methylprednisolone oral	2
MAYZENT	5	metoclopramide oral tablets & soln	2
meclizine	2	metolazone	2
MEDROL TABS	4	metoprolol & hydrochlorothiazide	2
medroxyprogesterone acetate inj	2	metoprolol succinate er	2
medroxyprogesterone acetate tabs	2	metoprolol tartrate 25mg, 50mg,100mg	1
mefloquine	2	tabs	
megestrol acetate oral susp 40mg/ml	2	metronidazole inj	2
megestrol tabs	2	metronidazole oral	2
MEKINIST	5	metronidazole topical	3
MEKTOVI	5	metronidazole vaginal	2
meloxicam tabs	1	mexiletine	2
memantine hcl immediate release	2	microgestin 1/20 & 1.5/30	2
memantine hcl soln	2	midodrine tabs	3
MENACTRA INJ	3	migergot suppository	4
MENEST	4	miglustat	5
MENVEO-A/C/Y/W-135 INJ	3	mili	2
meprobamate	4	MILLIPRED	4
mercaptopurine	2	mimvey	3
meropenem inj	4	minitran patches	2
mesalamine dr 400mg	3	minocycline ir	2
mesalamine enema kit	4	minoxidil	2
mesalamine er caps	4	mirtazapine	1
MESNEX TABS	5	mirtazapine odt	1
metformin er uncoated tabs 500mg &	1	misoprostol	2
750mg		M-M-R II INJ	3
metformin tabs	1	modafinil	4
methadone oral	2	moexipril	1
methazolamide	4	molindone	2
methenamine hippurate	2	mometasone cream, oint & soln	2
methimazole	2	mometasone furoate nasal	3
methocarbamol tabs	2	mondoxyne nl	2
methotrexate inj 50mg/2ml	2	montelukast	2
methotrexate oral	2	morphine sulfate er tabs	3
methoxsalen	5	morphine sulfate oral	2
methyldopa	2	MOVANTIK	3
methyldopa& hydrochlorothiazide	2	MOVIPREP	3
methylphenidate er tabs 10mg & 20mg	3	moxifloxacin hcl ophthalmic	2
methylphenidate ir tabs 5mg, 10mg &	2	moxifloxacin oral	2
20mg		mupirocin cream	4

Drug Name	Drug Tier	Drug Name	Drug Tier
mupirocin ointment	2	NEXAVAR	5
mycophenolate mofetil caps & tabs	2	niacin er tabs	3
mycophenolate mofetil oral susp	5	nicardipine caps	2
mycophenolic acid dr	4	NICOTROL INHALER	3
MYFORTIC	4	NICOTROL NASAL	3
myorisan	4	nifedipine caps	2
MYRBETRIQ	3	nifedipine er	2
N		nilutamide	5
nabumetone	2	nimodipine caps	4
nadolol	2	NINLARO	5
nafcillin sodium inj	4	nisoldipine er	4
naloxone inj 0.4mg/ml & 2mg/2ml	2	nitisinone	5
NALOXONE PEN INJ	3	nitro-bid oint	2
naltrexone	1	NITRO-DUR PATCHES 0.3MG/HR &	3
naproxen dr tabs	1	0.8MG/HR	
naproxen sodium ir tabs	1	nitrofurantoin caps	2
naproxen tabs 250mg, 375mg, 500mg	1	nitroglycerin lingual	2
naratriptan	2	nitroglycerin patches	2
NARCAN	3	nitroglycerin sublingual	2
NATACYN	4	NIVESTYM	5
nateglinide	2	norethindrone	2
NATPARA	5	norethindrone, ethinyl estradiol, ferrous	2
NAYZILAM	4	fumarate 0.4mg/0.035mg	_
NEBUPENT NEBULIZER	4	norgestimate-ethinyl estradiol	2
necon	2	NORTHERA	5
nefazodone	2	nortriptyline oral	2
neomycin & polymyxin & bacitracin	2	NORVIR PACK & SOLN	3
neomycin & polymyxin & bacitracin &	2	NOXAFIL SUSPENSION	5
hydrocortisone		NUBEQA	5
neomycin & polymyxin & dexamethasone	2	NUEDEXTA	5
neomycin & polymyxin & gramicidin	2	NUPLAZID	5
ophthalmic		nyamyc	2
neomycin & polymyxin & hydrocortisone	2	nystatin	2
neomycin & polymyxin & hydrocortisone	2	nystatin & triamcinolone	3
neomycin sulfate oral	2	nystop	2
NEORAL	4	0	_
NERLYNX	5	octreotide inj 500mcg/ml & 1000mcg/ml	5
NEUPOGEN INJ	5	octreotide inj 50mcg/ml, 100mcg/ml &	2
NEUPRO PATCH	4	200mcg/ml	E
nevirapine er	2	ODEFSEY	5
nevirapine susp & tabs	2	ODOMZO	5

