



Symlinpen

Express Scripts
Prior Authorization
Phone 1-844-424-8886
Fax 1-877-251-5896

To start your Part D Coverage Determination request, you (or your representative or your doctor or other prescriber) should contact Express Scripts, Inc (ESI):

- You may Call ESI at 1-844-424-8886, 24 hours a day, 7 days a week, TTY users: 1-800-716-3231
You may Fax your request to: 1-877-251-5896 (Attention: Medicare Reviews)
You may also send your request via email to: medicarepartdparequests@express-scripts.com

Form with fields: Member's Last Name, Member's First Name, SCAN ID number, Date of Birth, Prescriber's Name, Contact Person, Office phone, Office Fax

Form with fields: Medication, Diagnosis

SECTION A Please answer the following questions

- 1. Yes No Is the indication or diagnosis for type 1 or type 2 Diabetes Mellitus (DM)?
2. Yes No Is the patient currently using insulin?
3. Yes No Does the patient have a poor compliance with the current insulin regimen?
4. Yes No Does the patient have a poor compliance with monitoring their blood glucose with a self-blood glucose monitoring system?
5. Yes No Does the patient have a hemoglobin A1c (HBA1c) less than 9% based on the most current lab?
6. Yes No Does the patient have a history of a recurrent severe hypoglycemia requiring assistance in the last 6 months?
7. Yes No Does the patient have a diagnosis of gastroparesis?
8. Yes No Is the patient currently taking metoclopramide?

Please document the symptoms and/or any other information important to this review:

SECTION B Physician Signature

PHYSICIAN SIGNATURE

DATE

FAX COMPLETED FORM TO: 1-877-251-5896

Our response time for prescription drug coverage standard requests is 72 hours. If you or your prescriber believe that waiting 72 hours for a standard decision could seriously harm your life, health, or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescriber indicates that waiting 72 hours could seriously harm your health, we will automatically give you a decision within 24 hours. If you do not obtain your prescriber's support for an expedited request, we will decide if your case requires a fast decision. You cannot request an expedited coverage determination if you are asking us to pay you back for a drug you already received. View our formulary and Prior Authorization criteria online at <http://www.scanhealthplan.com>