



Opening Remarks

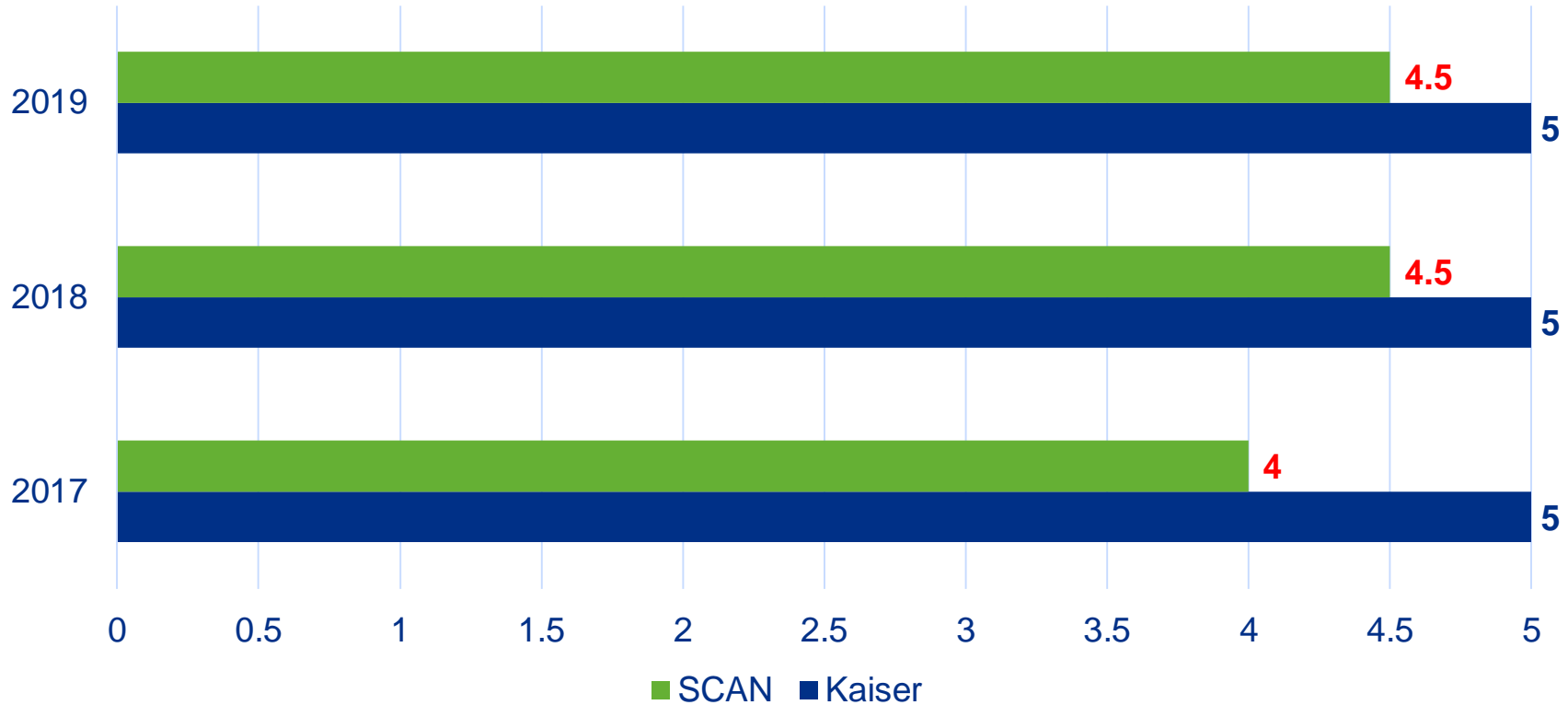
Terence Offenberger MD MBA FACP

VP, California Medical Director



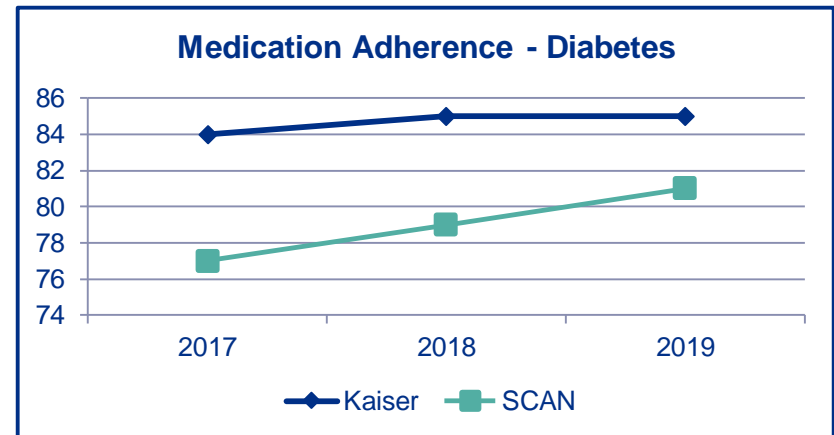
