



## CORPORATE

- ▶ Founded **1977**
- ▶ Employees **1,226**

## SIZE

- ▶ **3rd largest** in the nation
- ▶ **2nd largest** in California

Among not-for-profit Medicare Advantage Prescription Drug Plans (MAPDs)

## 2020 MEMBERSHIP BY COUNTY

Total Membership **216,648**

Los Angeles	42.1%
Orange	18.8%
Riverside	14.7%
San Diego	11.5%
San Bernardino	8.8%
Ventura	1.8%
Sonoma	1.3%
San Francisco	0.6%
Napa	0.3%
Santa Clara	0.1%
Stanislaus	0.1%

## QUALITY & SATISFACTION



### 2020 CMS Star Ratings

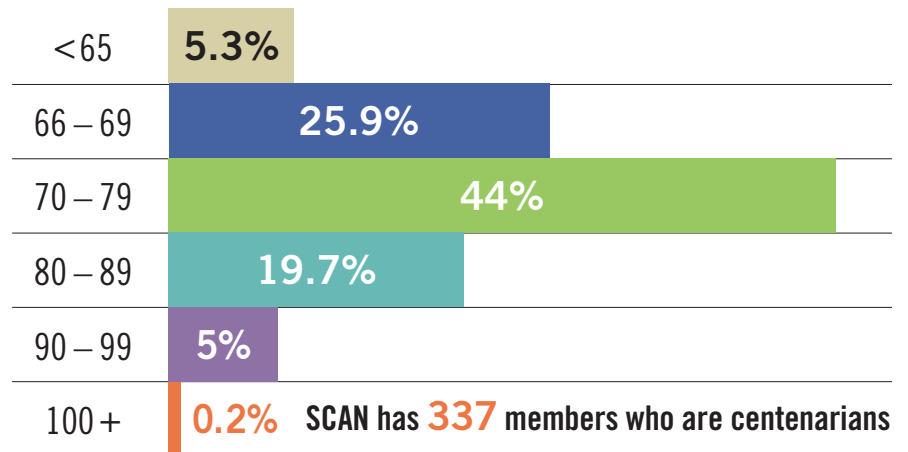
\*Star rating applies to all plans offered by SCAN Health Plan except SCAN Healthy at Home and VillageHealth.



### Member Satisfaction

As reported in *Medicare and You*, 2020

## AGE GROUPS OF SCAN MEMBERS



## PLAN TYPES

- ▶ **Medicare Advantage Prescription Drug Plans**
- ▶ **Special Needs Plans:**
  - Dual-eligible (D-SNP)
  - Chronic condition (C-SNP)
  - Institutional (I-SNP)

## SCAN PROVIDER NETWORK



**5,675** Primary Care Physicians  
**10,821** Specialists

**93** Hospitals

A California 501(c)3 Tax Exempt Not-for-Profit Public Benefit Corporation

\*Medicare evaluates plans based on a 5-Star rating system.

Star Ratings are calculated each year and may change from one year to the next.