

2025 SCAN Health Plan Formulary
List of Covered Drugs (Formulary)

SCAN Health Plan 處方藥一覽表

承保藥物清單（處方藥一覽表）



SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP)

2025 *List of Covered Drugs* (Formulary)

PLEASE READ: THIS DOCUMENT CONTAINS INFORMATION ABOUT THE DRUGS WE COVER IN THIS PLAN

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This formulary was updated on 8/1/2024.

Most adult Part D vaccines, including shingles, tetanus and travel vaccines, are covered by our plan at no cost to you. Refer to your plan's "Drug List" (Formulary) or contact Member Services for coverage and cost sharing details about specific vaccines.

For more recent information or other questions, contact us at SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), Hours are 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday (messages received on holidays and outside of our business hours will be returned within one business day), or visit www.scanhealthplan.com.

Note to existing members: This formulary has changed since last year. Please review this document to make sure that it still contains the drugs you take.

When this drug list (formulary) refers to "we," "us", or "our," it means SCAN Health Plan. When it refers to "plan" or "our plan," it means SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP).

This document includes a Drug List (formulary) for our plan which is current as of August 2024. For an updated Drug List (formulary), please contact us. Our contact information, along with the date we last updated the Drug List (formulary), appears on the front cover page.

You must generally use network pharmacies to use your prescription drug benefit. Benefits, formulary, pharmacy network, and/or copayments/coinsurance may change on January 1, 2026, and from time to time during the year.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



Date of formulary last update 8/1/2024

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts PharmacySM is our Preferred mail-order pharmacy. While you can fill your prescription medications at any of our network mail-order pharmacies, you may pay less at the Preferred mail-order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan's Member Services. For your mail order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users should call 711. You may opt out of automatic deliveries at any time.

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Introduction

This document is called the *List of Covered Drugs (Formulary)* (also known as the *Drug List*). It tells you which prescription drugs are covered by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP). The *Drug List* also tells you if there are any special rules or restrictions on any drugs covered by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP). Key terms and their definitions appear in the last chapter of the *Member Handbook*.

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If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



A. Disclaimers

This is a list of drugs that members can get in *SCAN Connections (HMO D-SNP)* and *SCAN Connections at Home (HMO D-SNP)*.

- ❖ SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) is an HMO plan with a Medicare contract and a contract with the California Medi-Cal program. Enrollment in SCAN Health Plan depends on contract renewal.
- ❖ You can always check SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP)'s up-to-date *List of Covered Drugs (Formulary)* online at: www.scanhealthplan.com or by calling 1-866-722-6725. (TTY users should call 711). This call is free.
- ❖ You can get this document for free in other formats, such as large print, braille, or audio. Call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free.
- ❖ SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) provides oral interpretation services, including sign language, from a qualified interpreter, on a 24-hour basis, at no cost to you. You do not have to use a family member or friend as an interpreter. We discourage the use of minors as interpreters unless it is an emergency. Interpreter, linguistic, and cultural services are available for free. Help is available 24 hours a day, 7 days a week. For help in your language, or to get the 2025 List of Covered Drugs (Formulary) in a different language, call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) member services at 1-866-722-6725. (TTY users should call 711), Hours are 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday (messages received on holidays and outside of our business hours will be returned within one business day) or visit www.scanhealthplan.com. The call is free. If you need help in your language, call 1-866-722-6725. (TTY users should call 711). Aids and services for people with disabilities, like documents in braille and large print, are also available. Call member services at 1-866-722-6725. (TTY users should call 711). These services are free.
- ❖ This document is available for free in Spanish, Chinese, and Korean.
- ❖ Information written in other languages is also available in:

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة لديك تتعلق بخططنا الصحية أو جدول الدواء. سيقوم شخص ما يتحدث 1-866-722-6725 للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على الرقم بمساعدتك. هذه الخدمة المجانية.

Armenian: Առողջության կամ դեղերի ծրագրի վերաբերյալ որևէ հարց առաջանալու դեպքում կարող եք օգտվել անվճար թարգմանչական ծառայությունից: Թարգմանչի ծառայությունից օգտվելու համար զանգահարե՛ք 1-866-722-6725 հեռախոսահամարով: Զեղ կօգնի հայերենին տիրապետող մեր աշխատակիցը: Ծառայությունն անվճար է:

Chinese Cantonese (Traditional): 我們提供免費的口譯服務，以解答您對我們的健康或藥物計劃可能有的任何問題。如需獲得口譯服務，請致電 1-866-722-6725 聯絡我們。我們有會說中文的工作人員可以為您提供幫助。這是一項免費服務。

Chinese Mandarin (Simplified): 我们提供免费的口译服务，以解答您对我们的健康或药物计划可能有的任何问题。如需获得口译服务，请致电 1-866-722-6725 联系我们。我们有会说中文的工作人员可以为您提供帮助。这是一项免费服务。

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-866-722-6725. Someone who speaks English can help you. This is a free service.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan sante ouwa medikaman nou yo. Pou w jwenn yon entèprèt, jis rele nou nan 1-866-722-6725. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-866-722-6725. Quelqu'un parlant français pourra vous aider. Ce service est gratuit.

German: Unser kostenloser Dolmetscherservice beantwortet Ihre Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-866-722-6725. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं। एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-866-722-6725 पर फोन करें। कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है। यह एक मुफ्त सेवा है।

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



Date of formulary last update 8/1/2024

Hmong: Peb muaj cov kev pab cuam txhais lus los teb koj cov lus nug uas koj muaj txog ntawm pab lub phiaj xwm kho mob thiab tshuaj kho mob. Kom tau txais tus kws txhais lus, tsuas yog hu pab ntawm 1-866-722-6725. Muaj qee tus neeg hais lus Hmoob tuaj yeem pab tau koj. Qhov no yog kev pab cuam pab dawb.

Hmong-Mien: Peb muaj kev pab cuam txhais lus pub dawb los teb cov lus nug uas koj muaj txog ntawm pab lub phiaj xwm kev noj qab haus huv los sis phiaj xwm tshuaj kho mob. Kom tau txais tus kws txhais lus, tsuas yog hu pab ntawm 1-866-722-6725. Muaj tus neeg hais lus Hmoob tuaj yeem pab tau koj. Qhov kev pab cuam no yog pab dawb xwb.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per usufruire di un interprete, contattare il numero 1-866-722-6725. Un nostro incaricato che parla Italiano Le fornirà l'assistenza necessaria. È un servizio gratuito.

Japanese: 当社の健康保険と処方薬プランに関するご質問にお答えするために、無料の通訳サービスをご用意しています。通訳をご利用になるには1-866-722-6725にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-866-722-6725 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Lao: ພວກເຮົາມີການບໍລິການນາຍພາສາພາສາລາວ ເພື່ອຕອບຄໍາຖາມທີ່ທ່ານອາດຈະມີກ່ຽວກັບສຸຂະພາບ ຫຼື ແຜນການຢາຂອງພວກເຮົາ. ເພື່ອຮັບເອົານາຍພາສາ, ພຽງແຕ່ໂທຫາພວກເຮົາທີ່ເບີ 1-866-722-6725. ບາງຄົນທີ່ເວົ້າພາສາລາວ ສາມາດຊ່ວຍທ່ານໄດ້. ນີ້ແມ່ນການບໍລິການພາສາລາວ.

