

Medicare Advantage Plan  
**2024 Benefit Highlights**

**Better  
Medicare for**



**SCAN Strive**  
(HMO C-SNP)

**Bernalillo County**  
**Sandoval County**

<b>Plan Details</b>	<b>SCAN Strive With Medicare and Full Medicaid Eligibility</b>	<b>SCAN Strive With Medicare Only</b>
Monthly Plan Premium	\$0	\$35.60
Annual Plan Deductible	\$0	Medicare fee-for-service deductible

<b>Comprehensive Care</b>	<b>With Medicare and Full Medicaid Eligibility</b>	<b>With Medicare Only</b>
Primary Care Office Visits	\$0	\$0
Specialist Office Visits	\$0	\$0
Diabetic Self-Management Training	\$0	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0	\$0
Annual Physical Exam	\$0	\$0
Preventive Services (Medicare-covered screenings)	\$0	\$0
Lab Services and X-rays	\$0	0%–20%
Diagnostic Tests and Procedures	\$0	20%
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$0	20%
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$0	20%
Durable Medical Equipment	\$0	0%–20%
Outpatient Mental Health (Individual/Group)	\$0	\$0

<b>Hospital and Emergency Care</b>	<b>With Medicare and Full Medicaid Eligibility</b>	<b>With Medicare Only</b>
Inpatient Hospital Care	\$0	Medicare fee-for-service costs
Skilled Nursing Facility	\$0	Medicare fee-for-service costs
Outpatient Surgery	\$0	20%
Emergency Care	\$0 (within U.S.) 20% (up to \$100) (worldwide)	20% (up to \$100) (worldwide)
Urgent Care Services	\$0 (within U.S.) 20% (up to \$55) (worldwide)	20% (up to \$55) (worldwide)
Ambulance Services	\$0	20%

<b>Maximum Out-of-Pocket</b>	<b>With Medicare and Full Medicaid Eligibility</b>	<b>With Medicare Only</b>
Annual Maximum Out-of-Pocket (MOOP)	\$8,850	\$8,850

Prescription Drug Coverage	Medicare and Full Medicaid	Medicare Only
Part D Deductible	\$0	\$545
<b>Initial Coverage Stage – SCAN Contracted Retail Pharmacies (1-month/30-day supply)</b>		
	You pay a \$0 copayment for all Part D prescription drugs covered on our Drug List.	You pay a 25% coinsurance of the total drug cost for all Part D prescription drugs covered on our Drug List.
	You won't pay more than \$0 for a one-month supply of each insulin product covered by our plan.  Most Part D vaccines are covered by our plan at no cost to you.	You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, even if you haven't paid your deductible.  Most adult Part D vaccines are covered by our plan at no cost to you, even if you haven't paid your deductible.

Dental Services	SCAN Strive
<b>Dental benefit with unlimited covered services. Coverage lasts all year long.</b>	
<b>PREVENTIVE</b>	
<b>Oral Exam &amp; Cleaning</b> (2 per year)	\$0
<b>X-Ray</b> (2 per year)	\$0
<b>Deep Cleaning</b> (4 quadrants per year)	\$0
<b>COMPREHENSIVE</b>	
<b>Diagnostic</b> (screenings, x-rays)	\$0
<b>Restorative</b> (fillings, crowns)	Not available
<b>Endodontics</b> (root canals)	Not available
<b>Prosthodontics</b> (tooth replacement/dentures)	Not available

# Included extras you get with SCAN

Core Extras	SCAN Strive
<b>Vision Services</b> (routine) Eye exam Coverage for eyewear	\$0 (1 every 12 months) \$300 limit every year
<b>Transportation</b> (routine)* Non-medical**	\$0 (48 one-way trips per year) 24 of the 48 trips
<b>Acupuncture and Chiropractic Services</b> (routine)	\$0 per visit (30 visits/year combined)
<b>SCAN Travel Assurance Kit</b>	Urgent or emergency care when outside of the U.S.
Solutions for Virtual Care Access	SCAN Strive
<b>Telehealth</b> Urgent Medical Behavioral Health	\$0 \$0
<b>Nurse Advice Line</b>	\$0 (per phone visit)
<b>HEALTHtech</b>	\$0 support line
<b>Abridge Mobile App</b>	\$0 to capture care visits
Solutions for Healthy Living	SCAN Strive
<b>Health Club Membership</b>	\$0 (One Pass)
<b>Over-the-Counter</b> (OTC)	\$100 allowance per quarter with rollover
<b>Brain Fitness</b>	\$0 online brain games
*75-mile limit will apply to each one-way trip. **Trips to: health club, grocery store, or senior center. This benefit is a part of a special supplemental program for the chronically ill. Not all members may qualify.	

