

AWARDS AND RECOGNITION

2021



CMS 4.5-Star Rating*
(fourth consecutive year)



U.S. News and World Report
Best Insurance Companies for Medicare Advantage 2021 (third consecutive year)



STEVIE® Silver Award Winner
Customer Service Department of the Year



Great Place to Work Certified
May 2020 – 2022



Aster Award Silver
Multilingual Advertising – Series Winner

2020



CMS 4.5-Star Rating*
(third consecutive year)



STEVIE® Gold Award Winner
Management Team of the Year



STEVIE® Silver Award Winner
Customer Service Department of the Year



STEVIE® Silver American Business Award
Customer Service Department and Customer Service Team of the Year



CCW Excellence Awards
Best in Class
Customer Contact Center



Gold Customer Service Sales and Service World Award Customer Service Support and Department of the Year

*Star rating applies to all plans offered by SCAN Health Plan from 2018 to 2021 except SCAN Healthy at Home (HMO SNP) and VillageHealth (HMO-POS SNP) plans. Every year, Medicare evaluates plans based on a 5-star rating system. SCAN Health Plan is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan depends on contract renewal.