



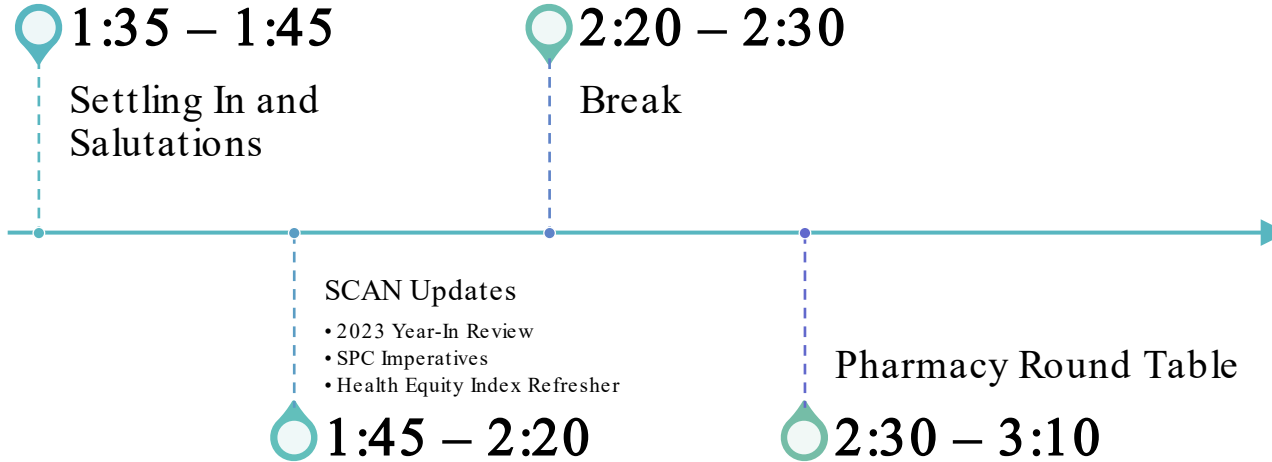
# Quality Symposium 2024

SCAN + Medical Group  
Pharmacist Network



# Agenda

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# 2023 Year-In-Review

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# 2023 Year-In-Review

*What we've accomplished with all of you*

Enterprise-wide Quality Symposium • 4 Virtual Sessions • 1 On-Site Session

Through six strategic meetings with an average of 30 pharmacists and pharmacy personnel participating, we covered:

