



2021 Benefit Preview

Southern California



A Friendly Reminder

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David Milligan
Senior Vice President
National Sales



Holly Ackman
Vice President
Sales Operations

From Our Team to Yours:

At SCAN, we value local Medicare Advantage plan agents and appreciate what you do to help seniors and their families with their healthcare decisions. Recent events in the world have only confirmed the importance of these kinds of trusted relationships, and we are as committed as ever to growing your business.

So, as you serve the seniors in your community, count on SCAN to provide:

- Great products, including exciting new benefits for 2021
- Easy-to-use selling tools
- Local Sales Support teams and new broker portal
- 4.5-Star quality rating from Medicare (three years running!)
- Award-winning member service that is as local and committed to your clients as you are

Are there other ways we can help? If so, let us know. Your Sales Support Team is just a call or email away. And in the meantime, be sure to look through this document to get a “sneak peek” of what you can offer your clients for 2021.

We look forward to working with you for a successful 2021!



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High Value & Important Benefits

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- LA County
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- San Diego County
- Ventura County



Why Sell SCAN in 2021?

SCAN was the fastest-growing MAPD plan in Los Angeles, Orange, San Bernardino and Riverside counties for the 2020 AEP. Here's why you can continue to count on SCAN:



2nd Largest in CA
Not-for-profit MAPD



4.5 Stars
Quality care & service
Three years in a row!



90% Satisfaction
(Medicare & You, 2020)
Two years in a row!



Award-winning Service
(2020 Stevies for Customer Service)



"Best" MAPD in CA
2019 & 2020



Competitive
Products, pricing
and benefits



Broker Portal
Customized materials
and self-service options



Broker Support Team
Dedicated to your success

Building on our 40+ years

- ▶ SCAN Health Plan's 2021 competitive benefit offerings demonstrate our ongoing commitment to:
 - Keep benefits consistent and sustainable year-to-year
 - Include input from our sales and broker teams
 - Ensure benefits meet consumer expectations, are understandable and easy to access
 - Position *you* for greatest success during the annual selling cycle

The following pages detail all the new and exciting changes for 2021.

MOOP Changes for 2021

County	Product	2020 MOOP	2021 MOOP
Los Angeles	Classic	\$899	\$799
	Prime	\$800	\$699
	Balance	\$899	\$799
Orange	Classic	\$899	\$799
	Prime	\$800	\$699
	Heart First	\$899	\$799
	Balance	\$899	\$799
Riverside	Classic	\$1,200	\$999
	Prime	\$1,000	\$699
	Heart First	\$1,200	\$999
San Bernardino	Classic	\$1,200	\$999
	Prime	\$1,000	\$699
	Heart First	\$1,200	\$999
San Diego	Signature	\$2,500	\$2,500
Ventura	Classic	\$4,500	\$4,500

Pharmacy Benefit Enhancements



Introducing **INSULIN SAVINGS**

All covered insulin pens & vials (Humalog, Humulin, Lantus, Toujeo)



Lower preferred copays on all other T3 medications (~250 high-cost medications)

Participating Plans	T3 Preferred Copays	
	Insulin (including Gap)	Other Drugs
SCAN Balance	\$0	\$30
SCAN Classic, SCAN Prime, Scripps Signature, SCAN Heart First*	\$25	\$37

*SoCal non-participating plans: Scripps Classic, SCAN Classic II, Scripps Heart First, Scripps Plus, SCAN Plus, SCAN Connections, VH

Dental Coverage Embedded (*Included!*)

Plan Name	Classic	Classic II	Signature	Heart First	Balance	Plus	Prime	Connections/Connections at home
Los Angeles	✓				✓	✓	✓	
Orange	✓			✓	✓	✓	✓	✓
Riverside	✓			✓		✓	✓	✓
San Bernardino	✓			✓		✓	✓	✓
San Diego			✓			✓		
Ventura	✓					✓		

Benefits Beyond Medicare: Our Supplemental Benefits



CORE EXTRAS

The benefits seniors have come to expect from Medicare Advantage plans



FEATURED EXTRAS

The benefits that are unique or new to SCAN in a given benefit year



SOLUTIONS FOR HEALTHY LIVING

The benefits that support a healthy and active lifestyle



SOLUTIONS FOR INDEPENDENCE

The benefits that speak to SCAN's mission of keeping seniors healthy and independent

Supplemental Benefits



Services and programs that help members lead healthier, more independent lives.



VISION

SCAN offers a routine vision care benefit for all plans. Plans vary, but in general, this benefit includes an eye exam every 12 months and coverage for eyewear every 24 months.



MASSAGE THERAPY, ACUPUNCTURE & CHIROPRACTIC

Many SCAN plans include self-directed access to routine acupuncture and chiropractic; some plans also offer therapeutic massage services.



DENTAL

All SCAN plans provide medically needed dental services that are covered by Original Medicare. In addition, most SCAN plans include preventive dental services and/or an option to sign up for supplemental dental coverage for an additional monthly premium.