Mon-Khmer, Cambodian:

យើងខ្ញុំមានសេវាអ្នកបកប្រែផ្តល់មត៌ដោយមិនគិតថ្លៃចាំឆ្លើយរាល់សំណួរដែលអ្នកអាចមានអំពីសុខភាព ឬផែនការឱសថរបស់យើងខ្ញុំ។ ដើម្បីទទួលបានអ្នកបកប្រែគ្រាន់តែហៅទូរស័ព្ទមកយើងខ្ញុំតាមរយៈលេខ 1-866-722-6725។ មានគេដែលនិយាយភាសាខ្មែរអាចជួយលោកអ្នកបាន។ សេវាកម្មនេះមិនគិតថ្លៃទេ។

Persian:

ما خدمات مترجم رایگان داریم تا به هر سوالی که ممکن است در مورد برنامه بهداشتی یا داروهای ما داشته باشید توجه شخصی که به تماس بگیرد. 1-866-722-6725 پاسخ دهیم. برای آن که مترجم دریافت کنید فقط کافیست با شماره زبان فارسی صحبت می کند، می تواند به شما کمک کند. این یک سرویس رایگان است.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information,** visit www.scanhealthplan.com.



Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-866-722-6725. Ta usługa jest bezpłatna.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-866-722-6725. Irá encontrar alguém que fale português para o ajudar. Este serviço é gratuito.

Punjabi: ਸਾਡੀ ਸਿਹਤ ਜਾਂ ਦਵਾਈ ਯੋਜਨਾ ਬਾਰੇ ਤੁਹਾਡੇ ਕਿਸੇ ਵੀ ਸਵਾਲਾਂ ਦਾ ਜਵਾਬ ਦੇਣ ਲਈ ਸਾਡੇ ਕੋਲ ਮੁਫਤ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾਵਾਂ ਹਨ। ਕੋਈ ਦੁਭਾਸ਼ੀਆ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ, ਬੱਸ ਸਾਨੂੰ 1-866-722-6725 'ਤੇ ਕਾਲ ਕਰੋ। ਕੋਈ ਵਿਅਕਤੀ ਜੋ ਪੰਜਾਬੀ ਬੋਲਦਾ ਹੈ, ਉਹ ਤੁਹਾਡੀ ਮਦਦ ਕਰ ਸਕਦਾ ਹੈ। ਇਹ ਇੱਕ ਮੁਫਤ ਸੇਵਾ ਹੈ।

Russian: Если у вас возникнут вопросы относительно плана медицинского обслуживания или обеспечения лекарственными препаратами, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по номеру 1-866-722-6725. Вам окажет помощь сотрудник, который говорит на русском языке. Данная услуга бесплатная.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, llame al 1-866-722-6725. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Tagalog: Mayroon kaming mga libreng serbisyo ng interpreter upang masagot ang anumang katanungan ninyo hinggil sa aming planong pangkalusugan o panggagamot. Upang makakuha ng interpreter, tawagan lamang kami sa 1-866-722-6725. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

Thai: เรามีบริการล่ามฟรีเพื่อตอบข้อสงสัยต่าง ๆ ที่คุณอาจมีเกี่ยวกับแผนสุขภาพและด้านเภสัชกรรมของเรา ขอความช่วยเหลือจากล่ามโดยโทรติดต่อเราที่หมายเลข 1-866-722-6725 เจ้าหน้าที่ในภาษาไทยจะเป็นผู้ให้บริการโดยไม่มีค่าใช้จ่ายใด ๆ

Ukrainian: Ми надаємо безкоштовні послуги усного перекладача, який відповість на будь-які ваші запитання щодо нашого плану медичного обслуговування або лікарського забезпечення. Щоб отримати послуги перекладача, просто зателефонуйте нам за номером 1-866-722-6725. Вам може допомогти людина, яка володіє українською мовою. Ця послуга безкоштовна.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời bất kỳ câu hỏi quý vị có thể có về chương sức khỏe và chương trình thuốc men. Để được thông dịch, chỉ cần gọi theo số 1-866-722-6725. Người nói Tiếng Việt có thể trợ giúp quý vị. Đây là dịch vụ miễn phí.

- ❖ Please call Member Services to request materials in a language other than English or in an alternate format. You may ask Member Services to update your record with your language and/or format preference for future mailings.

B. Frequently Asked Questions (FAQ)

Find answers here to questions you have about this *List of Covered Drugs (Formulary)*. You can read all the FAQ to learn more or look for a question and answer.

B1. What prescription drugs are on the *List of Covered Drugs (Formulary)*? (We call the *List of Covered Drugs (Formulary)* the “*Drug List*” for short.)

The drugs on the *List of Covered Drugs (Formulary)* that starts on page 38 are the drugs covered by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP). A formulary is a list of covered drugs selected by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) in consultation with a team of health care providers, which represents the prescription therapies believed to be a necessary part of a quality treatment program. The drugs are available at pharmacies within our network. A pharmacy is in our network if we have an agreement with them to work with us and provide you services. We refer to these pharmacies as “network pharmacies.”

Select prescription and over-the-counter drugs, which are not on the Drug List, are covered for you under your Medi-Cal (Medicaid) benefits with your doctor’s prescription at our network pharmacies. Please contact Member Services (phone number is at the bottom of the page or visit our website (www.scanhealthplan.com)) for additional information regarding which drugs are covered.

- SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) will cover all medically necessary drugs on the Drug List if:
 - your doctor or other prescriber says you need them to get better or stay healthy,
 - SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) agrees that the drug is medically necessary for you.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



- you fill the prescription at a SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) network pharmacy, **and**
- other plan rules are followed.
- In some cases, you have to do something before you can get a drug. Refer to question B4 for more information.

You can also find an up-to-date list of drugs that we cover on our website at www.scanhealthplan.com or call Member Services at 1-866-722-6725. (TTY users should call 711) 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday (messages received on holidays and outside of our business hours will be returned within one business day).

B2. Does the Drug List ever change?

Yes, and SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) must follow Medicare rules when making changes. Most changes in drug coverage happen on January 1, but we may add or remove drugs on the *Drug List* during the year.

We may also change our rules about drugs. For example, we could:

- Decide to require or not require prior authorization for a drug. (Prior authorization is permission from SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) before you can get a drug.)
- Add or change the amount of a drug you can get (called quantity limits).

For more information on these drug rules, refer to question B4.

If you are taking a drug that was covered at the **beginning** of the year, we will generally not remove or change coverage of that drug **during the rest of the year** unless:

- a new, cheaper drug comes on the market that works as well as a drug on the *Drug List* now, or
- we learn that a drug is not safe, or
- a drug is removed from the market.

Questions B3 and B6 below have more information on what happens when the *Drug List* changes.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



- You can always check SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP)'s up-to-date *Drug List* online at www.scanhealthplan.com. Updates to the *Drug List* are posted on the website monthly.
- You can also call Member Services at 1-866-722-6725. (TTY users should call 711) 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday (messages received on holidays and outside of our business hours will be returned within one business day) to check the current *Drug List*.

B3. What happens when there is a change to the *Drug List*?

Some changes to the *Drug List* will happen **immediately**. For example:

- **Substitutions of certain new versions of drugs.** We may immediately remove the drugs from the *Drug List* if we replace them with certain new versions of that drug, but your cost for the new drug will stay the same or will be lower. When we add a new version of a drug, we may also decide to keep the brand name drug or original biological product on the list but change its coverage rules or limits.
 - We may not tell you before we make this change, but we will send you information about the specific change we made once it happens.
 - We can make these changes only if the drug we are adding:
 - is a new generic version of a brand name drug, or
 - is a certain new biosimilar version of original biological products on the *Drug List* (for example, adding an interchangeable biosimilar that can be substituted for an original biological product without a new prescription).
 - Some of these drug types may be new to you. For more information, refer to Section B14.
 - You or your provider can ask for an exception from these changes. We will send you a notice with the steps you can take to ask for an exception. Please refer to questions B10-B12 for more information on exceptions.
- **A drug is taken off the market.** If the Food and Drug Administration (FDA) says a drug you are taking is not safe or effective or the drug's manufacturer takes a drug off the market, we may immediately take it off the *Drug List*. If you are taking the drug, we will send you a notice after we make the change. After you are notified, contact your doctor or other prescriber to discuss other options.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



We may make other changes that affect the drugs you take. We will tell you in advance about these other changes to the *Drug List*. These changes might happen if:

- The FDA provides new guidance or there are new clinical guidelines about a drug.
- We remove a brand name drug from the *Drug List* when adding a generic drug that is not new to the market, or
- we remove an original biological product when adding a biosimilar, or
- we change the coverage rules or limits for the brand name drug.