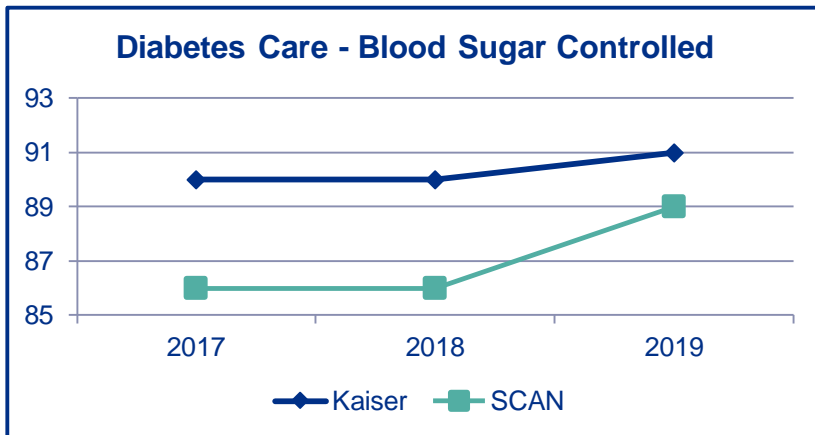
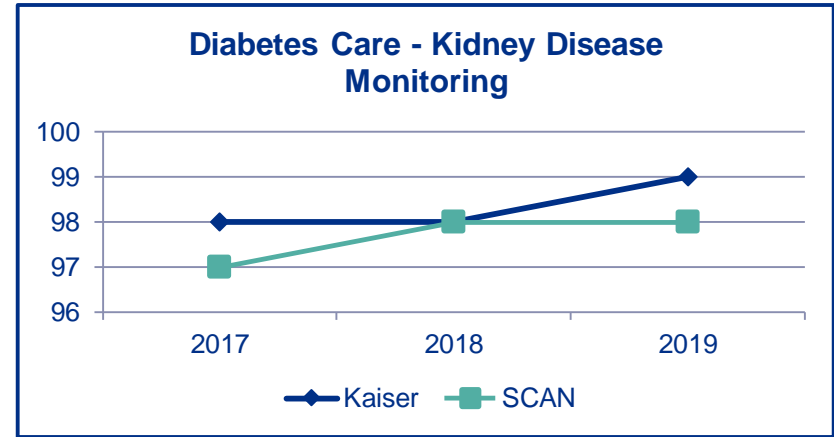
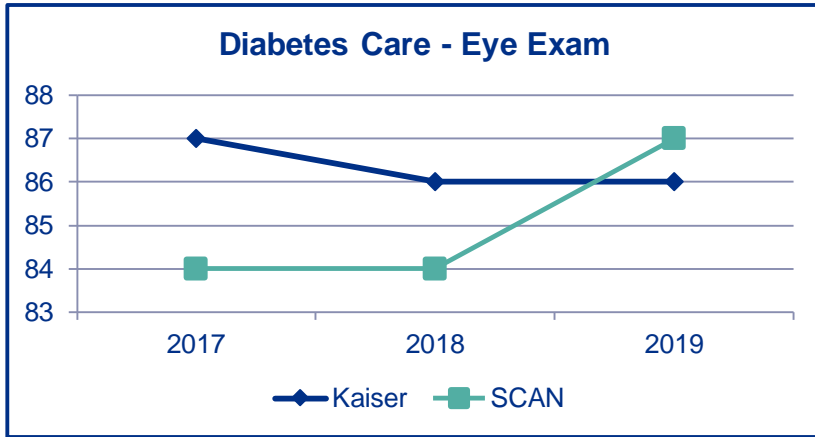
Improving our Competitive Position