Drug Name	Drug Tier	Drug Name	Drug Tier
OFEV	5	oxycodone & acetaminophen 2.5-325mg,	3
ofloxacin ophthalmic	2	5-325mg, 7.5-325mg, 10-325mg	
ofloxacin oral	2	oxycodone & aspirin	2
ofloxacin otic	2	OXYCODONE ER	4
olanzapine inj 10mg	2	oxycodone immediate-release	2
olanzapine odt	2	oxycodone oral soln	2
olanzapine tabs	2	OXYTROL	4
olmesartan	2	OZEMPIC	3
olmesartan & amlodipine	2	P	
olmesartan hct	2	pacerone tabs	2
olmesartan medoxomil & amlodipine &	2	paliperidone er 1.5mg, 3mg & 6mg tabs	4
hydrochlorothiazide tabs		paliperidone er 9mg tabs	5
olopatadine soln 0.1%	2	pantoprazole tabs	2
olopatadine soln 0.2%	2	paricalcitol caps	3
omega-3-acid ethyl esters	3	paromomycin	3
omeprazole caps	2	paroxetine hcl er	2
ondansetron odt	2	paroxetine hcl immediate-release	1
ondansetron oral soln	2	paroxetine mesylate	3
ondansetron tabs	2	PASER	4
ONGLYZA	3	PAXIL 10MG/5ML SUSP	4
OPSUMIT	5	PEDIARIX INJ	3
ORAPRED ODT	4	PEDVAX HIB INJ	3
ORAVIG	4	peg 3350 & electrolytes	2
ORENCIA CLICKJET	5	peg 3350 & sodium chloride & sodium	2
ORENCIA INJ PF SYRINGE	5	bicarbonate & potassium chloride	
ORFADIN	5	PEGANONE	4
ORKAMBI	5	PEGASYS INJ	5
orsythia 28 day	2	PEGASYS PROCLICK INJ	5
oseltamivir caps	2	PEMAZYRE	5
oseltamivir susp	3	penicillamine tabs	5
OSMOPREP	3	penicillin g inj 2 million units, 5 million	2
OTEZLA	5	units	
OTEZLA STARTER	5	penicillin v potassium	2
oxandrolone 10mg tabs	4	pentamidine inhalation soln	3
oxandrolone 2.5mg tabs	3	pentamidine inj	4
oxazepam	3	PENTASA	4
oxcarbazepine susp	4	pentoxifylline er	2
oxcarbazepine tabs	2	PERFOROMIST NEBULIZER	4
oxybutynin	2	perindopril	1
oxybutynin er	2	permethrin cream	2
		perphenazine	2