When these changes happen, we will:

- Notify affected members of the change at least 30 days before we make the change to the *Drug List* **or**
- let you know and give you a 30-day supply of the drug after you ask for a refill.

This will give you time to talk to your doctor or other prescriber. They can help you decide:

- if there is a similar drug on the *Drug List* you can take instead or
- whether to ask for an exception from these changes. To learn more about exceptions, refer to questions B10-B12.

B4. Are there any restrictions or limits on drug coverage or any required actions to take to get certain drugs?

Yes, some drugs have coverage rules or have limits on the amount you can get. In some cases you or your doctor or other prescriber must do something before you can get the drug. For example:

- **Prior authorization:** For some drugs, you or your doctor or other prescriber must get authorization from SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) before you fill your prescription. Prior authorization is different from a referral. SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) may not cover the drug if you don't get prior authorization.
- **Quantity limits:** Sometimes SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) limits the amount of a drug you can get. For example, SCAN Connections (HMO D-SNP) and SCAN Connections at Home

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



(HMO D-SNP) provides 30 tablets per prescription for ramelteon. This may be in addition to a standard one-month or three-month supply.

You can find out if your drug has any additional requirements or limits by looking in the formulary that begins on page 38. You can also get more information about the restrictions applied to specific covered drugs by visiting our website at www.scanhealthplan.com. We have posted online a document that explains our prior authorization restriction. You may also ask us to send you a copy.

You can ask for an exception from these restrictions or limits. This will give you time to talk to your doctor or other prescriber. They can help you decide if there is a similar drug on the *Drug List* you can take instead or whether to ask for an exception. Refer to questions B10-B12 for more information about exceptions.

B5. How will I know if the drug I want has limits or if there are required actions to take to get the drug?

The table in the List of Drugs that's on page 38 has a column labeled "Requirements/Limits."

B6. What happens if SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) changes their rules about how they cover some drugs (for example, prior authorization, or quantity limits restrictions)?

In some cases, we will tell you in advance if we add or change prior authorization, or quantity limits restrictions on a drug. Refer to question B3 for more information about this advance notice and situations where we may not be able to tell you in advance when our rules about drugs on the *Drug List* change.

B7. How can I find a drug on the *Drug List*?

There are two ways to find a drug:

- you can search alphabetically, or
- you can search by medical condition.

To search **alphabetically**, look for your drug in the Index section that begins on page 76. The Index provides an alphabetical list of all of the drugs included in this document. Both brand-name drugs and generic drugs are listed in the Index. Look in the Index and find your drug. Next to your drug, you will see the page number where you can find coverage information. Turn to the page listed in the Index and find the name of your drug in the first column of the list.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



To search **by medical condition**, find the section labeled "Formulary Drugs Arranged by Therapeutic Class" on page 38. The drugs in this section are grouped into categories depending on the type of medical conditions they are used to treat. For example, if you have a heart condition, you should look in the category "Cardiovascular Agents". That is where you will find drugs that treat heart conditions.

B8. What if the drug I want to take is not on the *Drug List*?

If you don't find your drug on the *Drug List*, call Member Services at 1-866-722-6725. (TTY users should call 711) 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday (messages received on holidays and outside of our business hours will be returned within one business day) and ask if your drug is covered. If you learn that SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) does not cover the drug, you can do one of these things:

- Ask Member Services for a list of similar drugs that are covered by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP). Then show the list to your doctor or other prescriber. They can prescribe a similar drug that is covered by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP). **Or**
- You can ask SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) to make an exception to cover your drug. Refer to questions B10-B12 for more information about exceptions.

B9. What if I am a new SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) member and can't find my drug on the *Drug List* or have a problem getting my drug?

We can help. We may cover a temporary 30-day supply if you are not in a long-term care facility or a 31-day supply if you are a resident of a long-term care facility of your drug during the first 90 days you are a member of SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP). This will give you time to talk to your doctor or other prescriber. They can help you decide if there is a similar drug on the *Drug List* you can take instead or whether to ask for an exception.

If your prescription is written for fewer days, we will allow multiple refills to provide up to a maximum of 30-day supply of medication if you are not in a long-term care facility or a 31-day supply of medication if you are a resident of a long-term care facility.

We will cover a 30-day supply if you are not in a long-term care facility or a 31-day supply if you are a resident of a long-term care facility of your drug if:

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



- you are taking a drug that is not on our *Drug List*, or
- our plan rules do not let you get the amount ordered by your prescriber, or
- the drug requires prior authorization by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP).

If you are in a nursing home or other long-term care facility and need a drug that is not on the *Drug List* or if you cannot easily get the drug you need, we can help. If you have been in the plan for more than 90 days, live in a long-term care facility, and need a supply right away:

- We will cover one 31-day emergency supply of the drug you need (unless you have a prescription for fewer days) whether or not you are a new SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) member.
- This is in addition to the temporary supply during the first 90-days you are a member of SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP).

If you are a current member transitioning to a different level of care, you may be prescribed medications not on our Drug List or your ability to get your drugs may be limited. In these instances, you need to talk with your doctor about the appropriate alternative therapies available on our formulary. If there are no appropriate alternative therapies on our formulary, you or your doctor can request an exception and ask the plan to cover the drug or remove restrictions from the drug. While you are talking with your doctor to determine the course of action, you are eligible to receive a 30-day transition supply of the drug if you are moving from a Long-Term Care Facility or a Hospital stay or Emergency Room or Skilled Nursing Facility or Hospice to home or a 31-day transition supply of the drug if you are moving from home or a Hospital stay to a Long-Term Care Facility.

B10. Can I ask for an exception to cover my drug?

Yes. You can ask SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) to make an exception to cover a drug that is not on the *Drug List*.

You can also ask us to change the rules on your drug.

- For example, SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) may limit the amount of a drug we will cover. If your drug has a limit, you can ask us to change the limit and cover more.
- Other examples: You can ask us to drop prior authorization requirements.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



- You can ask us to cover a drug even if it is not on our formulary.
- You can ask us to cover a formulary generic drug at lower cost-sharing level unless the drug is on the specialty tier.

Generally, SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) will only approve your request for an exception if the alternative drugs included on the plan's formulary or additional utilization restrictions would not be as effective in treating your condition and/or would cause you to have adverse medical effects.

B11. How can I ask for an exception?

To ask for an exception, call Member Services. Member Services will work with you and your prescriber to help you ask for an exception. You can also read **Chapter 9** section **G2 Medicare Part D exceptions** of the *Member Handbook* to learn more about exceptions.

B12. How long does it take to get an exception?

After we get a statement from your prescriber supporting your request for an exception, we will give you a decision within 72 hours.

If you or your prescriber think your health may be harmed if you have to wait 72 hours for a decision, you can ask for an expedited exception. This is a faster decision. If your prescriber supports your request, we will give you a decision within 24 hours of getting your prescriber's supporting statement.

B13. What are generic drugs?

Generic drugs are made up of the same active ingredients as brand name drugs. They usually cost less than the brand name drug and generally work just as well. They usually don't have well-known names. Generic drugs are approved by the Food and Drug Administration (FDA). There are generic drugs available for many brand name drugs. Generic drugs usually can be substituted for brand name drugs at the pharmacy without a new prescription—depending on state laws.

SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) covers both brand name drugs and generic drugs.

B14. What are original biological products and how are they related to biosimilars?