Overall Star Rating Comparison



Our goal is to be a 5-Star plan by 2020 – let's get there together!

Improving our Competitive Position



Thank you all for your hard work!

Average PIP Star YOY increase across the entire SCAN network is 17%!!!

(Source: PIP Network Rankings, March 2019)

Congratulations to our top performers from 2018:



Monarch HealthCare
A MEDICAL GROUP, INC.

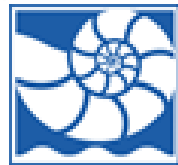


Scripps



FACEY
MEDICAL GROUP

An affiliate of **PROVIDENCE** Health & Services



**GREATER
NEWPORT
PHYSICIANS**



**RIVERSIDE
MEDICAL
CLINIC**

2019 Focus: Caring for Members with Diabetes



MYTH: Diabetes is not a serious disease.

FACT: Diabetes is a growing epidemic with a devastating physical, emotional and financial toll on our country.

It kills more Americans each year than AIDS and breast cancer **COMBINED.**

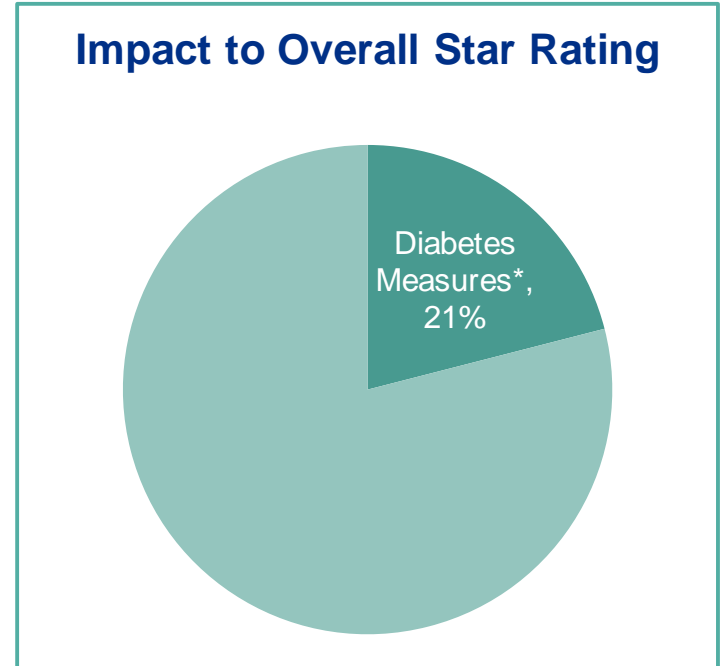
STOP DIABETES
American Diabetes Association

(Source: <http://www.diabetes.org/advocacy/advocate-toolkit/infographics.html>)

Prevalence in Seniors: The percentage of Americans age 65 and older remains high, at 25.2%, or 12.0 million seniors (diagnosed and undiagnosed).

Prevalence among SCAN members is even higher, at 30.8%.

(Source: <http://www.diabetes.org/diabetes-basics/statistics/>)



*These measures include (1) Diabetes Care – Eye Exam, (2) Diabetes Care – Kidney Disease Monitoring, (3) Diabetes Care – Blood Sugar Control, (4) Statin Therapy for Patients with Cardiovascular Disease, (5) Part D Medication Adherence for Oral Diabetes Medications, (6) Part D Medication Adherence for Hypertension (ACEI or ARB), (7) Part D Medication Adherence for Cholesterol (Statins), (8) Statin Use in Persons with Diabetes, (9) Flu Shot Administrative Data