Intentional  
Deprescribing

Adherence  
Gap Days

Resourcing &  
Capacity

Advocacy

Barriers to  
Non-  
Adherence

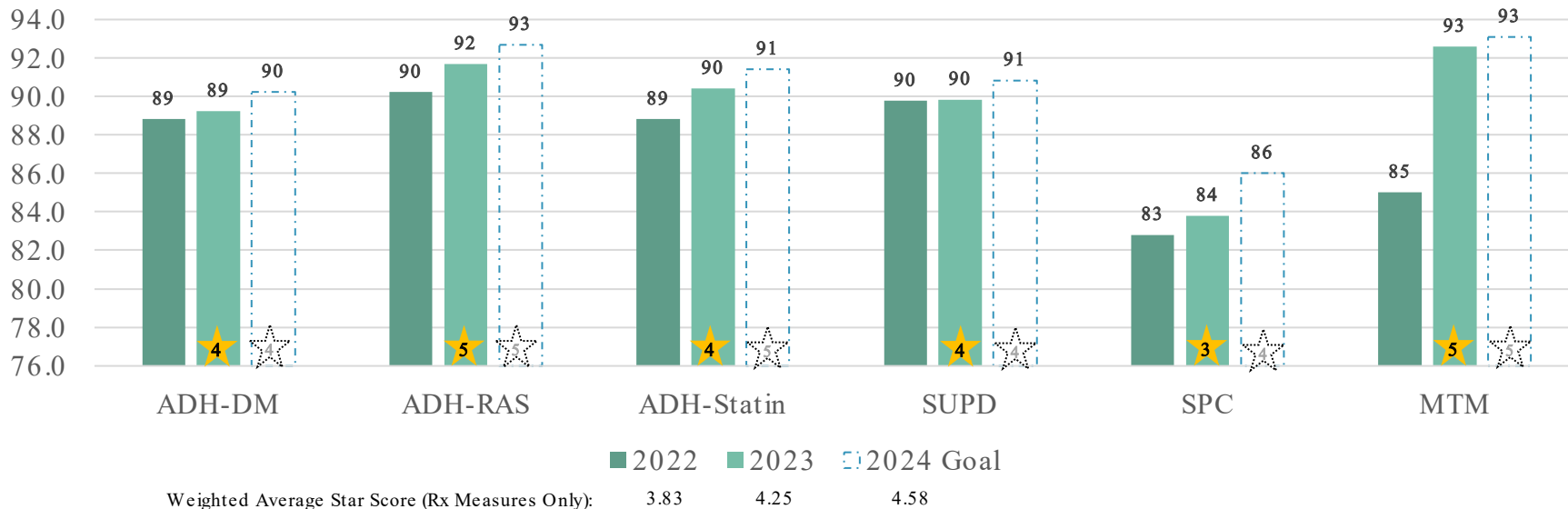
Additional  
Incentives

Arine Platform  
Adoption

“The  
Remaining  
10%”