PODIATRY

SCAN covers routine podiatry services that usually aren't covered by Original Medicare. This routine care includes services such as removing calluses and trimming toenails.



TRANSPORTATION

This benefit provides transportation to medical appointments, pharmacies and dentists. A taxi, wheelchair van and other modes to meet members' physical needs are also available.



HEARING

This benefit includes hearing exams and gives members a choice of hearing aids at a reduced cost.

**Not all benefits available in all SCAN plans; please refer to plan materials for specific coverage. Members must meet criteria for certain benefits.*

Supplemental Benefits



Benefits that are unique or new to SCAN for the upcoming Annual Enrollment Period.



NEW ➔ **SCAN HEALTH***tech*

SCAN's technology support line helps members use a computer, tablet or smartphone to access healthcare—and health-related information. A few areas where **HEALTH***tech* can help include: Skype/Zoom/FaceTime training for doctor visits, telehealth visit overview, setup on personal equipment (phone, tablet, or computer), prescription delivery setup and more.



SCAN TRAVEL ASSURANCE

SCAN coverage travels with members even when out of the country. Travel Assurance provides worldwide emergency and urgent care, and helps facilitate claims reimbursement.



TELEHEALTH

This convenient option to urgent care lets members talk to a board-certified physician from the comfort of their home 24 hours a day, 7 days a week, 365 days a year for \$0.



NEW ➔ **SCAN on the go**

Many SCAN benefits are available whether members are out-of-town or across the country, helping them stay healthy and safe while on the go. Benefits available on the go include: personal emergency response system, CVS MinuteClinic®, Rx refills, eyeglasses, emergency dental, hearing aids, SilverSneakers®, urgent care, emergency care, and telehealth benefit.

**Not all benefits available in all SCAN plans; please refer to plan materials for specific coverage. Members must meet criteria for certain benefits.*

Supplemental Benefits



Benefits that support a healthy and active lifestyle.



NEW ➔ BRAINHQ

BrainHQ provides online exercises that enhance memory, brain speed and other functions to boost brain health. BrainHQ is designed specifically for older adults and is offered at no cost to SCAN members.

Features with this benefit include:

- Mental games that focus on attention, memory, brain speed, intelligence, navigation, and people skills exercises.
- A useful and meaningful workout tailored to a member's unique brain. Using a special method, each exercise adapts in difficulty as the member continues to use it so they are always working at an optimum level to improve performance.



OVER-THE-COUNTER (OTC)

Members receive a quarterly over-the-counter (OTC) benefit to purchase commonly used OTC health products.

NEW in 2021: OTC allowance will rollover from quarter to quarter.



FITBIT FITNESS TRACKER

Members can receive a Fitbit brand activity tracker every two years at no cost, helping them build and track healthy habits.

NEW in 2021: Offered in new counties and new products.



HEALTH CLUB – SILVERSNEAKERS

SilverSneakers is a health and fitness program that provides gym access, fitness classes and programs, on-demand workouts and other online resources.

**Not all benefits available in all SCAN plans; please refer to plan materials for specific coverage. Members must meet criteria for certain benefits.*

Supplemental Benefits



SOLUTIONS FOR INDEPENDENCE

Benefits that can help members stay independent in their own homes for as long as possible.



RESPIRE CARE SERVICES

This benefit provides 40 hours of caregiving for members who experience a debilitating health condition, allowing their regular full-time, unpaid caregiver to take a break.



CHRONIC CONDITION MEALS

Helping members manage chronic health conditions includes ensuring they have proper nutrition. This benefit provides \$0 home-delivered meals.



RETURNING TO HOME

This benefit provides help with support and personal care services immediately following a discharge from a hospital or skilled nursing facility, including meals. **NEW in 2021:** Now 40 hours of care.



HOME DELIVERED MEALS

This program offers fully prepared meals, delivered to our members' doorstep when needed. Nearly 60 meal choices to select from at no cost.



SCAN HOME ADVANTAGE

Members who have experienced a recent fall or illness that has caused them decreased capability can ask for a no-cost Home Advantage assessment and safety recommendations.




EMERGENCY RESPONSE SYSTEM

A personal emergency response system provides peace of mind and enables members to remain at home, living safely and independently. Another no-cost benefit.

**Not all benefits available in all SCAN plans; please refer to plan materials for specific coverage. Members must meet criteria for certain benefits.*

SCAN Product County Details

See SCAN plan details,
county-by-county, including:

- ▶ Product Overviews
 - ▶ New and Notable
 - ▶ Supplemental Benefits
- 

Where do you want to look first?