When we refer to drugs, this could mean a drug or a biological product. Biological products are drugs that are more complex than typical drugs. Since biological products are more complex than typical drugs, instead of having a generic form, they have

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



forms that are called biosimilars. Generally, biosimilars work just as well as the original biological product and may cost less. There are biosimilar alternatives for some original biological products. Some biosimilars are interchangeable biosimilars and, depending on state laws, may be substituted for the original biological product at the pharmacy without needing a new prescription, just like generic drugs can be substituted for brand name drugs.

For more information on drug types, refer to **Chapter 5** of the *Member Handbook*.

B15. What are OTC drugs?

OTC stands for “over-the-counter”. SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) covers some OTC drugs when they are written as prescriptions by your provider.

Please contact Member Services (phone number is at the bottom of the page or visit our website (www.scanhealthplan.com) for additional information regarding which OTC drugs are covered.

B16. Does SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) cover non-drug OTC products?

SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) covers some non-drug OTC products when they are written as prescriptions by your provider. Please contact Member Services (phone number is at the bottom of the page or visit our website (www.scanhealthplan.com) for additional information regarding which non-drug OTC products are covered.

B17. Does SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) cover long-term supplies of prescriptions?

- **Mail-Order Programs.** We offer a mail-order program that allows you to get up to a 100-day supply of your prescription drugs sent directly to your home.
- **100-Day Retail Pharmacy Programs.** Some retail pharmacies may also offer up to a 100-day supply of covered prescription drugs.

A long-term supply is not available for Specialty drugs. To see which medications are available for a long-term supply, please refer to the Drug List, which starts on page 38.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



B18. What is my copay?

SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) members have a low copay (reference copay table below) for all Part D prescription drugs covered on our Drug List and a \$0 copay for select prescription and OTC drugs and non-drug products covered under your Medi-Cal (Medicaid) benefits if the member follows the plan's rules. Refer to questions B14 and B15 for more information about OTC drugs and non-drug products.

Tiers are groups of drugs on our *Drug List*.

Drug Tier	Retail			Mail-Order		
	Preferred		Standard	Preferred		Standard
	30-day supply	100-day supply	30-day supply	100-day supply	100-day supply	100-day supply
Tier 1 (Preferred Generic)	\$0 copayment	\$0 copayment	\$0 copayment	\$0 copayment	\$0 copayment	\$0 copayment
Tier 2 (Generic)	\$0 copayment	\$0 copayment	\$0 or \$1 copayment	\$0 or \$1.60 or \$2 copayment	\$0 copayment	\$0 or \$1.60 or \$2 copayment
Tier 3 (Preferred Brand)	Insulin	For generic drugs (including drugs that are treated like generic drugs): - \$0 or \$1.60 or \$4.90 copayment All other drugs: - \$0 or \$4.80 or \$12.15 copayment *A 100-day supply is not available for drugs in Tier 5.				
	Other Drugs					
Tier 4 (Non-Preferred Drug)						
Tier 5 (Specialty Tier)						

Select OTCs that are covered for you under your Medi-Cal (Medicaid) benefits have a \$0 copay when they are written as prescriptions by your provider. Select prescription and over-the-counter drugs, which are not on the Drug List, are covered for you under your Medi-Cal (Medicaid) benefits with your doctor's prescription at our network pharmacies. Please contact Member Services (phone number is at the bottom of the page or visit our website (www.scanhealthplan.com)) for additional information regarding which drugs are covered.

If you have questions, call Member Services at 1-866-722-6725. (TTY users should call 711) 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30,

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



hours are 8 a.m. to 8 p.m., Monday through Friday (messages received on holidays and outside of our business hours will be returned within one business day).

C. Overview of the *List of Covered Drugs (Formulary)*

The *List of Covered Drugs (Formulary)* gives you information about the drugs covered by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP). If you have trouble finding your drug in the list, turn to the Index that begins on page 76. The index alphabetically lists all drugs covered by SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP).

The first column of the chart lists the drug name. Brand-name drugs are capitalized (e.g., JANUVIA) and generic drugs are listed in lower-case italics (e.g., *metformin*).

The information in the Requirements/Limits column tells you if SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) has any special requirements for coverage of your drug.

- The symbol [PA] indicates that prior authorization applies.
- The symbol [B vs D] indicates that this drug may be covered under Medicare Part B or Part D depending upon the circumstances. Information may need to be submitted describing the use and setting of the drug to make the determination.
- The symbol [QL] indicates that quantities dispensed are limited. To see the quantity limit amount for the formulary drugs with quantity limits, turn to the page 71.
- The symbol [LD] indicates that limited distribution applies. This prescription may be available only at certain pharmacies. For more information consult your Pharmacy Directory or call Member Services at 1-866-722-6725. (TTY users should call 711), 8 a.m. to 8 p.m., 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday (messages received on holidays and outside of our business hours will be returned within one business day) or visit www.scanhealthplan.com.
- The symbol [EDS] indicates that this drug is available for an extended day supply (e.g., greater than a 30-day supply) at mail-order and many retail pharmacies.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



C1. Formulary Drugs Arranged by Therapeutic Class

The drugs in this section are grouped into categories depending on the type of medical conditions they are used to treat. For example, if you have a heart condition, you should look in the category, "Cardiovascular Agents". That is where you will find drugs that treat heart conditions.

C2. Formulary Drugs with Quantity Limits

D. Index

In this section, you can find a drug by searching for its name alphabetically. This will tell you the page number where you can find additional coverage information for your drug.

If you have questions, please call SCAN Connections (HMO D-SNP) and SCAN Connections at Home (HMO D-SNP) at 1-866-722-6725. (TTY users should call 711), 7 days a week from October 1 to March 31. From April 1 to September 30, hours are 8 a.m. to 8 p.m., Monday through Friday. The call is free. **For more information**, visit www.scanhealthplan.com.



SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)

2025 年承保藥物清單（處方藥一覽表）

請仔細閱讀：本文件包含有關本計劃承保藥物的資訊

HPMS 批准的處方藥一覽表檔案提交 ID、版本號 25409, 14

本處方藥一覽表更新於 8/1/2024。

我們的計劃承保大多數成人 D 部分疫苗（包括帶狀皰疹疫苗、破傷風疫苗和旅行疫苗），您無需支付任何費用。請查看計劃的「藥物清單」（處方藥一覽表）或聯絡會員服務部瞭解關於特定疫苗的承保範圍和費用分攤詳情。

如需瞭解最新資訊或有其他疑問，請聯絡 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間的服務時間為每週 7 天，上午 8 點至晚上 8 點。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點（節假日及營業時間之外收到的訊息將在一個工作日內回覆），或瀏覽 www.scanhealthplan.com。

現有會員請注意：本處方藥一覽表自去年以來已經變更。請查看此文件以確保其中仍包含您使用的藥物。

本藥物清單（處方藥一覽表）中，凡提述「我們」或「我們的」時，均指 SCAN Health Plan。當提到「計劃」或「我們的計劃」時，均指 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)。

本文件包括我們計劃的藥物清單（處方藥一覽表），該清單最近更新於 2024 年 8 月。如需獲取最新的藥物清單（處方藥一覽表），請聯絡我們。我們的聯絡資訊以及最後更新藥物清單（處方藥一覽表）的日期載於封面。

您通常必須使用網絡內藥房才能享受處方藥福利。福利、處方藥一覽表、藥房網絡和/或共付額/共同保險可能會在 2026 年 1 月 1 日及一年中不時更改。

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。



最後更新處方藥一覽表的日期 8/1/2024

您可以要求透過網絡內郵購快遞計劃將處方藥送達您的家中。Express Scripts PharmacySM 是我們的首選郵購藥房。您可以選擇任何一間網路內郵購藥房配取處方藥，但選擇首選郵購藥房可能享有更實惠的價格。一般而言，您可在 Express Scripts 郵購藥房接獲訂單後 14 天內收到您的處方藥。如果您在此時限內沒有收到您的處方藥，請聯絡 SCAN Health Plan 會員服務部。對於郵購處方藥，您可撥打 1-866-553-4125 聯絡 Express Scripts 藥房，選擇參加一項自動重配計劃，服務時間為每週 7 天，每天 24 小時。TTY 使用者可致電 711。您可以隨時取消自動配送。

