

2023 BENEFIT HIGHLIGHTS

SCAN Classic
(HMO)

SCAN Balance
(HMO SNP)

SCAN Heart First
(HMO SNP)

San Mateo County

Plan Details	SCAN Classic	SCAN Balance	SCAN Heart First
Monthly Plan Premium	\$0	\$0	\$0
Annual Plan Deductible	\$0	\$0	\$0

Comprehensive Care	SCAN Classic	SCAN Balance	SCAN Heart First
Primary Care Office Visits	\$0	\$0	\$0
Specialist Office Visits	\$10	\$10	\$10
Diabetic Self-Management Training	\$0	\$0	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0	\$0	\$0
Annual Physical Exam	\$0	\$0	\$0
Preventive Services (Medicare-covered screenings)	\$0	\$0	\$0
Lab Services and X-rays	\$0–\$10	\$0–\$10	\$0–\$10
Diagnostic Tests and Procedures	\$0	\$0	\$0
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$10	\$10	\$10
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$100	\$100	\$100
Durable Medical Equipment	\$0 for items up to \$499; 20% for items \$500 and more	\$0 for items up to \$499; 20% for items \$500 and more	\$0 for items up to \$499; 20% for items \$500 and more
Outpatient Mental Health (Individual/Group)	\$20	\$20	\$20

Hospital and Emergency Care	SCAN Classic	SCAN Balance	SCAN Heart First
Inpatient Hospital Care	\$200 per day (days 1–5) \$0 per day (days 6–90+)	\$200 per day (days 1–5) \$0 per day (days 6–90+)	\$200 per day (days 1–5) \$0 per day (days 6–90+)
Skilled Nursing Facility	\$0 per day (days 1–20) \$150 per day (days 21–100)	\$0 per day (days 1–20) \$150 per day (days 21–100)	\$0 per day (days 1–20) \$150 per day (days 21–100)
Outpatient Surgery	\$100–\$200	\$100–\$200	\$100–\$200
Emergency Care	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)
Urgent Care Services	\$25 (worldwide)	\$25 (worldwide)	\$25 (worldwide)
Ambulance Services	\$105	\$105	\$105

Maximum Out-of-Pocket	SCAN Classic	SCAN Balance	SCAN Heart First
Annual Maximum Out-of-Pocket (MOOP)	\$4,500	\$4,500	\$4,500

Prescription Drug Coverage		SCAN Classic		SCAN Balance		SCAN Heart First	
PHARMACY NETWORK		PREFERRED	STANDARD	PREFERRED	STANDARD	PREFERRED	STANDARD
Part D Deductible		\$0	\$0	\$0	\$0	\$0	\$0
Initial Coverage Stage – SCAN Contracted Retail Pharmacies (1-month/30-day supply)							
TIER 1: Preferred Generic		\$0	\$5	\$0	\$5	\$0	\$5
TIER 2: Generic		\$0	\$10	\$0	\$10	\$0	\$10
TIER 3: Preferred Brand	Insulin	\$25	\$35	\$0*	\$0*	\$25	\$35
	Other Drugs	\$40	\$47	\$40	\$47	\$40	\$47
TIER 4: Non-Preferred Drug		\$90	\$100	\$90	\$100	\$90	\$100
TIER 5: Specialty Tier		33%	33%	33%	33%	33%	33%
Coverage Gap		Tier 1	Tier 1	Tier 1	Tier 1	Tier 1	Tier 1
		Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)

*The \$0 copay applies to members who do not qualify for “Extra Help.”

\$0 Prescription Drugs

Pay \$0 for Tiers 1 and 2 (up to a 100-day supply) at preferred retail and Express Scripts mail-order pharmacies.