- ▶ LA County
- ▶ Orange County
- ▶ Riverside County
- ▶ San Bernardino County
- ▶ San Diego County
- ▶ Ventura County
- ▶ Connections Plan:
LA, Riverside, San Bernardino

Los Angeles Product Overview

Plan Name	SCAN Classic	SCAN Balance	SCAN Classic II Includes UCLA	SCAN Prime	SCAN Plus*
Service Area	Los Angeles	Los Angeles and Orange	Los Angeles	Los Angeles	Los Angeles, Orange, Riverside, San Bernardino, San Francisco, Ventura
MOOP	\$799 (was \$899)	\$799 (was \$899)	\$5,300	\$699 (was \$800)	\$0
Premium	\$0	\$0	\$59 (was \$39)	\$25	\$0
PCP Copay	\$0	\$0	\$0	\$0	\$0
Inpatient Hospital	\$0 (Unlimited days)	\$0 (Unlimited days)	\$335 per day (1-6) (was \$300) \$0 per day (7-90+)	\$0 (Unlimited days)	\$0
Outpatient Surgery	\$0	\$0	\$100 ASC \$150 Outpt Hospital	\$0	\$0
Diag. Radiology	\$0	\$0	\$110	\$0	\$0
Urgent Care	\$0	\$0	\$0	\$0	\$0
RX Copays: Preferred	\$0/\$5/ \$37 /\$95/33%	\$0/\$2/\$30/\$95/33%	\$0/\$7/\$42/\$95/33%	\$0/\$5/ \$37 /\$95/33%	\$0 Tier 1 drugs at preferred LIS copays otherwise
Standard	\$7/\$15/\$47/\$100/33%	\$5/\$9/\$35/\$100/33%	\$7/\$15 /\$47/\$100/33%	\$5/\$12/\$47/\$100/33%	
Insulin (T3)	\$25/\$35	\$0/\$0	\$42/\$47	\$25/\$35	
Core Extras	Vision, Dental, Transportation, Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing	Vision, Transportation, Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation, Chiro/Acupuncture, Therapeutic Massage, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing
Featured Extras	Telehealth, Generic Viagra, SCAN HEALTHtech, SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech, SCAN on the go , SCAN Travel Assurance	Telehealth, Generic Viagra, SCAN HEALTHtech, SCAN on the go , SCAN Travel Assurance	Telehealth, Generic Viagra, SCAN HEALTHtech, SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech, SCAN on the go , SCAN Travel Assurance
Solutions for Healthy Living	Gym, OTC, Fitbit, BrainHQ	Gym, OTC, Fitbit, BrainHQ	Gym, BrainHQ	Gym, OTC, Fitbit, BrainHQ	Gym, OTC, BrainHQ
Solutions for Independence	Respite care, Returning to Home, PERS	Respite care, Returning to Home, Home Advantage, Home-delivered meals, PERS	Returning to Home	Respite care, Returning to Home, PERS	Respite Care, Returning to Home, Home Advantage, PERS

* with Medicare & Full Medi-Cal Eligibility

Los Angeles New & Notable



Classic



Balance



Plus



Prime

New

- Lower MOOP
- Lower Tier 3 copays
- \$25 Insulin copay
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- Lower MOOP
- \$0 Insulin
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- 100-day retail/mail supply
- \$0 Dental deep cleanings
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- Lower MOOP
- Lower Tier 3 copays
- \$25 Insulin copay
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

Notable





- Embedded dental
- \$0 Telehealth
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Viagra
- Travel Assurance

- Embedded dental
- \$0 Telehealth
- Non-medical transportation
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Chronic condition meals
- Travel Assurance

- \$0 Telehealth
- Non-medical transportation
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Travel Assurance

- Embedded dental
- \$0 Telehealth
- Massage therapy
- \$0 Medical alert system
- Lower hearing aid copay
- Hearing aid allowance
- Respite care
- Travel Assurance

Los Angeles Supplemental Benefits

LOS ANGELES COUNTY		Classic	Balance	Classic II	Prime	Plus	Connections
Core Extras							
	Vision	✓	✓	✓	✓	✓	✓
	Dental	✓	✓		✓	✓	✓
	Transportation	✓	✓	✓	✓	✓	✓
	Acupuncture, Chiropractic	✓	✓	✓	✓	✓	✓
	Massage Therapy				✓		
	Podiatry	✓	✓	✓	✓	✓	✓
	Hearing	✓	✓	✓	✓	✓	✓
Featured Extras							
	Telehealth	✓	✓	✓	✓	✓	✓
	Generic Viagra	✓		✓	✓		
	SCAN HEALTHtech	✓	✓	✓	✓	✓	✓
	SCAN on the go	✓	✓	✓	✓	✓	✓
	SCAN Travel Assurance	✓	✓	✓	✓	✓	✓
Solutions for Healthy Living							
	Health Club - Silver Sneakers	✓	✓	✓	✓	✓	✓
	OTC	✓	✓		✓	✓	✓
	Fitbit Fitness Tracker	✓	✓		✓		
	BrainHQ	✓	✓	✓	✓	✓	✓
Solutions for Independence							
	Respite Care Services	✓	✓		✓	✓	
	Returning to Home	✓	✓	✓	✓	✓	✓
	Home Advantage		✓			✓	✓
	Chronic Condition Meals		✓				✓
	Home Delivered Meals						✓
	Emergency Response System	✓	✓		✓	✓	✓