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簡介

本文件稱為《承保藥物清單（處方藥一覽表）》（也稱為藥物清單）。本文件告訴您 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保的處方藥。藥物清單亦告訴您 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保的任何藥物是否有任何特殊規則或限制。關鍵術語及其定義載於《會員手冊》的最後一章。

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E. 免責聲明

以下是會員可在 *SCAN Connections (HMO D-SNP)* 和 *SCAN Connections at Home (HMO D-SNP)* 中獲取的藥物清單。

- ❖ SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 是一項簽有 Medicare 合約以及加州 Medi-Cal 計劃合約的 HMO 計劃。能否參保 SCAN Health Plan 視合約續簽情況而定。
- ❖ 您可以隨時在線上查看 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 的最新《承保藥物清單（處方藥一覽表）》，網址：www.scanhealthplan.com，也可以致電 1-866-722-6725 索取。（TTY 使用者可致電 711）。此為免費電話。
- ❖ 您可以免費獲取其他格式的此文檔，例如大字版、盲文或音訊。請致電 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間的服務時間為每週 7 天，上午 8 點至晚上 8 點。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。
- ❖ SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 可安排符合資格的口譯員免費為您提供 24 小時口譯服務，包括手語服務。您不必讓家人或朋友充當口譯員。我們不鼓勵讓未成年人充當口譯員，除非遇到緊急情況。口譯員、語言和文化服務均免費為您提供。我們全天候為您提供幫助。如需以您的慣用語言獲得幫助，或獲取 2025 年《承保藥物清單（處方藥一覽表）》的其他語言版本，請聯絡 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 會員服務部，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間的服務時間為每週 7 天，上午 8 點至晚上 8 點。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點（節假日及營業時間之外收到的訊息將在一個工作日內回覆），或瀏覽 www.scanhealthplan.com。此為免付費電話。如需以您的慣用語言獲得幫助，請致電 1-866-722-6725。（TTY 使用者可致電 711）。我們還為殘障人士提供輔助工具和服務，如盲文和大字版文件。如有需要，請致電會員服務部，電話：1-866-722-6725。（TTY 使用者可致電 711）。這些服務均免費為您提供。
- ❖ 我們免費提供本文件的西班牙文、中文和韓文版本。
- ❖ 我們亦提供以下列其他語言編寫的資訊：

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة لديك تتعلق بخطتنا الصحية أو جدول الدواء. سيقوم شخص ما يتحدث 1-866-722-6725 للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على الرقم بمساعدتك. هذه الخدمة المجانية.

Armenian: Առողջության կամ դեղերի ծրագրի վերաբերյալ որևէ հարց առաջանալու դեպքում կարող եք օգտվել անվճար թարգմանչական ծառայությունից: Թարգմանչի ծառայությունից օգտվելու համար զանգահարե՛ք 1-866-722-6725 հեռախոսահամարով: Ձեզ կօգնի հայերենին տիրապետող մեր աշխատակիցը: Ծառայությունն անվճար է:

Chinese Cantonese (Traditional): 我們提供免費的口譯服務，以解答您對我們的健康或藥物計劃可能有的任何問題。如需獲得口譯服務，請致電 1-866-722-6725 聯絡我們。我們有會說中文的工作人員可以為您提供幫助。這是一項免費服務。

Chinese Mandarin (Simplified): 我们提供免费的口译服务，以解答您对我们的健康或药物计划可能有的任何问题。如需获得口译服务，请致电 1-866-722-6725 联系我们。我们有会说中文的工作人员可以为您提供帮助。这是一项免费服务。

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-866-722-6725. Someone who speaks English can help you. This is a free service.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan sante oswa medikaman nou yo. Pou w jwenn yon entèprèt, jis rele nou nan 1-866-722-6725. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-866-722-6725. Quelqu'un parlant français pourra vous aider. Ce service est gratuit.

German: Unser kostenloser Dolmetscherservice beantwortet Ihre Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-866-722-6725. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-866-722-6725 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

Hmong: Peb muaj cov kev pab cuam txhais lus los teb koj cov lus nug uas koj muaj txog ntawm pib lub phiaj xwm kho mob thiab tshuaj kho mob. Kom tau txais tus kws txhais lus, tsuas yog hu pib ntawm 1-866-722-6725. Muaj qee tus neeg hais lus Hmoob tuaj yeem pab tau koj. Qhov no yog kev pab cuam pab dawb.

Hmong-Mien: Peb muaj kev pab cuam txhais lus pub dawb los teb cov lus nug uas koj muaj txog ntawm pib lub phiaj xwm kev noj qab haus huv los sis phiaj xwm tshuaj kho mob. Kom tau txais tus kws txhais lus, tsuas yog hu pib ntawm 1-866-722-6725. Muaj tus neeg hais lus Hmoob tuaj yeem pab tau koj. Qhov kev pab cuam no yog pab dawb xwb.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per usufruire di un interprete, contattare il numero 1-866-722-6725. Un nostro incaricato che parla Italiano Le fornirà l'assistenza necessaria. È un servizio gratuito.

Japanese: 当社の健康保険と処方薬プランに関するご質問にお答えするために、無料の通訳サービスをご用意しています。通訳をご利用になるには 1-866-722-6725 にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-866-722-6725 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Lao: ພວກເຮົາມີການບໍລິການນາຍພາສາພາສາລາວ ເພື່ອຕອບຄໍາຖາມທີ່ທ່ານອາດຈະມີກ່ຽວກັບສຸຂະພາບ ຫຼື ແຜນການຢາຂອງພວກເຮົາ. ເພື່ອຮັບເອົານາຍພາສາ, ພຽງແຕ່ໂທຫາພວກເຮົາທີ່ເບີ 1-866-722-6725. ບາງຄົນທີ່ເວົ້າພາສາລາວ ສາມາດຊ່ວຍທ່ານໄດ້. ນີ້ແມ່ນການບໍລິການພາສາລາວ.

Mon-Khmer, Cambodian:

យើងខ្ញុំមានសេវាអ្នកបកប្រែផ្ទាល់មាត់ដោយមិនគិតថ្លៃចាំឆ្លើយរាល់សំណួរដែលអ្នកអាចមានអំពីសុខភាព ឬផែនការឱសថរបស់យើងខ្ញុំ។ ដើម្បីទទួលបានអ្នកបកប្រែ គ្រាន់តែហៅទូរស័ព្ទមកយើងខ្ញុំតាមរយៈលេខ 1-866-722-6725។ មានគេដែលនិយាយភាសាខ្មែរអាចជួយលោកអ្នកបាន។ សេវាកម្មនេះមិនគិតថ្លៃទេ។

Persian:

ما خدمات مترجم رایگان داریم تا به هر سوالی که ممکن است در مورد برنامه بهداشتی یا داروهای ما داشته باشید توجه شخصی که به تماس بگیرد. 1-866-722-6725 پاسخ دهیم. برای آن که مترجم دریافت کنید فقط کافیست با شماره زبان فارسی صحبت می کند، می تواند به شما کمک کند. این یک سرویس رایگان است.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-866-722-6725. Ta usługa jest bezpłatna.

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-866-722-6725. Irá encontrar alguém que fale português para o ajudar. Este serviço é gratuito.

