



## Train the Trainer #4 Conference Agenda

Tuesday, March 12, 2019

The Centre at Sycamore Plaza | 500 Clark Ave., Lakewood, CA 90712

8:15 am – 8:45 am	Breakfast/Registration	
8:45 am – 8:50 am	<b>Opening Remarks</b> <i>*Pre-conference raffle*</i>	Alex Legaspi <i>Manager, Network Quality</i>
8:50 am – 9:05 am	<b>Guest Speaker</b>	Magda Lenartowicz, MD <i>Associate Medical Director</i>
9:05 am – 9:55 am	<b>Workshop: Health Outcomes Survey</b>	Robi Hellman, RN, MSN, CNS <i>Director, Health Care Services Education and Training</i>
9:55 am – 10:05 am	<b>Break</b> <i>*Raffle*</i>	
10:05 am – 10:45 am	<b>Workshop: Health Outcomes Survey</b>	
10:45 am – 11:45 am	<b>Guest Panel</b>	Jennifer Ingersoll & Catherine Brandon <i>Desert Oasis Health Care</i> Courtney Nim <i>PrimeCare/ NAMM California</i> Denise Gatewood <i>HealthCare Partners IPA</i>
11:45 am – 12:30 pm	<b>Lunch</b> <i>*Raffle*</i>	
12:30 pm – 2:00 pm	<b>Presentation: Health Literacy</b>	Renee McNally <i>Health Care Services Trainer</i>
2:00 pm – 2:15 pm	<b>Break</b> <i>*Raffle*</i>	
2:15 pm – 3:15 pm	<b>Activity: Action Planning</b>	Mike Wallace <i>Health Care Informatics 5-Star Trainer</i>
3:15 pm – 3:30 pm	<b>Closing remarks</b> <i>*Final raffle*</i>	Riaz Ali <i>Chief Marketing Officer</i>