Orange County Product Overview

Plan Name	SCAN Classic	SCAN Heart First	SCAN Balance	SCAN Prime	SCAN Plus*
Service Area	Orange	Orange County	Los Angeles and Orange	Orange	Los Angeles, Orange, Riverside, San Bernardino, San Francisco, Ventura
MOOP	\$799 (was \$899)	\$799 (was \$899)	\$799 (was \$899)	\$699 (was \$800)	\$0
Premium	\$0	\$0	\$0	\$26	\$0
PCP Copay	\$0	\$0	\$0	\$0	\$0
Inpatient Hospital	\$0 (Unlimited days)	\$0 (Unlimited days)	\$0 (Unlimited days)	\$0 (Unlimited days)	\$0
Outpatient Surgery	\$0	\$0	\$0	\$0	\$0
Diag. Radiology	\$0	\$0	\$0	\$0	\$0
Urgent Care	\$0	\$0	\$0	\$0	\$0
RX Copays: Preferred	\$0/\$5/\$37/\$95/33%	\$0/\$2/\$37/\$95/33%	\$0/\$2/\$30/\$95/33%	\$0/\$5/\$37/\$95/33%	\$0 Tier 1 drugs at preferred LIS copays otherwise
Standard	\$7/\$15/\$47/\$100/33%	\$5/\$9/\$47/\$100/33%	\$5/\$9/\$35/\$100/33%	\$5/\$12/\$47/\$100/33%	
Insulin (T3)	\$25/\$35	\$25/\$35	\$0/\$0	\$25/\$35	
Core Extras	Vision, Dental, Transportation, Chiro/Acupuncture, Podiatry Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation, Chiro/Acupuncture, Therapeutic Massage, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing
Featured Extras	Telehealth, Generic Viagra, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, Generic Viagra, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance
Solutions for Healthy Living	Gym, OTC, Fitbit, BrainHQ	Gym, OTC, Fitbit, BrainHQ	Gym, OTC, Fitbit, BrainHQ	Gym, OTC, Fitbit, BrainHQ	Gym, OTC, BrainHQ
Solutions for Independence	Respite care, Returning to Home, PERS	Respite Care, Returning to Home, Home Advantage, Home-delivered meals, PERS	Respite care, Returning to Home, Home Advantage, Home-delivered meals, PERS	Respite care, Returning to Home, PERS	Respite Care, Returning to Home, Home Advantage, PERS

* with Medicare & Full Medi-Cal Eligibility

Orange New & Notable



Classic



Balance



Plus



Prime

New

- Lower MOOP
- Lower Tier 3 copays
- \$25 Insulin copay
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTH*tech*
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- Lower MOOP
- \$0 Insulin
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTH*tech*
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- 100-day retail/mail supply
- \$0 Dental deep cleanings
- OTC w/rollover allowance
- HEALTH*tech*
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- Lower MOOP
- Lower Tier 3 copays
- \$25 Insulin copay
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTH*tech*
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

Notable





- Embedded dental
- \$0 Telehealth
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Viagra
- Travel Assurance

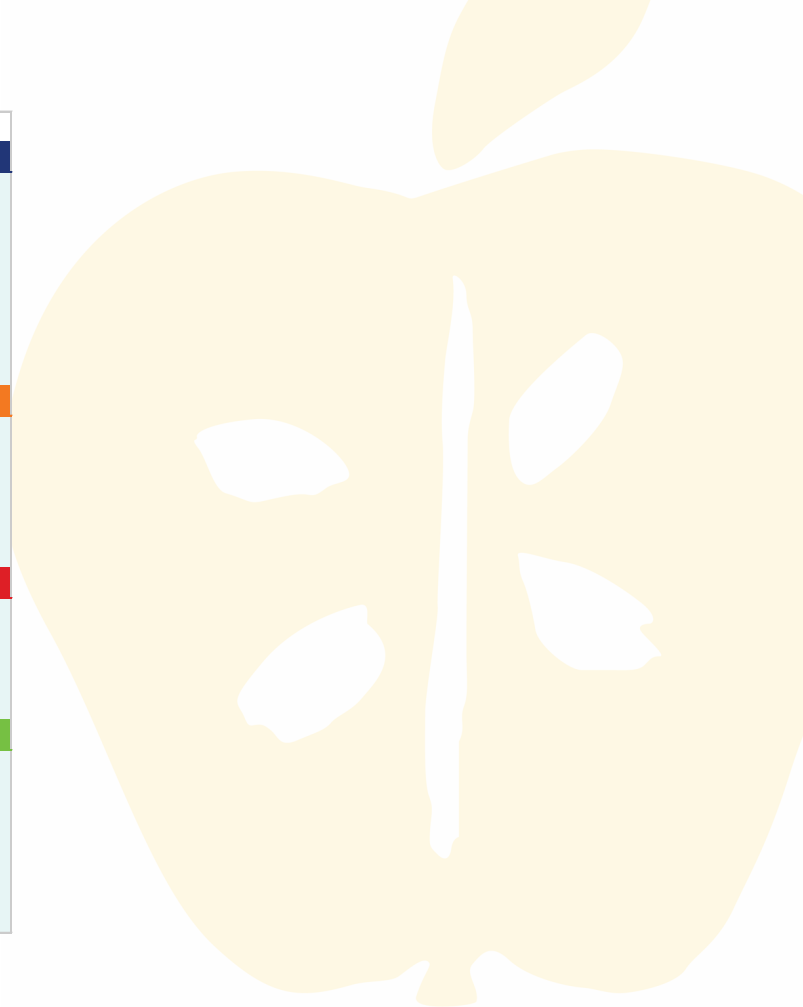
- Embedded dental
- \$0 Telehealth
- Non-medical transportation
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Chronic condition meals
- Travel Assurance