# 2023 Performance – CA

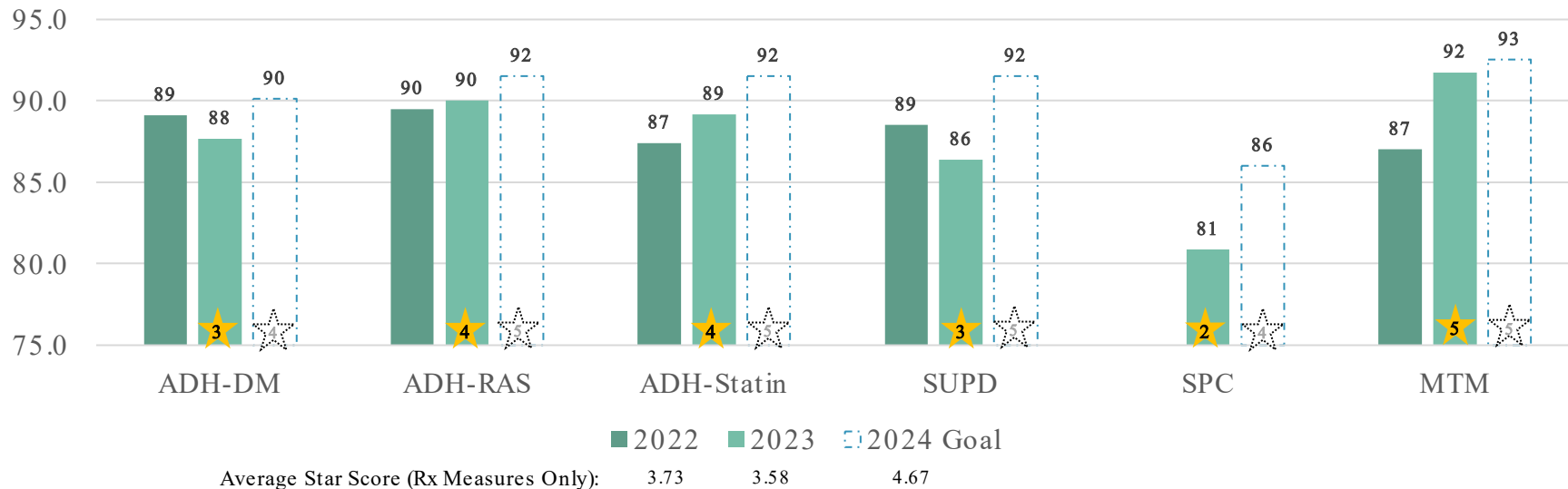
## Pharmacy Star Measures



\*Star values use internal projections for MY2023

# 2023 Performance – AZ

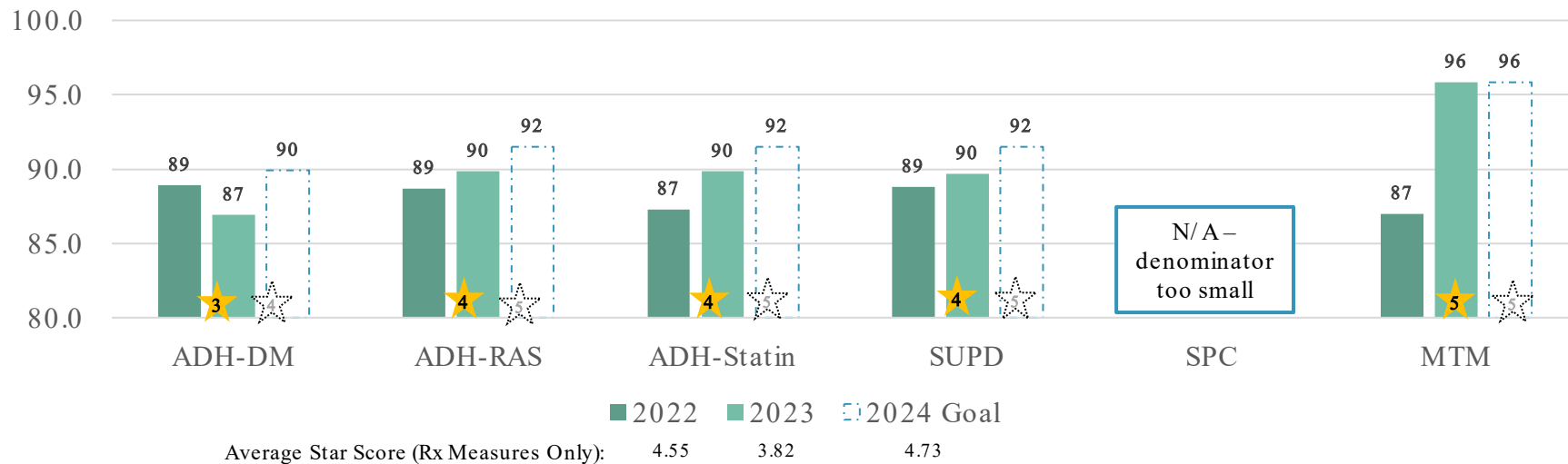
## Pharmacy Star Measures



\*Star values use internal projections for MY2023

# 2023 Performance – NV

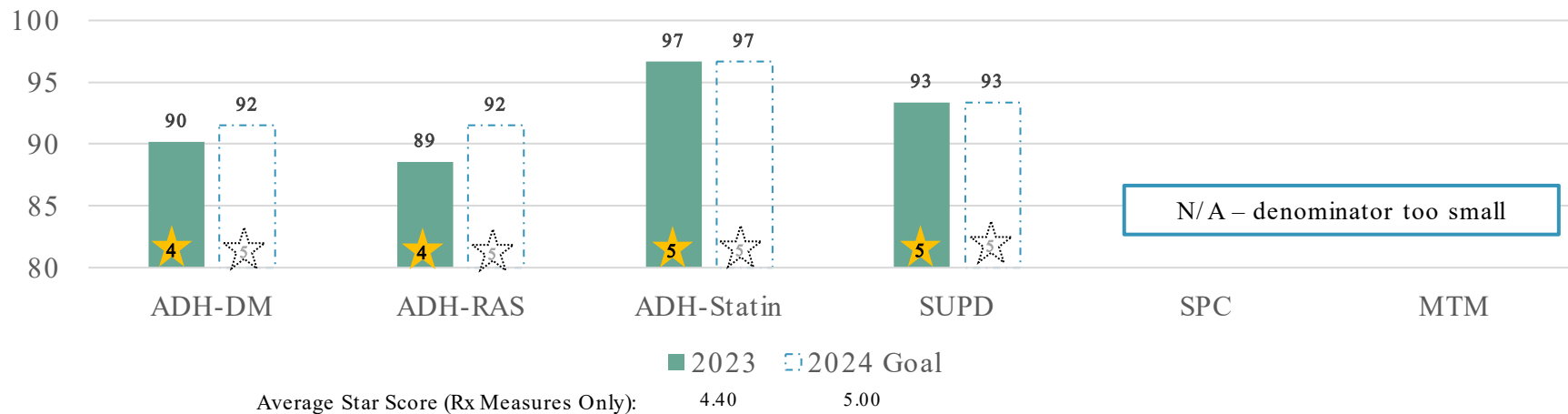
## Pharmacy Star Measures



\*Star values use internal projections for MY2023