Dental Services	SCAN Classic, SCAN Balance and SCAN Heart First	
	Embedded Dental	Essential Dental
	These dental services are included in your plan	\$10 per month
PREVENTIVE		
Oral Exam & Cleaning (2 per year)	\$0	\$0
X-Ray (2 per year)	\$0	\$0
Deep Cleaning (4 quadrants per year)	\$0	\$0
COMPREHENSIVE		
Diagnostic (screenings, x-rays)	\$0	\$0-\$5
Restorative (fillings, crowns)	Not Covered	\$8-\$390
Endodontics (root canals)	Not Covered	\$5-\$395
Prosthodontics (tooth replacement/dentures)	Not Covered	\$13-\$440

Included extras you get with SCAN

Core Extras	SCAN Classic	SCAN Balance	SCAN Heart First
Vision Services (routine) Eye exam Coverage for eyewear	\$0 (1 every 12 months) \$235 limit every 2 years	\$0 (1 every 12 months) \$235 limit every 2 years	\$0 (1 every 12 months) \$235 limit every 2 years
Transportation (routine)* Non-medical**	\$0 (24 one-way trips per year)	\$0 (24 one-way trips per year) 12 of the 24 trips	\$0 (24 one-way trips per year) 12 of the 24 trips
Podiatry Services (routine)	\$0 (6 visits per year)	\$0 (6 visits per year)	\$0 (6 visits per year)
Hearing Services (routine) Hearing aid copay	\$450/\$750 per aid/year	\$450/\$750 per aid/year	\$450/\$750 per aid/year
SCAN Travel Assurance Kit	Urgent or emergency care when outside of the U.S.	Urgent or emergency care when outside of the U.S.	Urgent or emergency care when outside of the U.S.

Solutions for Virtual Care Access	SCAN Classic	SCAN Balance	SCAN Heart First
Telehealth	\$0	\$0	\$0
Nurse Advice Line	\$0 per phone visit	\$0 per phone visit	\$0 per phone visit
HEALTHtech	\$0 support line	\$0 support line	\$0 support line
Abridge Mobile App	\$0 to capture care visits	\$0 to capture care visits	\$0 to capture care visits

Solutions for Healthy Living	SCAN Classic	SCAN Balance	SCAN Heart First
Health Club Membership	\$0 (SilverSneakers®)	\$0 (SilverSneakers®)	\$0 (SilverSneakers®)
Over-the-counter (OTC)	\$50 per quarter with rollover	\$50 per quarter with rollover	\$50 per quarter with rollover
Fitbit™ Fitness Tracker	\$0 (Inspire 2) every 2 years	\$0 (Luxe) every 2 years	\$0 (Luxe) every 2 years
Brain Fitness	\$0 Online brain games	\$0 Online brain games	\$0 Online brain games

*75-mile limit will apply to each one-way trip. **Trips to: health club, grocery store, or senior center.

SCAN is committed to offering the comprehensive and affordable care you need to stay at your healthiest.

Please refer to your Summary of Benefits for more details about all the benefits and services you get with your Medicare Advantage Plan. If you have any questions, just call us. An authorized SCAN representative will be happy to help you.

1-877-870-4867 (TTY: 711)

October 1 to March 31:
8 a.m. to 8 p.m., 7 days a week
April 1 to September 30:
8 a.m. to 8 p.m., Monday through Friday

The SCAN Story

SCAN has been keeping seniors healthy and independent for 45 years. With quality, low-cost benefits—plus award-winning service when you need it—you can count on SCAN to help you stay healthy, vibrant and connected for years to come.

Solutions for Independence

SCAN knows that sometimes our members need a little more care to stay independent in their own homes for as long as possible, so we've included these special benefits for \$0 in your plan to help you do just that.

SCAN Returning to Home* 1 2 3

Extra help at home after a hospital stay can mean all the difference in your recovery. SCAN is there for you with:

- \$0 personal in-home care visits (bathing/dressing, etc.) up to 40 hours per year — 4-hour minimum per visit
- \$0 home-delivered meals up to 28 days per year
- \$0 telephonic personal support services

SCAN Home Advantage 2 3

As you age you want the confidence that your home can safely support your changing needs. SCAN provides you with a:

- \$0 cost in-home safety evaluation
- \$0 cost follow-up visit

Emergency Response System* 1 2 3

Personal emergency response system that enables members to remain at home, living safely and independently.