Punjabi: ਸਾਡੀ ਸਿਹਤ ਜਾਂ ਦਵਾਈ ਯੋਜਨਾ ਬਾਰੇ ਤੁਹਾਡੇ ਕਿਸੇ ਵੀ ਸਵਾਲਾਂ ਦਾ ਜਵਾਬ ਦੇਣ ਲਈ ਸਾਡੇ ਕੋਲ ਮੁਫਤ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾਵਾਂ ਹਨ। ਕੋਈ ਦੁਭਾਸ਼ੀਆ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ, ਬੱਸ ਸਾਨੂੰ 1-866-722-6725 'ਤੇ ਕਾਲ ਕਰੋ। ਕੋਈ ਵਿਅਕਤੀ ਜੋ ਪੰਜਾਬੀ ਬੋਲਦਾ ਹੈ, ਉਹ ਤੁਹਾਡੀ ਮਦਦ ਕਰ ਸਕਦਾ ਹੈ। ਇਹ ਇੱਕ ਮੁਫਤ ਸੇਵਾ ਹੈ।

Russian: Если у вас возникнут вопросы относительно плана медицинского обслуживания или обеспечения лекарственными препаратами, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по номеру 1-866-722-6725. Вам окажет помощь сотрудник, который говорит на русском языке. Данная услуга бесплатная.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, llame al 1-866-722-6725. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Tagalog: Mayroon kaming mga libreng serbisyo ng interpreter upang masagot ang anumang katanungan ninyo hinggil sa aming planong pangkalusugan o panggagamot. Upang makakuha ng interpreter, tawagan lamang kami sa 1-866-722-6725. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

Thai: เรามีบริการล่ามฟรีเพื่อตอบข้อสงสัยต่าง ๆ ที่คุณอาจมีเกี่ยวกับแผนสุขภาพและด้านเภสัชกรรมของเรา ขอความช่วยเหลือจากล่ามโดยโทรติดต่อเราที่หมายเลข 1-866-722-6725 เจ้าหน้าที่ในภาษาไทยจะเป็นผู้ให้บริการโดยไม่มีค่าใช้จ่ายใด ๆ

Ukrainian: Ми надаємо безкоштовні послуги усного перекладача, який відповість на будь-які ваші запитання щодо нашого плану медичного обслуговування або лікарського забезпечення. Щоб отримати послуги перекладача, просто зателефонуйте нам за номером 1-866-722-6725. Вам може допомогти людина, яка володіє українською мовою. Ця послуга безкоштовна.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời bất kỳ câu hỏi quý vị có thể có về chương sức khỏe và chương trình thuốc men. Để được thông dịch, chỉ cần gọi theo số 1-866-722-6725. Người nói Tiếng Việt có thể trợ giúp quý vị. Đây là dịch vụ miễn phí.

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

- ❖ 請致電會員服務部索取非英文或其他格式的材料。您可以要求會員服務部使用您的語言和/或格式偏好更新您的記錄以作日後郵寄之用。

F. 常見問題 (FAQ)

您可以在此處找到有關此《承保藥物清單（處方藥一覽表）》的問題的答案。您可以閱讀所有常見問題內容以瞭解更多資訊或尋找問題和答案。

F1. 《承保藥物清單（處方藥一覽表）》上有哪些處方藥？（我們將《承保藥物清單（處方藥一覽表）》簡稱為「藥物清單」。）

從第 38 頁開始的《承保藥物清單（處方藥一覽表）》中的藥物是 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保的藥物。處方藥一覽表是 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 與保健服務提供者團隊協商後選擇的承保藥物列表，代表被認為是必要組成部分的處方療法高品質的治療計劃。這些藥物可在我們網絡內的藥房購買。如果我們與藥房達成協議，與我們合作並為您提供服務，則藥房即在我們的網絡中。我們將這些藥房稱為「網絡藥房」。

對於特定處方藥和非處方藥（未列於「藥物清單」上），憑藉醫生處方在我們的網絡內藥房購買時，由您的 Medi-Cal (Medicaid) 福利承保。請聯絡會員服務部（電話號碼位於頁面底部）或瀏覽我們的網站 (www.scanhealthplan.com) 以瞭解有關承保哪些藥物的更多資訊。

- SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 將承保藥物清單上的所有醫療必需藥物，前提是：
 - 您的醫生或其他開處方者說您需要這些藥物來康復或保持健康。
 - SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 同意該藥物對您而言具有醫療必需性。
 - 您在 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 網絡內藥房配取處方藥，**並且**
 - 遵循其他計劃規則。
- 在某些情況下，您必須先進行某些步驟才能獲得藥物。請參閱問題 B4 以瞭解更多資訊。

您也可以我們的網站 www.scanhealthplan.com 上找到我們承保的最新藥物清單，或致電 1-866-722-6725 聯絡會員服務部。（TTY 使用者可致電 711）服務時間為 10 月 1 日至 3 月 31 日期間，每週 7 天，上午 8 點至晚上 8 點。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點（節假日及營業時間之外收到的訊息將在一個工作日內回覆）。

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。**如需瞭解更多資訊**，請瀏覽 www.scanhealthplan.com。

F2. 藥物清單是否會更改？

是，SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 在進行更改時必須遵守 Medicare 規則。大多數藥物承保範圍的更改發生在 1 月 1 日，但我們可能會在一年中添加或刪除藥物清單上的藥物。

我們也可能變更有關藥物的規則。例如，我們可能會：

- 決定要求或不要求藥物獲得事先授權。（事先授權是在您配取藥物前必須先獲得的 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 許可。）
- 添加或更改您可以取得的藥物數量（稱為數量限制）。

有關這些藥物規則的更多資訊，請參閱問題 B4。

如果您正在使用在年初承保的藥物，我們通常不會在今年剩餘時間刪除或更改該藥物的承保範圍，除非：

- 一種新的、更便宜的藥物現在上市，且和藥物清單上的藥物一樣有效，或
- 我們瞭解到藥物不安全，或
- 藥物從市場上被撤下。

下面的問題 B3 和 B6 提供了有關藥物清單更改時會發生什麼的更多資訊。

- 您可以隨時在 www.scanhealthplan.com 線上查看 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 的最新藥物清單。我們的網站上每月會發佈一次藥物清單的更新。
- 您亦可以致電會員服務部，電話：1-866-722-6725。（TTY 使用者可致電 711）服務時間為 10 月 1 日至 3 月 31 日期間，每週 7 天，上午 8 點至晚上 8 點。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點（節假日及營業時間之外收到的訊息將在一個工作日內回覆）以查看目前的藥物清單。

F3. 當藥物清單出現變更時會發生什麼？

藥物清單的某些變更將立即發生。例如：

- 藥物有某些新藥可供替代。如果我們用某種新藥替代某種藥物，我們可能會立即從藥物清單中刪除該藥物，但您的新藥費用將保持不變或降低。當我們新增一種新藥時，我們也可能決定將其相應品牌藥或原研生物製品保留在清單中，但會變更其承保規則或限制。
 - 我們可能不會在進行此變更之前通知您，但一旦發生變更，我們會向您發送有關我們所做的具體更改的資訊。

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

- 我們進行變更的前提是，要添加的藥物符合以下條件：
 - 是品牌藥的新版普通藥，或
 - 是藥物清單上原研生物製品的某種新版生物仿製藥（例如，添加可互換生物仿製藥，這種藥無需新處方即可替代原研生物製品）。
 - 其中某些藥物類型可能您從未接觸過。如需瞭解更多資訊，請參閱第 B14 節。
- 您或您的服務提供者可以申請對這些更改的例外處理。我們將向您發送一份通知，說明您可以採取哪些步驟來申請例外處理。有關例外處理的更多資訊，請參閱問題 B10-B12。
- 藥物退出市場。如果食品藥物管理局 (FDA) 認為您正在使用的藥物不安全或者無效，或者藥物製造商將藥物從市場上撤下，則我們可能立即從藥物清單中刪除該藥物。如果您正在使用該藥物，我們將在作出變更後向您發送通知。收到通知後，請聯絡您的醫生或其他開處方者以討論其他選擇。