- \$0 Telehealth
- Non-medical transportation
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Travel Assurance

- Embedded dental
- \$0 Telehealth
- Massage therapy
- \$0 Medical alert system
- Lower hearing aid copay
- Hearing aid allowance
- Respite care
- Travel Assurance

Orange County Supplemental Benefits

ORANGE COUNTY		Classic	Balance	Heart	Prime	Plus
Core Extras						
	Vision	✓	✓	✓	✓	✓
	Dental	✓	✓	✓	✓	✓
	Transportation	✓	✓	✓	✓	✓
	Acupuncture, Chiropractic	✓	✓	✓	✓	✓
	Massage Therapy				✓	
	Podiatry	✓	✓	✓	✓	✓
	Hearing	✓	✓	✓	✓	✓
Featured Extras						
	Telehealth	✓	✓	✓	✓	✓
	Generic Viagra	✓			✓	
	SCAN HEALTHtech	✓	✓	✓	✓	✓
	SCAN on the go	✓	✓	✓	✓	✓
	SCAN Travel Assurance	✓	✓	✓	✓	✓
Solutions for Healthy Living						
	Health Club - Silver Sneakers	✓	✓	✓	✓	✓
	OTC	✓	✓	✓	✓	✓
	Fitbit Fitness Tracker	✓	✓	✓	✓	✓
	BrainHQ	✓	✓	✓	✓	✓
Solutions for Independence						
	Respite Care Services	✓	✓	✓	✓	✓
	Returning to Home	✓	✓	✓	✓	✓
	Home Advantage		✓	✓		✓
	Chronic Condition Meals		✓	✓		
	Home Delivered Meals					
	Emergency Response System	✓	✓	✓	✓	✓



Riverside Product Overview

Plan Name	SCAN Classic	SCAN Heart First	SCAN Prime	SCAN Plus*
Service Area	Riverside	Riverside and San Bernardino	Riverside	Los Angeles, Orange, Riverside, San Bernardino, San Francisco, Ventura
MOOP	\$999 (was \$1,200)	\$999 (was \$1,200)	\$699 (was \$1,000)	\$0
Premium	\$0	\$0	\$23	\$0
PCP Copay	\$0	\$0	\$0	\$0
Inpatient Hospital	\$0 (Unlimited days)	\$0 (Unlimited days)	\$0 (Unlimited days)	\$0
Outpatient Surgery	\$0 ASC \$100 Outpt Hospital	\$0 ASC \$100 Outpt Hospital	\$0 ASC \$100 Outpt Hospital	\$0
Diag. Radiology	\$50	\$50	\$50	\$0
Urgent Care	\$0	\$0	\$0	\$0
RX Copays: Preferred	\$0/\$7/ \$37 /\$95/33%	\$0/\$7/ \$37 /\$95/33%	\$0/\$7/ \$37 /\$95/33%	\$0 Tier 1 drugs at preferred LIS copays otherwise
Standard	\$9/\$15/\$47/\$100/33%	\$7/\$14/\$47/\$100/33%	\$7/\$14/\$47/\$100/33%	
Insulin (T3)	\$25/\$35	\$25/\$35	\$25/\$35	
Core Extras	Vision, Dental, Transportation, Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation, Chiro/Acupuncture, Therapeutic Massage, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing
Featured Extras	Telehealth, Generic Viagra, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, Generic Viagra, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance
Solutions for Healthy Living	Gym, OTC, Fitbit , BrainHQ	Gym, OTC, Fitbit , BrainHQ	Gym, OTC, Fitbit, BrainHQ	Gym, OTC, BrainHQ
Solutions for Independence	Respite care, Returning to Home, PERS	Respite care, Returning to Home, Home Advantage, Home-delivered meals, PERS	Respite care, Returning to Home, PERS	Respite Care, Returning to Home, Home Advantage, PERS

* with Medicare & Full Medi-Cal Eligibility

Riverside New & Notable



Classic



Heart First



Plus



Prime

New

- Lower MOOP
- Lower Tier 3 copays
- \$25 Insulin copay
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- Lower MOOP
- Lower Tier 3 copays
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- 100-day retail/mail supply
- \$0 Dental deep cleanings
- OTC w/rollover allowance
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- Lower MOOP
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- ++ Personal caregiving hrs

Notable





- Embedded dental
- \$0 Telehealth
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Viagra
- Travel Assurance

- Embedded dental
- \$0 Telehealth
- Non-medical transportation
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- Non-medical transportation
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- Low hearing aid copay
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- Travel Assurance