- \$0 (includes installation and monthly fees)

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Solutions for Togetherness

Life takes a toll on both mental and physical health. That's why SCAN is pleased to offer solutions that will help you get connected and improve your health.

SCAN Learning Communities 1 2 3

Learning Communities brings like-minded people together for in-person health education classes to maintain good mental and physical health.

Headspace 1 2 3

Headspace is a mindfulness and meditation app that can help counteract the negative effects of loneliness, stress and anxiety and guide you to better health.

Solutions for Caregivers

SCAN understands the critical role caregivers play — and the challenges they face. Solutions for Caregivers is for SCAN members who are caregivers themselves, or for the unpaid caregiver to a SCAN member.

SCAN Respite Care Services* 2 3

Providing a short-term break from the demands of caregiving, SCAN offers respite care for full-time, unpaid caregivers caring for SCAN members.

- Up to 40 hours per year (4-hour minimum per visit) in the member's home where the primary care giving takes place

Care Coordination Sessions 1 2 3

This series of classes provides information, skills training and support for caregivers.

Home-delivered Meals* 1 2 3

Up to 28 days of home-delivered meals are available to members with chronic conditions.

*Criteria and limitations apply.

Contact an authorized SCAN representative today

Call

1-877-870-4867

Or visit:

www.scanhealthplan.com

TTY users: 711

October 1 to March 31

8 am - 8 pm

7 days a week

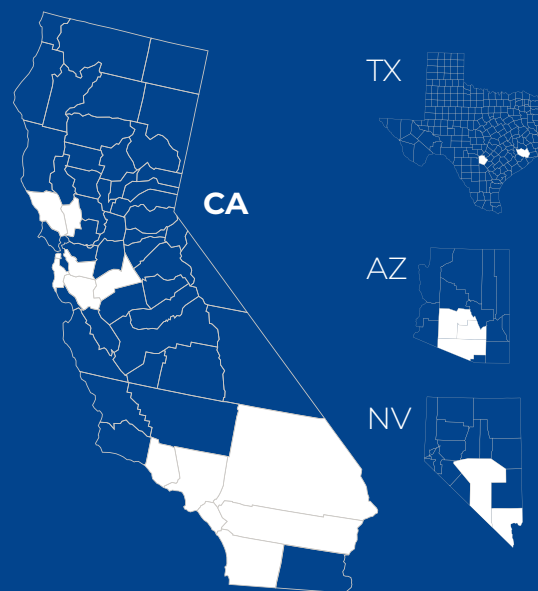
April 1 to September 30

8 am - 8 pm

Monday through Friday



YOU CAN FIND US IN:



SCAN Classic (HMO), SCAN Balance (HMO SNP) and SCAN Heart First (HMO SNP) are HMO plans with Medicare contracts. Enrollment in SCAN Health Plan depends on contract renewal. You must continue to pay your Medicare Part B premium.

Insulin copayments listed in the Prescription Drug Coverage Table apply to members who do not receive “Extra Help” to pay for their prescription drugs. Your insulin copayment may change when you enter Catastrophic Coverage. To find out which insulins are covered by SCAN, review the most recent Drug List we provided electronically. Covered products include all insulin pens and vials listed under the class name “Insulins” in our Drug List. If you have questions about the Drug List, you can also call Member Services. Prescription copay/coinsurance may vary by plan, county, pharmacy type (e.g., Preferred or Standard, etc.), day supply, Part D benefit phase, or in members who receive “Extra Help.” You can fill your prescriptions at any of our network pharmacies, but you may pay less at a Preferred pharmacy. Check your Evidence of Coverage or call Member Services for details (phone numbers for Member Services are printed on the back cover of your Evidence of Coverage).

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts PharmacySM is our Preferred mail-order pharmacy. While you can fill your prescription medications at any of our network mail-order pharmacies, you may pay less at the Preferred mail-order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan’s Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.