Drug Name	Drug Tier	Drug Name	Drug Tier
perphenazine & amitriptyline	2	potassium chloride pack 20meq	4
PERSERIS	5	potassium citrate er	2
phenelzine	2	PRADAXA	4
phenobarbital elixir	2	pramipexole ir	2
phenobarbital tabs	2	prasugrel	2
phenytek	2	pravastatin	1
phenytoin chewable tabs	2	prazosin	2
phenytoin er	2	PRED MILD	3
phenytoin oral susp	2	prednicarbate	2
PHOSPHOLINE IODIDE	3	prednisolone acetate	2
PIFELTRO	5	prednisolone odt	4
pilocarpine soln	2	prednisolone oral soln	2
pilocarpine tabs	3	prednisolone sodium phosphate	2
pimecrolimus	4	PREDNISONE INTENSOL	4
pimozide	2	prednisone oral soln	2
pimtrea	2	prednisone tabs	1
pindolol	2	pregabalin	3
pioglitazone	1	PREMARIN ORAL	4
pioglitazone & metformin	2	PREMARIN VAGINAL CREAM	3
piperacillin/tazobactam inj	3	PREMPHASE	4
PIQRAY	5	PREMPRO	4
pirmella 1/35	2	prenatal multi-vitamin	2
piroxicam	2	prevalite	2
PLEGRIDY INJ	5	PREVYMIS	5
PLEGRIDY STARTER PACK INJ	5	PREZCOBIX	5
plenamine inj	2	PREZISTA SUSP 100MG/ML	4
PLENVU	3	PREZISTA TABS 600MG & 800MG	5
podofilox	2	PREZISTA TABS 75MG & 150MG	4
polymyxin b sulfate & trimethoprim	2	PRIFTIN	4
sulfate ophthalmic soln		PRIMAQUINE	3
POMALYST	5	primidone	2
posaconazole dr tabs	5	PROAIR RESPICLICK	3
potassium chloride & dextrose & lactated	2	probenecid	2
ringers inj		probenecid & colchicine	2
potassium chloride & dextrose & sodium	2	prochlorperazine oral	2
·		prochlorperazine suppositories	2
-	0	PROCRIT INJ 20000UNIT/ML &	5
potassium chloride & dextrose 20mEq/5% inj	2	40000UNIT/ML	3
potassium chloride er & cr	2		
potassium chloride inj	2	The state of the s	4
potassium chloride oral soln	4		
potassium chloride & dextrose & lactated ringers inj potassium chloride & dextrose & sodium chloride inj 30mEq/5%/0.45% & 20mEq/5%/0.2% potassium chloride & dextrose 20mEq/5% inj potassium chloride er & cr potassium chloride inj	2 2 2 2 2 2	probenecid probenecid & colchicine prochlorperazine oral prochlorperazine suppositories PROCRIT INJ 20000UNIT/ML &	2 2 2 2

Drug Name	Drug Tier	Drug Name	Drug Tier
procto-med hc	2	quinine sulfate caps 324mg	3
procto-pak	2	QVAR REDIHALER	3
proctosol hc	2	R	
proctozone-hc	2	RABAVERT INJ	3
progesterone caps	2	raloxifene hcl	3
PROGRAF CAPS	4	ramelteon	3
PROGRAF PACK	4	ramipril	1
PROLASTIN C INJ	5	ranolazine er	4
PROLIA	4	RAPAMUNE SOLN	5
PROMACTA	5	RAPAMUNE TABS	4
promethazine suppositories	3	rasagiline	4
promethazine syrup	2	RAVICTI	5
promethazine tabs 12.5mg, 25mg &	2	REBIF INJ	5
50mg		REBIF REBIDOSE INJ	5
promethegan	3	REBIF REBIDOSE TITRATION PACK INJ	5
propafenone	2	REBIF TITRATION PACK INJ	5
propranolol & hydrochlorothiazide	1	RECOMBIVAX HB INJ	3
propranolol er caps	2	RECTIV	4
propranolol ir tabs	1	REGRANEX	5
propranolol oral soln	2	RELENZA DISKHALER	3
propylthiouracil	2	RELISTOR INJ	5
PROQUAD INJ	3	RELISTOR TABS	5
PROSOL INJ	4	repaglinide	2
protriptyline	2	REPATHA INJ	3
PULMICORT NEBULIZER	4	RESTASIS	3
PULMOZYME	5	RETACRIT INJ 2000UNIT/ML	3
PURIXAN	5	RETACRIT INJ 3000UNIT/ML,	4
pyrazinamide	2	4000UNIT/ML & 10000UNIT/ML	
pyridostigmine er tabs 180mg	4	RETACRIT INJ 40000UNIT/ML	5
pyridostigmine soln	4	RETEVMO	5
pyridostigmine tabs 60mg	3	REVLIMID	5
pyrimethamine	5	REXULTI	5
Q		REYATAZ ORAL POWDER	5
QINLOCK	5	ribavirin	3
QUADRACEL INJ	3	RIDAURA	5
quetiapine	2	rifabutin	4
quetiapine er tabs	3	rifampin inj	2
quinapril	1	rifampin oral	2
quinapril & hydrochlorothiazide	1	riluzole	3
quinidine gluconate cr	4	rimantadine	2
quinidine sulfate	2	RINVOQ	5