- Embedded dental
- \$0 Telehealth
- Massage therapy
- \$0 Medical alert system
- Lower hearing aid copay
- Hearing aid allowance
- Respite care
- Travel Assurance

Riverside Supplemental Benefits

RIVERSIDE COUNTY		Classic	Heart	Prime	Plus	Connections
Core Extras						
	Vision	✓	✓	✓	✓	✓
	Dental	✓	✓	✓	✓	✓
	Transportation	✓	✓	✓	✓	✓
	Acupuncture, Chiropractic	✓	✓	✓	✓	✓
	Massage Therapy			✓		
	Podiatry	✓	✓	✓	✓	✓
	Hearing	✓	✓	✓	✓	✓
Featured Extras						
	Telehealth	✓	✓	✓	✓	✓
	Generic Viagra	✓		✓	✓	
	SCAN HEALTHtech	✓	✓	✓	✓	✓
	SCAN on the go	✓	✓	✓	✓	✓
	SCAN Travel Assurance	✓	✓	✓	✓	✓
Solutions for Healthy Living						
	Health Club - Silver Sneakers	✓	✓	✓	✓	✓
	OTC	✓	✓	✓	✓	✓
	Fitbit Fitness Tracker	✓	✓	✓		
	BrainHQ	✓	✓	✓	✓	✓
Solutions for Independence						
	Respite Care Services	✓	✓	✓	✓	
	Returning to Home	✓	✓	✓	✓	✓
	Home Advantage		✓		✓	✓
	Chronic Condition Meals		✓			✓
	Home Delivered Meals					✓
	Emergency Response System	✓	✓	✓	✓	✓



San Bernardino Product Overview

Plan Name	SCAN Classic	SCAN Heart First	SCAN Prime	SCAN Plus*
Service Area	San Bernardino	Riverside and San Bernardino	San Bernardino	Los Angeles, Orange, Riverside, San Bernardino, San Francisco, Ventura
MOOP	\$999 (was \$1,200)	\$999 (was \$1,200)	\$699 (was \$1,000)	\$0
Premium	\$0	\$0	\$23	\$0
PCP Copay	\$0	\$0	\$0	\$0
Inpatient Hospital	\$0 (Unlimited days)	\$0 (Unlimited days)	\$0 (Unlimited days)	\$0
Outpatient Surgery	\$0 ASC \$100 Outpt Hospital	\$0 ASC \$100 Outpt Hospital	\$0 ASC \$100 Outpt Hospital	\$0
Diag. Radiology	\$50	\$50	\$50	\$0
Urgent Care	\$0	\$0	\$0	\$0
RX Copays: Preferred	\$0/\$7/ \$37 /\$95/33%	\$0/\$7/ \$37 /\$95/33%	\$0/\$7/ \$37 /\$95/33%	\$0 Tier 1 drugs at preferred LIS copays otherwise
Standard	\$9/\$15/\$47/\$100/33%	\$7/\$14/\$47/\$100/33%	\$7/\$14/\$47/\$100/33%	
Insulin (T3)	\$25/\$35	\$25/\$35	\$25/\$35	
Core Extras	Vision, Dental, Transportation, Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation, Chiro/Acupuncture, Therapeutic Massage, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing
Featured Extras	Telehealth, Generic Viagra, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, Generic Viagra, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance
Solutions for Healthy Living	Gym, OTC, Fitbit , BrainHQ	Gym, OTC, Fitbit , BrainHQ	Gym, OTC, Fitbit, BrainHQ	Gym, OTC, BrainHQ
Solutions for Independence	Respite care, Returning to Home, PERS	Respite care, Returning to Home, Home Advantage, Home-delivered meals, PERS	Respite care, Returning to Home, PERS	Respite Care, Returning to Home, Home Advantage, PERS

* with Medicare & Full Medi-Cal Eligibility

San Bernardino New & Notable



Classic



Heart First



Plus



Prime

New

- Lower MOOP
- Lower Tier 3 copays
- \$25 Insulin copay
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- Lower MOOP
- Lower Tier 3 copays
- \$25 Insulin
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- 100-day retail/mail supply
- \$0 Dental deep cleanings
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- Lower MOOP
- Lower Tier 3 copays
- \$25 Insulin copay
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

Notable





- Embedded dental
- \$0 Telehealth
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Viagra
- Travel Assurance

- Embedded dental
- \$0 Telehealth
- Non-medical transportation
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Chronic condition meals
- Travel Assurance

- \$0 Telehealth
- Non-medical transportation
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Travel Assurance

- Embedded dental
- \$0 Telehealth
- Massage therapy
- \$0 Medical alert system
- Lower hearing aid copay
- Hearing aid allowance
- Respite care
- Travel Assurance

