SCAN
A leading senior-focused organization with the mission of
Keeping Seniors Healthy and Independent

Founded: 1977 • Headquarters: Long Beach, Ca • CEO: Chris Wing • Employees: 1,100

SCAN Health Plan

Membership: **186,000**

5th largest in the nation

2nd largest in California

Among not-for-profit Medicare Advantage Prescription Drug Plans

Quality and Satisfaction

2017 CMS Star Rating

*4-Star rating applies to all plans offered by SCAN Health Plan except SCAN Healthy At Home (HMO SNP).

88% Member Satisfaction

Source: 2016 CAHPS Rating of Health Plan

Provider Network

Hospitals: 105

Physicians: 5,868

Specialists: 15,730

Service Area

Los Angeles
Riverside
Orange
San Bernadino
San Diego
Ventura
Sonoma
San Joaquin
San Francisco
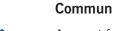Marin
Napa
Santa Clara

SCAN Community Service

Independence at Home (IAH)

Individuals served in 2016: **17,440**

IAH connects underserved seniors, disabled adults and their caregivers to the support they need to remain safely at home through direct services and resource navigation. Hallmark programs include:

- Multipurpose Senior Services Program
- Insights in-home behavioral health
- C-MEDS in-home medication safety
- Caregivers & Older Adults Connected and Healthy (COACH)
- Health education

Community Giving

Amount funded in 2016: **$686,544**

SCAN Community Giving focuses on extending the safety net for some of our most vulnerable citizens. A heavy emphasis is placed on support organizations that help older adults meet their basic needs of nutrition, housing and health.

Volunteer Action for Aging (VAA)

Volunteer hours in 2016: **4,818**

VAA provides episodic and ongoing opportunities for individuals and groups to connect with seniors in the local community, helping to alleviate loneliness and isolation.

Trading Ages

Events in 2016: **69**

Trading Ages is an interactive workshop providing insight into the challenges associated with aging; an excellent empathy-builder offered at no charge to interested organizations.