Drug Name	Drug Tier	Drug Name	Drug Tier
risedronate sodium	3	sertraline tabs	1
risedronate sodium dr	3	setlakin	2
RISPERDAL CONSTA INJ 12.5MG &	4	sevelamer carbonate powder	5
25MG		sevelamer carbonate tabs	4
RISPERDAL CONSTA INJ 37.5MG &	5	sharobel	2
50MG	_	SHINGRIX	3
risperidone	2	SIGNIFOR INJ	5
risperidone odt	2	sildenafil tab 20mg	3
ritonavir tabs	3	silver sulfadiazine	2
rivastigmine caps	3	simvastatin	1
rivastigmine patches	4	sirolimus soln	5
rizatriptan	2	sirolimus tabs	4
rizatriptan odt	2	SIRTURO	5
ropinirole ir	2	SIVEXTRO	5
rosuvastatin	2	SKYRIZI	5
ROTARIX	3	sodium chloride inj	2
ROTATEQ	3	sodium phenylbutyrate powder & tabs	5
roweepra	2	sodium polystyrene sulfonate	2
roweepra xr	2	SOFOSBUVIR/VELPATASVIR	5
ROZLYTREK	5	solifenacin succinate	3
RUBRACA	5	SOLTAMOX	3
RYBELSUS	3	SOMATULINE DEPOT INJ	5
RYDAPT	5	SOMAVERT INJ	5
S		sorine	2
SANDIMMUNE CAPS 25MG & 100MG	4	sotalol tabs	2
SANDIMMUNE ORAL SOLN 100MG/ML	4	SPIRIVA HANDIHALER	3
SANTYL	3	SPIRIVA RESPIMAT	3
SAPHRIS	5	spironolactone	1
SAVELLA	3	spironolactone & hydrochlorothiazide	1
SAVELLA TITRATION PACK	3	SPRITAM	4
scopolamine patch	3	SPRYCEL	5
SECUADO	5	sps suspension	2
SEGLUROMET	3	ssd	2
selegiline	2	stavudine caps	2
selenium sulfide lotion	2	STEGLATRO	3
SELZENTRY 150MG & 300MG	5	STELARA INJ 45MG/0.5ML, & 90MG/ML	5
SELZENTRY 25MG & 75MG	4	STIMATE	4
SELZENTRY SOLN	4	STIOLTO RESPIMAT	3
SEREVENT DISKUS	3	STIVARGA	5
SEROQUEL XR	4	streptomycin inj	2
sertraline oral soln	2	STRIBILD	5
		JIMBILD	J