我們可能會作出影響您所用藥物的其他變更。我們將提前通知您藥物清單的其他變更。在以下情況下，可能會發生此等變更：

- FDA 提供了新的指引，或者有關於藥物的新臨床指南。
- 我們向藥物清單中新增一種並非新上市的普通藥，同時刪除一種品牌藥，或
- 我們新增一種生物仿製藥，同時刪除一種原研生物製品，或
- 我們變更品牌藥的承保規則或限制。

發生此等變更時，我們將：

- 在我們更改藥物清單前至少 30 天將該變更通知受影響的會員，或
- 在您要求重配後告訴您，並為您提供 30 天份的藥量。

這將使您有時間與您的醫生或其他開處方者交談。他們可以幫您決定：

- 藥物清單上是否有您可以使用的其他類似藥物，或
- 是否要申請針對這些變更的例外處理。要瞭解有關例外處理的更多資訊，請參閱問題 B10-B12。

F4. 藥物承保範圍是否有任何禁制或限制，或獲取某些藥物時是否需要採取任何必要行動？

是，有些藥物有承保規則或對您可以獲取的數量有限制。在某些情況下，您或您的醫生或其他開處方者必須先進行某些步驟才能獲得該藥物。例如：

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

- 事先授權：對於某些藥物，您或您的醫生或其他開處方者在配藥前必須獲得 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 的授權。事先授權與轉診不同。如果您未獲得事先授權，SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 可能不會承保該藥物。
- 數量限制：有時，SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 會限制您可以獲得的藥物數量。例如，SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 為每份 ramelteon 處方提供 30 片藥片。這可以與標準的一個月或三個月供藥量疊加。

您可以通過查看從第 38 頁開始的處方藥一覽表來瞭解您的藥物是否有任何其他要求或限制。您也可以透過瀏覽我們的網站 www.scanhealthplan.com 來獲取有關特定承保藥物限制的更多資訊。我們已在網上發佈了一份文件，解釋了我們的事先授權限制。您也可以要求我們寄一份給您。

您可以申請這些限制的例外處理。這將使您有時間與您的醫生或其他開處方者交談。他們可以幫助您決定藥物清單中是否有您可以使用的其他類似藥物，或者是否要求例外處理。有關例外處理的詳細資訊，請參閱問題 B10-B12。

F5. 我如何知道我想要的藥物是否有任何限制，或獲取該藥物時是否需要採取任何必要行動？

請查看第 38 頁上藥物清單表格中標題為「要求/限制」的一欄。

F6. 如果 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 更改其承保某些藥物的規則（例如事先授權或數量限制），會發生什麼情況？

在某些情況下，如果我們新增或更改了事先授權或藥物的數量限制，我們會提前通知您。請參閱問題 B3 以瞭解有關此提前通知的更多資訊，以及當我們有關藥物清單上的藥物的規則發生變更時我們可能無法提前通知您的情況。

F7. 如何在藥物清單上尋找藥物？

有兩種方法可以尋找藥物：

- 您可以按字母循序搜尋，或
- 您可以按病症進行搜索

要按字母順序搜索，請在從第 76 頁開始的索引部分中尋找您的藥物。該索引提供一份按字母順序排列的清單，其中有本文件包含的所有藥物。該索引中列有品牌藥和普通藥。請在該索引中查找所需的藥物。藥物旁邊註有頁碼，您可以在該頁查找承保範圍資訊。轉到該索引中所列的頁碼，在清單的第一欄即可找到所需的藥物名稱。

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。**如需瞭解更多資訊**，請瀏覽 www.scanhealthplan.com。

要按病症搜索，請找到第 38 頁標有「按治療類別排列的處方藥一覽表上的藥物」的部分。本節中的藥物根據其用於治療的病症類型分為幾類。例如，如果您有心臟病，您應該查看「心血管藥物」類別。您在該部分可以找到治療心臟病的藥物。

F8. 如果我想使用的藥物不在藥物清單上怎麼辦？

如果您在藥物清單中找不到您的藥物，請致電會員服務部 1-866-722-6725。（TTY 使用者可致電 711）服務時間為 10 月 1 日至 3 月 31 日期間，每週 7 天，上午 8 點至晚上 8 點。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點（節假日及營業時間之外收到的訊息將在一個工作日內回覆），並詢問您的藥物是否在承保範圍內。如果您瞭解到 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 不承保該藥物，您可以進行以下事項之一：

- 請向會員服務部索取 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保的類似藥物清單。然後將該清單出示給您的醫生或其他開處方者。他們可以開出 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保的類似藥物。或
- 您可以要求 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 進行例外處理以承保您的藥物。有關例外處理的詳細資訊，請參閱問題 B10-B12。

F9. 如果我是 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 會員，但在藥物清單上找不到我的藥物或獲取藥物時遇到問題，該怎麼辦？

我們可以提供幫助。在您成為 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 會員後的最初 90 天內，如果您不住在長期護理機構，我們可能會承保 30 天的臨時供藥；如果您住在長期護理機構，我們可能會承保 31 天的臨時供藥。這將使您有時間與您的醫生或其他開處方者交談。他們可以幫助您決定藥物清單中是否有您可以使用的其他類似藥物，或者是否要求例外處理。

如果您的處方天數較少，我們將允許多次重配以提供最多 30 天的藥物供應（如果您不住在長期護理機構）或 31 天的藥物供應（如果您住在長期護理機構）。

如果您不在長期護理機構，我們將承保 30 天的藥量；如果您住在長期護理機構，我們將承保 31 天的藥量；您必須符合以下條件：

- 您正在使用不在我們的藥物清單上的藥物，或
- 我們的計劃規則不允許您獲得開處方者開配的藥量，或
- 該藥物需要獲得 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 的事先授權。

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。**如需瞭解更多資訊**，請瀏覽 www.scanhealthplan.com。

如果您住在療養院或其他長期護理機構並需要 *藥物清單* 上沒有的藥物，或者您無法輕易獲得所需的藥物，我們可以提供幫助。如果您已加入計劃超過 90 天並住在長期護理機構，並且立即需要供藥：

- 無論您是否是 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 的新會員，我們都將為您所需藥物承保 31 天份的緊急藥量（除非您處方的天數更少）。
- 這可以與您成為 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 會員最初 90 天內的臨時供藥疊加。

如果您是過渡到其他護理級別的現任會員，則給您開的藥物可能不在我們的藥物清單上，或者您獲得藥物的能力可能會受到限制。若出現上述情況，您需要諮詢您的醫生來瞭解我們處方藥一覽表上是否有適當的替代療法。如果我們處方藥一覽表上沒有適當的替代療法，您或您的醫生可提出例外請求，要求本計劃承保您所用的藥物或解除對您所用藥物的限制。在您與醫生討論以確定行動方案的同時，如果您從長期護理機構或住院或急診室或專業護理機構或臨終關懷機構搬到家中，您有資格獲得 30 天的藥物過渡期供藥；如果您從家中或醫院搬到長期護理機構，您有資格獲得 31 天的過渡期供藥。

F10. 我是否可以要求例外處理來承保我的藥物？

是。您可以要求 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 進行例外處理以承保 *藥物清單* 上未列出的藥物。

您也可以要求我們更改您的藥物規則。

- 例如，SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 可能會限制我們承保的藥物數量。如果您的藥物有限制，您可以要求我們更改限制並承保更多藥物。
- 其他範例：您可以要求我們取消事先授權申請。
- 您可以要求我們承保一種藥物，即使它不在我們的處方藥一覽表上。
- 除非此藥物屬於特殊級藥，否則您可要求我們按更低的分攤費用等級承保處方藥一覽表上的普通藥。