San Bernardino Supplemental Benefits

SAN BERNARDINO COUNTY		Classic	Heart	Prime	Plus	Connections
Core Extras						
	Vision	✓	✓	✓	✓	✓
	Dental	✓	✓	✓	✓	✓
	Transportation	✓	✓	✓	✓	✓
	Acupuncture, Chiropractic	✓	✓	✓	✓	✓
	Massage Therapy			✓		
	Podiatry	✓	✓	✓	✓	✓
	Hearing	✓	✓	✓	✓	✓
Featured Extras						
	Telehealth	✓	✓	✓	✓	✓
	Generic Viagra	✓		✓	✓	
	SCAN HEALTHtech	✓	✓	✓	✓	✓
	SCAN on the go	✓	✓	✓	✓	✓
	SCAN Travel Assurance	✓	✓	✓	✓	✓
Solutions for Healthy Living						
	Health Club - Silver Sneakers	✓	✓	✓	✓	✓
	OTC	✓	✓	✓	✓	✓
	Fitbit Fitness Tracker	✓	✓	✓	✓	✓
	BrainHQ	✓	✓	✓	✓	✓
Solutions for Independence						
	Respite Care Services	✓	✓	✓	✓	
	Returning to Home	✓	✓	✓	✓	✓
	Home Advantage		✓		✓	✓
	Chronic Condition Meals		✓			✓
	Home Delivered Meals					✓
	Emergency Response System	✓	✓	✓	✓	✓



San Diego Product Overview

Plan Name	Scripps Classic	Scripps Signature	Scripps Heart First	Scripps Plus*
Service Area	San Diego	San Diego	San Diego	San Diego
MOOP	\$3,400	\$2,500	\$3,400	\$0
Premium	\$0	\$74	\$26	\$0
PCP Copay	\$10	\$10	\$15	\$0
Inpatient Hospital	\$295 per day (1-7) \$0 per day (8-90+)	\$150 per day (1-5) \$0 per day (6-90+)	\$295 per day (1-7) \$0 per day (8-90+)	\$0
Outpatient Surgery	\$250 ASC \$300 Outpt Hospital	\$75	\$250 ASC \$300 Outpt Hospital	\$0
Diag. Radiology	\$50	\$50	\$50	\$0
Urgent Care	\$30	\$25	\$30	\$0
RX Copays: Preferred	\$0/\$5/\$42/\$95/33%	\$0/\$3/\$37/\$95/33%	\$0/\$5/\$42/\$95/33%	\$0 Tier 1 drugs at preferred LIS copays otherwise
Standard	\$9/\$15/\$47/\$100/33%	\$9/\$12/\$47/\$100/33%	\$7/\$12/\$47/\$100/33%	
Insulin (T3)	\$42/\$47	\$25/\$35	\$42/\$47	
Core Extras	Vision, Transportation, Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation , Chiro/Acupuncture, Podiatry, Hearing	Vision, Transportation (inc. non- medical trips), Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing
Featured Extras	Telehealth, Generic Viagra, SCAN HEALTHtech, SCAN on the go , SCAN Travel Assurance	Telehealth, Generic Viagra, SCAN HEALTHtech, SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance
Solutions for Healthy Living	Gym, BrainHQ	Gym, Fitbit, BrainHQ	Gym, BrainHQ	Gym, OTC, BrainHQ
Solutions for Independence	Home-delivered meals, PERS	Respite Care, Returning to Home, PERS	Respite care, Returning to Home, Home Advantage, Home-delivered meals, PERS	Respite Care, Returning to Home, Home Advantage, PERS

* with Medicare & Full Medi-Cal Eligibility

San Diego New & Notable



Scripps Classic



Scripps Signature



Scripps Heart First



Scripps Plus

New

- 100-day retail/mail supply
- HEALTHtech
- SCAN on the go
- BrainHQ

- Medical transportation
- Lower Tier 3 copays
- \$25 Insulin
- Insulin through the gap
- 100-day retail/mail supply
- Fitbit Heart Rate (HR)
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- 100-day retail/mail supply
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

- 100-day retail/mail supply
- OTC w/rollover allowance
- HEALTHtech
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs

Notable





- \$0 Telehealth
- \$0 Medical alert system
- Low hearing aid copay
- Post-acute meals
- Viagra
- Travel Assurance

- Embedded dental
- \$0 Telehealth
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Travel Assurance

- \$0 Telehealth
- Non-medical transportation
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Travel Assurance
- Chronic condition meals

- Embedded dental
- \$0 Telehealth
- \$0 Medical alert system
- Lower hearing aid copay
- Respite care
- Travel Assurance

San Diego Supplemental Benefits

SAN DIEGO COUNTY		Classic	Heart	Signature	Plus
Core Extras					
	Vision	✓	✓	✓	✓
	Dental			✓	✓
	Transportation	✓	✓	✓	✓
	Acupuncture, Chiropractic	✓	✓	✓	✓
	Massage Therapy				
	Podiatry	✓	✓	✓	✓
	Hearing	✓	✓	✓	✓
Featured Extras					
	Telehealth	✓	✓	✓	✓
	Generic Viagra	✓		✓	
	SCAN HEALTHtech	✓	✓	✓	✓
	SCAN on the go	✓	✓	✓	✓
	SCAN Travel Assurance	✓	✓	✓	✓
Solutions for Healthy Living					
	Health Club - Silver Sneakers	✓	✓	✓	✓
	OTC				✓
	Fitbit Fitness Tracker			✓	
	BrainHQ	✓	✓	✓	✓
Solutions for Independence					
	Respite Care Services		✓	✓	✓
	Returning to Home		✓	✓	✓
	Home Advantage		✓		✓
	Chronic Condition Meals		✓		
	Home Delivered Meals	✓			
	Emergency Response System	✓	✓	✓	✓



