Opening Remarks
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Improving our Competitive Position

Overall Star Rating Comparison

2019

SCAN: 4.5
Kaiser: 5

2018

SCAN: 4.5
Kaiser: 5

2017

SCAN: 4
Kaiser: 5

Our goal is to be a 5-Star plan by 2020 – let’s get there together!
Improving our Competitive Position

- **Diabetes Care - Eye Exam**
  - 2017: 83
  - 2018: 84
  - 2019: 88
  - Kaiser vs. SCAN

- **Diabetes Care - Kidney Disease Monitoring**
  - 2017: 96
  - 2018: 97
  - 2019: 99
  - Kaiser vs. SCAN

- **Diabetes Care - Blood Sugar Controlled**
  - 2017: 85
  - 2018: 87
  - 2019: 93
  - Kaiser vs. SCAN

- **Medication Adherence - Diabetes**
  - 2017: 74
  - 2018: 76
  - 2019: 86
  - Kaiser vs. SCAN
Thank you all for your hard work!

Average PIP Star YOY increase across the entire SCAN network is 17%!!!

(Source: PIP Network Rankings, March 2019)

Congratulations to our top performers from 2018:

- Monarch HealthCare
- Scripps
- FACEY Medical Group
- Greater Newport Physicians
- Riverside Medical Clinic
2019 Focus: Caring for Members with Diabetes

MYTH: Diabetes is not a serious disease.

FACT: Diabetes is a growing epidemic with a devastating physical, emotional and financial toll on our country. It kills more Americans each year than AIDS and breast cancer COMBINED.

(Source: http://www.diabetes.org/advocacy/advocate-toolkit/infographics.html)

Impact to Overall Star Rating

Diabetes Measures*, 21%

*These measures include (1) Diabetes Care – Eye Exam, (2) Diabetes Care – Kidney Disease Monitoring, (3) Diabetes Care – Blood Sugar Control, (4) Statin Therapy for Patients with Cardiovascular Disease, (5) Part D Medication Adherence for Oral Diabetes Medications, (6) Part D Medication Adherence for Hypertension (ACEI or ARB), (7) Part D Medication Adherence for Cholesterol (Statins), (8) Statin Use in Persons with Diabetes, (9) Flu Shot Administrative Data

Prevalence in Seniors: The percentage of Americans age 65 and older remains high, at 25.2%, or 12.0 million seniors (diagnosed and undiagnosed).

Prevalence among SCAN members is even higher, at 30.8%.

(Source: http://www.diabetes.org/diabetes-basics/statistics/)

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