



# Department of Health Care Services (DHCS)

## Facility Site Review Preparation Packet

If you have any questions or need help, please contact our  
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**Department of Health Care Services (DHCS) Facility Site  
Review and Medical Records Review  
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**Clinic Policies for Primary Care Provider Settings**

**Instructions:**

All participating provider(s) sites are required to establish safety, member rights and general policies and procedures for their practice. Please review all sample policies and procedures in our educational packet and customize any or all of the policies and their respective attachments you wish to adopt based on your clinic's practice and processes. Please complete the *Approval date*, *Approved by*, *Effective Date*, and *Revision date* for each of the adopted policies. All providers and staff shall receive trainings/in-services on all clinic policies and procedures. Annual trainings/in-services are required for *Blood-Borne Pathogens Exposure Control*, *Biohazardous Waste Management* and *Infection Control/Standard/Universal Precautions*. All clinic policies and evidence of training shall be kept on site or made available upon request.