Ventura Product Overview

Plan Name	SCAN Classic	SCAN Plus*
Service Area	Ventura	Los Angeles, Orange, Riverside, San Bernardino, San Francisco, Ventura
MOOP	\$4,500	\$0
Premium	\$19 (was \$29)	\$0
PCP Copay	\$5	\$0
Inpatient Hospital	\$350 per day (1-5) \$0 per day (6-90+)	\$0
Outpatient Surgery	\$250 ASC \$275 Outpt Hospital	\$0
Diag. Radiology	20%	\$0
Urgent Care	\$8	\$0
RX Copays: Preferred	\$2/\$5/ \$37 /\$95/33%	\$0 Tier 1 drugs at preferred LIS copays otherwise
Standard	\$10/\$15/\$47/\$100/33%	
Insulin (T3)	\$25/\$35	
Core Extras	Vision, Dental, Transportation, Chiro/Acupuncture, Podiatry, Hearing	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing
Featured Extras	Telehealth, Generic Viagra, SCAN HEALTHtech, SCAN on the go, SCAN Travel Assurance	Telehealth, SCAN HEALTHtech, SCAN on the go, SCAN Travel Assurance
Solutions for Healthy Living	Gym, OTC, BrainHQ	Gym, OTC, BrainHQ
Solutions for Independence	PERS	Respite Care, Returning to Home, Home Advantage, PERS

* with Medicare & Full Medi-Cal Eligibility



Ventura New & Notable



Classic



Plus

New

- Lower premium
- Lower Tier 3 copays
- \$25 Insulin copay
- Insulin through the gap
- 100-day retail/mail supply
- OTC w/rollover allowance
- HEALTH*tech*
- SCAN on the go
- BrainHQ

- 100-day retail/mail supply
- \$0 Dental deep cleanings
- OTC w/rollover allowance
- HEALTH*tech*
- SCAN on the go
- BrainHQ
- ++ Personal caregiving hrs





Notable

- Embedded dental
- \$0 Telehealth
- \$0 Medical alert system
- Low hearing aid copay
- Viagra
- Travel Assurance

- \$0 Telehealth
- Non-medical transportation
- \$0 Medical alert system
- Low hearing aid copay
- Respite care
- Travel Assurance



Ventura Supplemental Benefits

VENTURA COUNTY		Classic	Plus
Core Extras			
	Vision	✓	✓
	Dental	✓	✓
	Transportation	✓	✓
	Acupuncture, Chiropractic	✓	✓
	Massage Therapy		
	Podiatry	✓	✓
	Hearing	✓	✓
Featured Extras			
	Telehealth	✓	✓
	Generic Viagra	✓	
	SCAN HEALTHtech	✓	✓
	SCAN on the go	✓	✓
	SCAN Travel Assurance	✓	✓
Solutions for Healthy Living			
	Health Club - Silver Sneakers	✓	✓
	OTC	✓	✓
	Fitbit Fitness Tracker		
	BrainHQ	✓	✓
Solutions for Independence			
	Respite Care Services		✓
	Returning to Home		✓
	Home Advantage		✓
	Chronic Condition Meals		
	Home Delivered Meals		
	Emergency Response System	✓	✓



Los Angeles, Riverside, San Bernardino D-SNP Product Overview

Plan Name	SCAN Connections
Service Area	Los Angeles, Riverside, San Bernardino
MOOP	\$0
Premium	\$0
PCP Copay	\$0
Inpatient Hospital	\$0
Outpatient Surgery	\$0
Diag. Radiology	\$0
Urgent Care	\$0
RX Copays: Preferred	\$0 Tier 1 drugs at preferred
Standard	LIS copays otherwise
Core Extras	Vision, Dental, Transportation (inc. non-medical trips), Chiro/Acupuncture, Podiatry, Hearing
Featured Extras	Telehealth, SCAN HEALTHtech , SCAN on the go , SCAN Travel Assurance
Solutions for Healthy Living	Gym, OTC, BrainHQ
Solutions for Independence	Returning to Home, Home Advantage, Home-delivered meals, PERS, Long-term Support Services



Connections New & Notable (Los Angeles, Riverside and San Bernardino counties)



Connections

New

- 100-day retail/mail supply
- HEALTH*tech*
- SCAN on the go
- BrainHQ
- OTC w/rollover allowance
- ++ Personal caregiving hrs

Notable

- Embedded dental
- \$0 Telehealth
- \$0 Medical alert system
- Low hearing aid copay
- Travel Assurance
- Chronic condition meals
- Home safety assessment
- Non-medical transportation

