

## Cultural Competency Training Resources

### Think Cultural Health

US Department of Health and Human Services website containing a variety of resources. Join for updated content, free webinars, e-learning classes, and tools for physicians, nurses, and medical assistants.

- **Cultural and Linguistic Appropriate Standards (CLAS)**  
A set of 15 action steps intended to advance health equity, improve quality, and help eliminate health care disparities by providing a blueprint for individuals and health and healthcare organizations to implement culturally and linguistically appropriate services.
- **Blueprint for Implementing CLAS**  
An implementation guide to help advance and sustain culturally and linguistically appropriate services within your organization.
- **Staff Cultural Competency Trainings:**  
Free continuing education e-learning programs, each designed to help provide culturally and linguistically appropriate services.

### **Industry Collaborative Effort (ICE)**

Includes tool to help a provider office:

1. Interact with a diverse patient base
  2. Communicate across language barriers
  3. Understand patient from various cultural backgrounds
  4. Find references and resources:
- **Provider Toolkit:**  
Contains resources to address the specific operational needs that may arise in a practice because of the changing service requirements and legal mandates.
  - **Cultural Competency Training**  
Describes cultural competency, clear communication and other relevant topics. Log into their ICE account to access the training to guarantee verified completion of training. If the training is accessed publicly, there will be no record of training completion available.