一般而言，SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 只有在計劃處方藥一覽表上的替代藥物或其他使用限制對治療您的病症無效和/或可能造成不良醫療影響時才會批准您的例外處理申請。

F11. 如何申請例外處理？

要申請例外處理，請致電會員服務部。會員服務部將協助您和您的開處方者申請例外處理。您還可以閱讀《會員手冊》第 9 章第 G2 節「Medicare D 部分例外處理」，以瞭解有關例外處理的更多資訊。

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

F12. 獲得例外處理需要多長時間？

在我們收到您的開處方者支持您的例外處理申請的聲明後，我們將在 72 小時內做出決定。

如果您或您的開處方者認為您必須等待 72 小時才能做出決定可能會損害您的健康，您可以申請加急例外處理。這是一種較快的決定。如果您的開處方者支援您的請求，我們將在收到開處方者的支持聲明後 24 小時內給您做出決定。

F13. 什麼是普通藥？

普通藥由與品牌藥相同的活性成分組成。它們的效果與品牌藥基本相同，但費用往往更低。另外，它們的知名度通常不高。普通藥由美國食品藥物管理局 (FDA) 批准。許多品牌藥都有相應的普通藥可供替代。藥房通常無需新處方便可直接用普通藥替代品牌藥，具體取決於州法律。

SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保品牌藥和普通藥。

F14. 什麼是原研生物製品，它們與生物仿製藥有何關係？

當我們提到藥物時，可能是指某種典型藥物，也可能是指某種生物製品。生物製品是比典型藥物更為複雜的藥物。由於生物製品比典型藥物更複雜，因此它們沒有普通藥，而是具有稱為生物仿製藥的替代藥物。一般而言，生物仿製藥的效果與原研生物製品無異，而且費用更低。部分原研生物製品有生物仿製藥可供替代。某些生物仿製藥是可互換生物仿製藥，根據州法律，藥房無需新處方即可用其替代原研生物製品，這一點與用普通藥替代品牌藥類似。

有關藥物類型的更多資訊，請參閱《會員手冊》第 5 章。

F15. 什麼是非處方 (OTC) 藥？

OTC 代表「非處方」。SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保某些由您的服務提供者開配的 OTC 藥物。

請聯絡會員服務部（電話號碼載於頁面底部）或瀏覽我們的網站 (www.scanhealthplan.com) 以瞭解有關承保的 OTC 藥物的更多資訊。

F16. SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 是否承保非藥物 OTC 產品？

SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保某些由您的服務提供者開配的非藥物 OTC 產品。請聯絡會員服務部（電話號碼載於頁面底部）或瀏覽我們的網站 (www.scanhealthplan.com) 以獲取有關承保的非藥物 OTC 產品的更多資訊。

F17. SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 是否承保長期處方供藥？

- 郵購計劃。我們提供郵購計劃，可讓您獲得長達 100 天的處方藥直接送到您的家中。

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

- 100 天零售藥房計劃。一些零售藥房也可能提供長達 100 天的承保處方藥供藥。

特殊藥物不提供長期供應。要瞭解哪些藥物可獲長期供應，請參閱從第 38 頁開始的藥物清單。

F18. 我的共付額是多少？

SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 會員對於我們藥物清單中承保的所有 D 部分處方藥，只需支付較低的共付額（參考下文共付額表格）；對於 Medi-Cal (Medicaid) 福利承保的特定處方藥和 OTC 藥物以及非藥物產品，如果會員遵守計劃規則，則共付額為 \$0。請參閱問題 B14 和 B15，瞭解有關 OTC 藥物和非藥物產品的更多資訊。

等級是我們藥物清單中的藥物組。

藥物等級	零售			郵購		
	首選		標準	首選		標準
	30 天份量	100 天份量	30 天份量	100 天份量	100 天份量	100 天份量
第 1 級 (首選普通藥)	\$0 的共付額	\$0 的共付額	\$0 的共付額	\$0 的共付額	\$0 的共付額	\$0 的共付額
第 2 級 (普通藥)	\$0 的共付額	\$0 的共付額	\$0 或 \$1 的共付額	\$0 或 \$1.60 或 \$2 的共付額	\$0 的共付額	\$0 或 \$1.60 或 \$2 的共付額
第 3 級 (首選品牌藥)	胰島素	對於普通藥（包括被視為普通藥的藥物）： - \$0 或 \$1.60 或 \$4.90 的共付額 其他所有藥物： - \$0 或 \$4.80 或 \$12.15 的共付額 *第 5 級藥物不提供 100 天供應量。				
	其他藥物					
第 4 級 (非首選藥物)						
第 5 級 (特殊級藥物)						

選擇您的 Medi-Cal (Medicaid) 福利承保的 OTC 的共付額為 \$0，條件是您的服務提供者將其開成處方。對於特定處方藥和非處方藥（未列於「藥物清單」上），憑藉醫生處方在我們的網絡內藥房購買時，由您的 Medi-Cal (Medicaid) 福利承保。請聯絡會員服務部（電話號碼位於頁面底部）或瀏覽我們的網站 (www.scanhealthplan.com) 以瞭解有關承保哪些藥物的更多資訊。如有疑問，請諮詢會員服務部，電話：1-866-722-6725（TTY 使用者可致電 711）服務時間為 10 月 1 日至 3 月 31 日期

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。

間，每週 7 天，上午 8 點至晚上 8 點。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點（節假日及營業時間之外收到的訊息將在一個工作日內回覆）。

G. 承保藥物清單（處方藥一覽表）概述

《承保藥物清單（處方藥一覽表）》為您提供有關 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保藥物的資訊。如果您在清單中查找藥物時遇到困難，請參閱從第 76 頁開始的索引。該索引按字母順序列出了 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 承保的所有藥物。

圖表的第一欄列出了藥物名稱。品牌藥用大寫字母表示（例如 JANUVIA），普通藥用小寫斜體字母列出（例如 *metformin*。「要求/限制」欄中的資訊說明了 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP) 是否對您的藥物承保有任何特殊要求。

- [PA] 表明適用於事先授權。
- [B vs D] 表明此藥物可能由 Medicare B 部分或 D 部分承保（視情況而定）。此時可能需要提交描述藥物用途與規定的資訊，以利裁決。
- [QL] 表明配發數量受限。如需查看處方藥一覽表上有數量限制的藥物的具體限額，請查看第 71 頁。
- [LD] 表明配發受限。此處方藥可能只在某些藥房提供。要瞭解更多資訊，請查看藥房目錄或致電會員服務部 1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間的服務時間為每週 7 天，上午 8 點至晚上 8 點。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點（節假日及營業時間之外收到的訊息將在一個工作日內回覆），或瀏覽 www.scanhealthplan.com。
- [EDS] 表示此藥物可在郵購和許多零售藥房獲得延長天數供藥（例如大於 30 天份量的供藥）。

G1. 按治療類別排列的處方藥一覽表上的藥物

本節中的藥物根據其用於治療的病症類型分為幾類。例如，如果您有心臟病，您應該查看「心血管藥物」類別。您在該部分可以找到治療心臟病的藥物。

G2. 有數量限制的處方藥一覽表上的藥物

H. 索引

在本節中，您可以通過按字母循序搜尋藥物名稱來查找藥物。這將告訴您頁碼，您可以在其中查找藥物的其他承保範圍資訊。

如有疑問，請諮詢 SCAN Connections (HMO D-SNP) 和 SCAN Connections at Home (HMO D-SNP)，電話：1-866-722-6725。（TTY 使用者可致電 711），10 月 1 日至 3 月 31 日期間每週 7 天。4 月 1 日至 9 月 30 日期間的服務時間為週一至週五，上午 8 點至晚上 8 點。此為免付費電話。如需瞭解更多資訊，請瀏覽 www.scanhealthplan.com。