Drug Name	Drug Tier	Drug Name	Drug Tier
STRIVERDI RESPIMAT	3	TALZENNA	5
SUCRAID	5	tamoxifen	2
sucralfate tabs	2	tamsulosin	2
sulfacetamide sodium & prednisolone	2	TARGRETIN GEL	5
sodium phosphate ophthalmic		tarina fe 1/20	2
sulfacetamide sodium ophthalmic oint &	2	TASIGNA	5
soln 10%		tazarotene	3
sulfacetamide sodium topical lotion 10%	2	tazicef inj	2
sulfadiazine tabs	4	TAZORAC 0.05% CREAM	3
sulfamethoxazole & trimethoprim ds tabs	1	TAZORAC GEL	3
sulfamethoxazole & trimethoprim oral	2	taztia xt	2
susp		TAZVERIK	5
sulfamethoxazole & trimethoprim tabs	1	TDVAX	3
sulfasalazine	2	TECFIDERA	5
sulindac	2	TECFIDERA STARTER PACK	5
sumatriptan nasal	4	TEFLARO INJ	5
sumatriptan succinate inj	4	TEGRETOL	3
sumatriptan succinate tabs	2	TEGRETOL XR	3
SUPRAX CHEWABLE TABS & ORAL SUSP 500MG/5ML	4	TEKTURNA HCT	3
SUPREP BOWEL PREP	3	temazepam caps 22.5mg	3
SUTENT	5 5	temazepam caps 7.5mg, 15mg & 30mg	2
SYLATRON INJ	5	TENIVAC	3
SYMFI	5	tenofovir disoproxil fumarate 300mg tabs	4
SYMFI LO	5	terazosin	1
SYMLIN PEN INJ	5 5	terbinafine	2
SYMPAZAN 10MG & 20MG	5 5	terbutaline sulfate oral	2
SYMPAZAN 10MG & 20MG SYMPAZAN 5MG	4	terconazole	2
SYMTUZA SYMTUZA	5	teriparatide inj	5
SYNAREL	4	testosterone 1% & 1.62% gel	3
SYNRIBO INJ	5	testosterone cypionate inj	2
SYNTHROID	3	testosterone enanthate inj	2
T	3	testosterone gel 25mg/2.5g,	3
TABLOID	1	20.25mg/1.25g, 40.5mg/2.5g &	
TABRECTA	4 5	50mg/5g gel	
tacrolimus caps 0.5mg & 1mg	3	tetracycline	3
tacrolimus caps 5.5mg & 1mg	4	THALOMID	5
tacrolimus caps 3mg tacrolimus oint	4	theophylline er tabs	2
tadalafil tab 20mg	5	THIOLA	5
TAFINLAR	5	THIOLA EC	5
TAGRISSO	5 5	thioridazine	2
Manago	5	thiothixene	2

Drug Name	Drug Tier	Drug Name	Drug Tier
tiadylt er	2	tretinoin caps	5
tiagabine tabs	4	tretinoin cream, gel	3
TIBSOVO	5	triamcinolone acetonide topical cream,	2
TIGECYCLINE INJ	5	lotion	
timolol ophth soln 12 hours 0.25% & 0.5%	1	triamcinolone acetonide topical oint 0.025%, 0.1%, 0.5%	2
timolol ophthalmic gel forming	2	triamcinolone dental paste	2
timolol oral	1	triamterene & hydrochlorothiazide	1
TIVICAY 10MG TAB	4	triazolam	2
TIVICAY 25MG & 50MG TABS	5	triderm	2
tizanidine caps	3	trientine	5
tizanidine tabs	2	tri-estarylla	2
TOBI PODHALER	5	trifluoperazine	2
TOBI SOLN	5	trifluridine	2
TOBRADEX OINT	3	trihexyphenidyl elixir	2
tobramycin & dexamethasone ophthalmic	2	trihexyphenidyl tabs	2
suspension		TRIKAFTA	5
tobramycin nebulizer	5	TRILEPTAL	4
tobramycin ophthalmic solution	2	tri-lo-estarylla	2
tobramycin sulfate inj	2	tri-lo-sprintec	2
tolterodine tartrate er	2	trimethoprim	2
topiramate immediate-release	2	tri-mili	2
toremifene citrate	5	trimipramine maleate	2
torsemide oral	2	TRINTELLIX	4
TOUJEO MAX SOLOSTAR	3	tri-sprintec	2
TOUJEO SOLOSTAR	3	TRIUMEQ	5
TOVIAZ	3	trivora-28	2
TPN ELECTROLYTES INJ	3	tri-vylibra	2
TRACLEER 32MG	5	tri-vylibra lo	2
tramadol & acetaminophen	2	trospium	2
tramadol 100mg tab	2	trospium er	2
tramadol 50mg tab	2	TRULICITY INJ	3
tramadol er tabs	3	TRUMENBA INJ	3
trandolapril	1	TRUVADA	5
tranexamic acid tabs	3	TUKYSA	5
tranylcypromine	4	TURALIO	5
TRAVASOL INJ	4	TWINRIX INJ	3
trazodone	1	TYBOST	3
TRECATOR	4	TYKERB	5
TRELSTAR MIXJECT	5	TYMLOS	5