# 2023 Performance – TX

## Pharmacy Star Measures



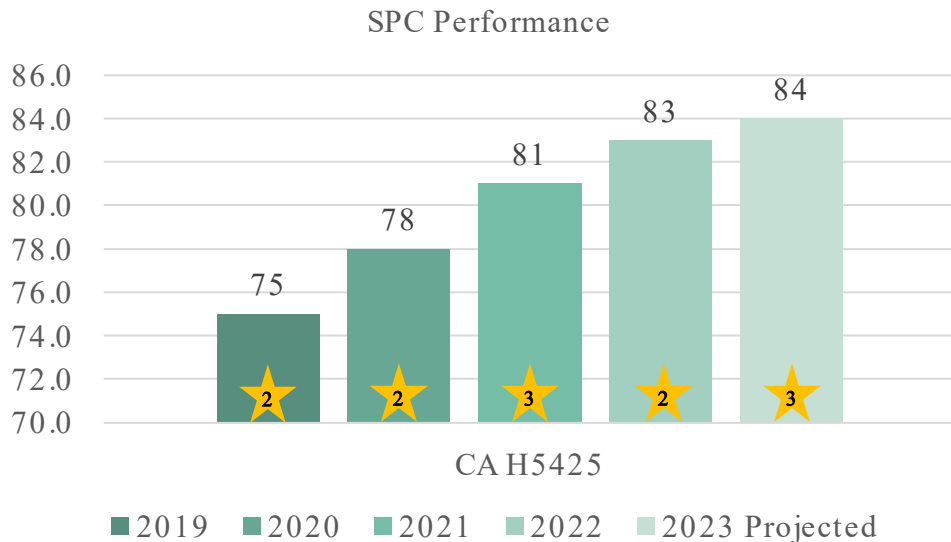
\*Star values use internal projections for MY2023



# Statin Therapy in Patients w/ Cardiovascular Conditions (SPC)

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# SCAN has historically done poorly on the SPC measure. It is imperative for us to improve..and we need YOUR help.