**SCAN is committed to offering the comprehensive and affordable care you need to stay at your healthiest.**

Please refer to your Summary of Benefits for more details about all the benefits and services you get with your Medicare Advantage Plan. If you have any questions, just call us. An authorized SCAN representative will be happy to help you.

**1-888-445-2037 (TTY: 711)**

October 1 to March 31:  
8 a.m. to 8 p.m., 7 days a week  
April 1 to September 30:  
8 a.m. to 8 p.m., Monday through Friday

# About SCAN

SCAN has been keeping seniors healthy and independent for more than 45 years. With quality, low-cost benefits—plus award-winning service when you need it—you can count on SCAN to help you stay healthy, vibrant and connected for years to come.

## Solutions for Independence

For members who need a little more support at home, we're pleased to offer these special benefits.

### SCAN Returning to Home\*

Extra help at home after a hospital stay can mean all the difference in your recovery. SCAN is there for you with:

- \$0 personal in-home care visits (bathing/dressing, etc.) up to 60 hours per year – 4-hour minimum per visit
- \$0 home-delivered meals up to 28 days per year

### Emergency Response System

Personal emergency response system that enables members to remain at home, living safely and independently.

- \$0 (includes installation and monthly fees)

### Care Navigator, *For You*

If you need support using the healthcare system to your advantage, SCAN is here for you. With the Care Navigator, *For You* benefit, you'll have a dedicated care professional to answer your questions and find the right clinical and social resources to ensure you get the care you need to feel your best.

## Solutions for Togetherness

Life takes a toll on both mental and physical health. That's why SCAN is pleased to offer solutions that will help you get connected and improve your health.

### SCAN Learning Communities

Learning Communities brings like-minded people together for in-person health education classes to maintain good mental and physical health.

## Solutions for Caregivers

SCAN understands the critical role caregivers play — and the challenges they face. Solutions for Caregivers is for SCAN members who are caregivers themselves, or for the unpaid caregiver to a SCAN member.

### SCAN Respite Care Services\*

Providing a short-term break from the demands of caregiving, SCAN offers respite care for full-time, unpaid caregivers caring for SCAN members.

- Up to 40 hours per year (4-hour minimum per visit) in the member's home where the primary care giving takes place

### Care Coordination Sessions

This series of classes provides information, skills training and support for caregivers.

### Home-delivered Meals\*

Up to 28 days of home-delivered meals are available to members with chronic conditions.

\*Criteria and limitations apply.

# Contact a SCAN representative today



Call  
**1-888-445-2037**

Or visit:  
**[www.scanhealthplan.com](http://www.scanhealthplan.com)**

## TTY users: 711

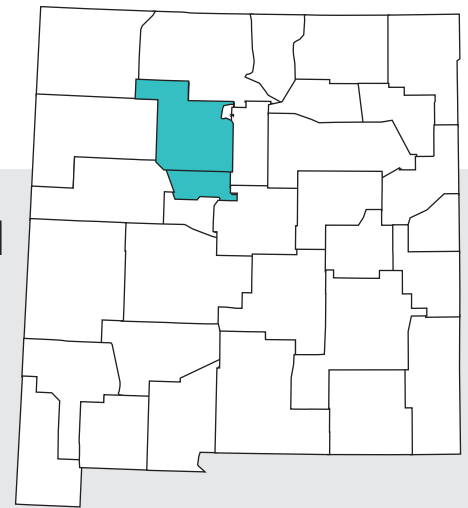
October 1 to March 31  
8 am - 8 pm  
7 days a week

April 1 to September 30  
8 am - 8 pm  
Monday through Friday

## You can find us in:



**NM**



SCAN Strive (HMO C-SNP) is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan and SCAN Health Plan New Mexico depends on contract renewal. You must continue to pay your Medicare Part B premium.

You won't pay more than \$35 for a one-month supply and no more than \$105 for a three-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on. Most adult Part D vaccines are covered by our plan at no cost to you. For more information, please refer to your "Drug List" (Formulary). If you have questions about the Drug List, you can also call Member Services. Prescription copay/coinsurance may vary by plan, county, pharmacy type (e.g., Preferred or Standard, etc.), day supply, Part D benefit phase, or in members who receive "Extra Help." You can fill your prescriptions at any of our network pharmacies, but you may pay less at a Preferred pharmacy. Check your Evidence of Coverage or call Member Services for details (phone numbers for Member Services are printed on the back cover of your Evidence of Coverage).

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts Pharmacy<sup>SM</sup> is one of our mail-order pharmacies. You can fill your prescription medications at any of our network mail-order pharmacies. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan New Mexico's Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.