Drug Name	Drug Tier	Drug Name	Drug Tier
TYPHIM VI INJ	3	VIIBRYD	4
U		VIIBRYD STARTER PACK	4
unithroid	1	VIMPAT ORAL	4
UPTRAVI	5	VIRACEPT	5
ursodiol	3	VIREAD 150MG, 200MG, 250MG TABS	5
V		VIREAD POWDER	4
valacyclovir	2	VITRAKVI	5
VALCHLOR	5	VIZIMPRO	5
valganciclovir tabs	5	voriconazole inj	5
valproic acid oral caps & soln	2	voriconazole oral suspension	5
valsartan	1	voriconazole tabs 200mg	5
valsartan & amlodipine	1	voriconazole tabs 50mg	4
valsartan & amlodipine & hct	2	VOTRIENT	5
valsartan hct	1	VRAYLAR CAPSULES	5
VALTOCO	4	VRAYLAR DOSE PACK	4
vancomycin caps 125mg	4	VUMERITY	5
vancomycin caps 250mg	5	vyfemla	2
vancomycin inj	3	vylibra	2
vancomycin oral soln	4	W	
vandazole	2	warfarin	1
VAQTA INJ	3	wixela inhub	3
VARIVAX INJ	3	wymzya fe	2
VARIZIG INJ	4	X	
VASCEPA	4	XALKORI	5
velivet	2	XARELTO	3
VELTASSA	3	XARELTO STARTER PACK	3
VENCLEXTA STARTING PACK	5	XATMEP	4
VENCLEXTA TABS 100MG	5	XCOPRI MAINTENANCE PACK	5
VENCLEXTA TABS 10MG & 50MG	3	XCOPRI TABS 200MG	5
venlafaxine er caps & tabs	2	XCOPRI TABS 50MG, 100MG & 150MG	4
venlafaxine ir tabs	2	XCOPRI TITRATION PACK	4
VENTAVIS	5	XELJANZ	5
verapamil er	2	XELJANZ XR	5
verapamil ir	1	XGEVA INJ	5
verapamil sr	2	XIFAXAN TABS 200MG	3
VERSACLOZ	5	XIFAXAN TABS 550MG	5
VERZENIO	5	XIGDUO XR	3
VICTOZA INJ	3	XIIDRA	4
vienva	2	XOFLUZA	4
vigabatrin powder for oral soln & tabs	5	XOLAIR	5
vigadrone powder for oral soln	5	XOPENEX NEBULIZER	4

Drug Name	Drug Tier
XOSPATA	5
XPOVIO	5
XTANDI	5
XYREM	5
Υ	
YF-VAX INJ	3
YONSA	5
YUPELRI	5
yuvafem	3
Z	
zafirlukast	2
ZEJULA	5
ZELBORAF	5
zenatane	4
zenzedi tabs 5mg & 10mg	3
ZERBAXA INJ	5
zidovudine	2
ziprasidone inj	3
ziprasidone oral	2

Drug Name	Drug Tier
ZIRGAN	4
ZOLINZA	5
zolmitriptan odt	3
zolmitriptan tabs	3
zolpidem ir tabs 5mg & 10mg	2
ZOMIG NASAL	4
zonisamide	2
ZORTRESS TABS 0.25MG	4
ZORTRESS TABS 0.5MG, 0.75MG & 1MG	5
ZOSTAVAX INJ	4
ZOSYN INJ 2GM/0.25GM & 3GM/0.375GM	4
zovia	2
ZYDELIG	5
ZYKADIA TABS	5
ZYPREXA RELPREVV 210MG INJ	4
ZYTIGA 500MG TABS	5

# Alternatives for Medications Not Covered by SCAN

Non-formulary medications are drugs that are not listed in the SCAN Formulary because they are not covered by SCAN. The following is a list of some non-formulary medications with examples of alternatives that are on the formulary. The list is not all-inclusive. For a complete, up-to-date formulary, please visit our website at **www.scanhealthplan.com**.