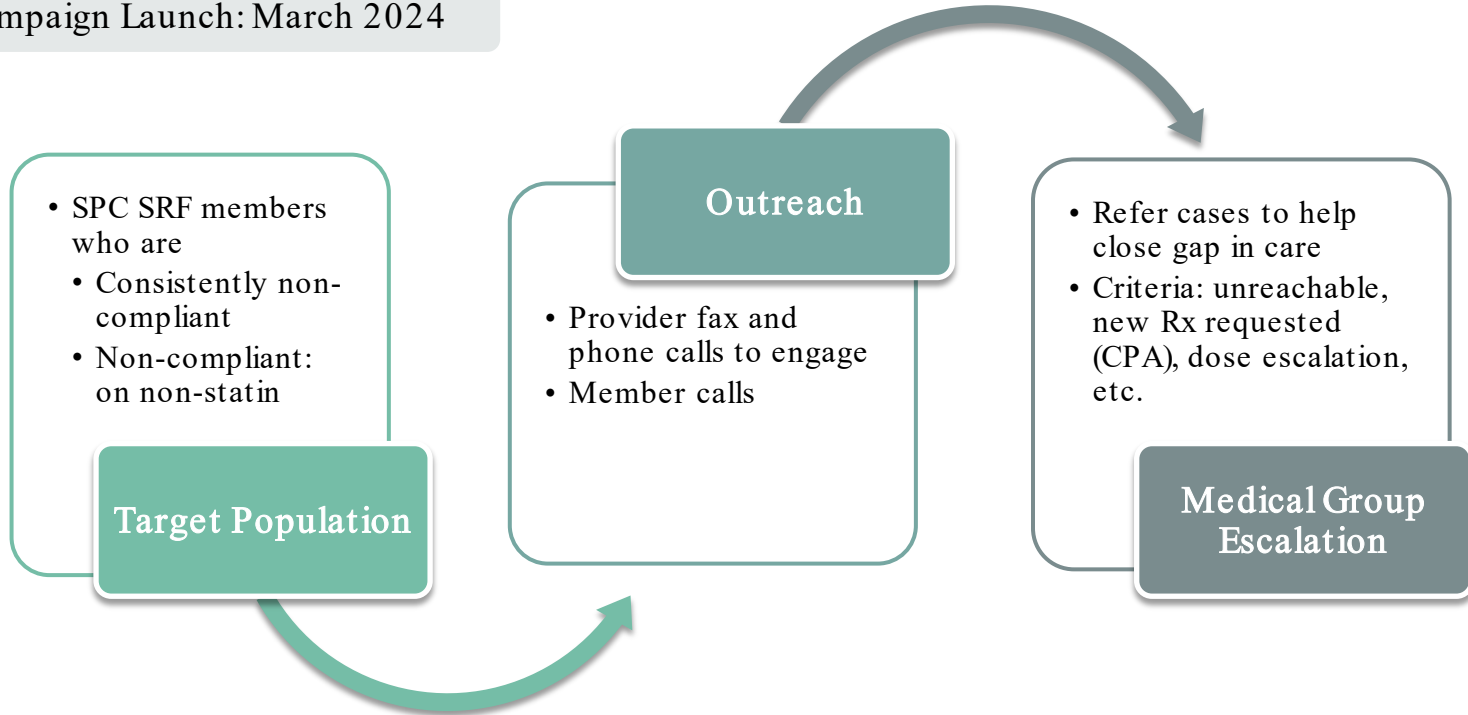


- While we've modestly improved in the last five years, our star scores for SPC are **our worst performing measure**.
- Success is largely dependent upon providers (and/or pharmacists!):
  - Initiating a statin
  - Dose-adjusting a statin
  - Codifying exclusions
  - Properly coding inclusions

# SCAN Statin (SPC) Campaign

Our initial approach, focused on the Health Equity Index

Campaign Launch: March 2024



# “Pursuing The Possible” Challenge

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- In your opinion, how should SCAN Pharmacy be thinking about how to better improve SPC?
- What suggestions do you have to improve upon our ideas?
- What would you retain, or what would you change?

*Write down your ideas and submit them during our break. All entries and suggestions will receive SCAN Swag!*

*At the end of our session, we will discuss all submissions. The top idea (by unanimous vote of the audience) will receive [best/highest coveted gift – SCAN Pharmacy zip up? Hoodie?]*

# Health Equity Index Refresher

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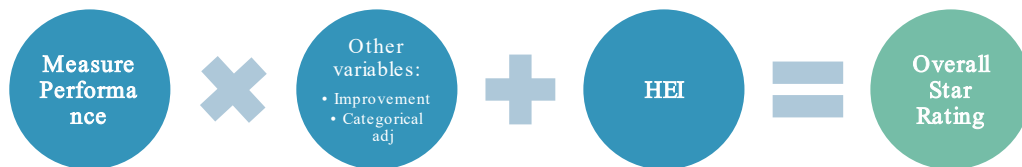
# CMS will begin incorporating a Health Equity Index score as part of a Medicare Advantage plan's Star Rating.

**Health Equity Index (HEI)** is a CMS measure of plan performance among **patients with social risk factors (SRF)**, defined as members who are either:

- Dual-eligible with Medicare + Medicaid
- Low-Income
- Disabled

The HEI score is calculated using the performance of the SRF population in various Star measures.

- It compares how **SCAN's SRF population performs in these measures** with other MA plans.
- The score also **incorporates the SRF population's size**



*[Simplified graphic for illustrative purposes only]*

- Will take effect beginning with the **2027 Star Ratings**.
  - HEI will use two years of data
  - MY2024 and MY2025 performance will drive 2027 Star Ratings

**Break**



# Pharmacy Round Table Discussion: Overcoming Barriers to Statin Initiation

## Today's Panelists:



Headshot

**Karin Kharloubian,**  
PharmD, APh

*Managed Care  
Clinical Pharmacist*

**Facey Medical Group**  
With  Providence

~6K SCAN Lives



Headshot

**Eric Oak, PharmD, APh,**  
CDCES

*Senior Vice President,  
Clinical Operations*



~9K SCAN Lives



Headshot

**Brandon Unger,**  
PharmD, BCACP

*Clinical Pharmacist*

**AltaMed**

~2K SCAN Lives