This list of alternatives found in the SCAN Formulary is current as of August, 2020 and is subject to change.

Drug Class	Drugs Not Covered by SCAN	Alternative(s) found in the SCAN Formulary	
ASTHMA/COPD	ADVAIR DISKUS, SYMBICORT	wixela inhub (generic for Advair Diskus) fluticasone propionate-salmeterol diskus (generic for Advair Diskus) BREO ELLIPTA	
	PROAIR HFA, VENTOLIN HFA, PROVENTIL HFA	albuterol hfa 6.7g & 8.5g [QL]	
	FLOVENT HFA, PULMICORT HFA	QVAR, ASMANEX	
GASTROINTESTINAL	DEXILANT, PREVACID, NEXIUM, PRILOSEC	omeprazole, pantoprazole, lansoprazole, esomeprazole [ST]	
DIABETES ORAL	TRADJENTA, NESINA, OSENI	JANUVIA, ONGLYZA	
	JARDIANCE	FARXIGA [ST], INVOKANA [ST], STEGLATRO [ST]	
DIABETES INSULIN	NOVOLOG, NOVOLIN, APIDRA, FIASP, ADMELOG, INSULIN LISPRO, INSULIN ASPART	HUMALOG, HUMULIN, LYUMJEV	
	LEVEMIR, BASAGLAR, TRESIBA	LANTUS, TOUJEO	

[PA] = Prior Authorization; [ST] = Step Therapy; [QL] = Quantity Limit; [BvsD] = B versus D Brand name drugs are capitalized and generic drugs are listed in lowercase italics.

For a complete and updated list of drugs covered by SCAN, please refer to the 2021 SCAN Health Plan Formulary on our website at **www.scanhealthplan.com**.

1.	Copay/coinsurance may vary by plan, county, contract year, the pharmacy you choose (e.g., Preferred or Standard, etc.) or whether you receive a one-month or a three-month supply or when you enter another phase of the Part D benefit or if you receive "Extra Help". You can fill your prescriptions at any of our network pharmacies, but you may pay less at a SCAN Preferred pharmacy. Check your Evidence of Coverage or call SCAN Member Services for details.
	You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts Pharmacy is our Preferred mail order pharmacy. While you can fill your prescription medications at any of our network mail order pharmacies, you may pay less at the Preferred mail order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from

the time that Express Scripts mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan's Member Services. For your mail order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711.

SCAN Health Plan is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan

depends on contract renewal. Other Pharmacies are available in our network.

You may opt out of automatic deliveries at any time.

This page is intentionally blank.

# Enrollment Forms



# Ready to join **SCAN Health Plan®?**We're so glad!

First, you'll need to completely fill out the Individual Enrollment Request Form located at the back of this enrollment kit. We'll walk you through it, section by section. You'll need to have your Medicare ID card handy.

Let's get started:

#### **SECTION 1**

- Select a plan. Be sure to select only one plan name. You can find the plan name on the cover
  of this booklet.
- Fill in your name, date of birth, address and other contact information.
- You have options for receiving some of your plan information. Check the boxes to tell us how you want them delivered.

#### **SECTION 2**

• Refer to your Medicare ID card to fill in this information. If your Medicare card doesn't have your Part A and Part B effective dates, go ahead and leave them blank. It won't slow down the application process.

#### **SECTION 3**

• If your plan has a monthly premium or if you are adding optional supplemental coverage, you can choose to receive a monthly bill. Or you can choose to have the amount automatically deducted in one of three ways listed—just select that payment option and fill out the separate Auto-Pay Authorization Form in this packet.

#### **SECTION 4**

- Answer all of the Yes/No questions. For "Yes" answers, please fill in any extra information needed.
- Select a primary care physician and fill in his/her name and physician ID number. Are you already seeing this doctor? If so, let us know that too in the space provided on the form. If you do not fill in a doctor's name, SCAN will choose a doctor for you.

IV – 1 HTE\_CSNP

#### **SECTION 5**

Please review if you currently have health coverage through an employer or union.

#### **SECTION 6**

- Read through this section and sign the form. You or your authorized representative must sign and date this page.
- Review the "Attestation of Eligibility for an Enrollment Period" checklist on the last page. Check off all that apply to you and fill in any extra information needed.
- Send all pages of the enrollment form to SCAN in the postage-paid envelope provided.

#### **NOT QUITE DONE!**

- If you are enrolling in the Heart First (HMO SNP) or SCAN Balance (HMO SNP) plans, we need two more forms. You will find them both in this packet. We can process your enrollment immediately when we receive your:
  - CSNP Pre-Enrollment Qualification Assessment Form: Fill out the form specific to your
    condition (congestive heart failure/cardiovascular disease or diabetes) and return it to SCAN
    with your enrollment form.
  - **Permission to Send Health Information to SCAN Health Plan Form**: Complete the top portion and return it to SCAN with your enrollment form.
- If the plan you've selected offers optional supplemental dental coverage, you'll find a separate enrollment form in this booklet. You have two months to sign up for these added benefits (starting from the day your SCAN membership begins), but why not take care of it now?

#### Welcome to **SCAN**.

If you have any questions, please call your authorized SCAN representative at the number below.

#### 1-877-870-4867 (TTY: 711)

April 1 to September 30: 8 a.m. to 8 p.m., Monday through Friday

October 1 to March 31: 8 a.m. to 8 p.m., seven days a week

Messages received on holidays or outside of our business hours will be returned within one business day.

## What to Expect Next

You've sent in your SCAN Health Plan® enrollment form—so now what happens?



**Verification Letter.** This letter is required by Medicare to make sure the SCAN plan was fully explained to you and to confirm that you want to enroll in SCAN.



**Approval Letter.** This letter will let you know if your enrollment with SCAN has been approved by Medicare.



#### SCAN Member ID Card + Quick Start Guide.

Your member ID card and Quick Start Guide will arrive together. Put your ID card in your wallet or purse so you have it when you go to the doctor, hospital or pharmacy. The Quick Start Guide is filled with information to help you get your membership started off right.



**Welcome Call.** In your first few months of membership, you will receive a welcome call and/or an invitation to join an informational conference call. Both are designed to help you get the most out of your new health plan.



**SCAN Club Newsletter.** This newsletter is just one of the ways we stay in touch with plan updates, health reminders and more.



**Health Survey.** A few months into your SCAN membership you may receive a health survey, either by mail or online. We encourage you to fill it out to help us serve you better.



#### You might also receive:

- A call to arrange for health services
  (if you filled out the "Coordination of Services" form). Expect this call shortly before/after your membership takes effect.
- An offer to help with costs. This letter tells you how to get help with your Medicare premiums and other healthcare costs (sent only to those who qualify).

Once you receive your ID card, you can contact SCAN Member Services with any questions about your new plan.

MemberServices@scanhealthplan.com

( 1-800-559-3500 (TTY: 711)

**Apr. 1 - Sept. 30**: 8 a.m. to 8 p.m., Mon. - Fri. | **Oct. 1 - Mar. 31**: 8 a.m. to 8 p.m., 7 days a week

Messages received on holidays or outside of business hours will be returned within one business day. (Medicare and Medi-Cal eligible members call 1-866-722-6725)

Visit scanhealthplan.com/getstarted to get a head start on your new health plan!





IV – 3



Contact an authorized SCAN representative today

1-877-870-4867



Or visit:

www.scanhealthplan.com

TTY users: 711

October 1 to March 31: 8 a.m. to 8 p.m., 7 days a week

April 1 to September 30: 8 a.m. to 8 p.m., Monday through Friday



SCAN Balance (HMO SNP) is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan depends on contract renewal.

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-800-559-3500. (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-559-3500. (TTY: 711). 注意:如果您使用中文,您可以免費獲得語言援助服務。請致電 1-800-559-3500。(聽障專線:711)。