

# 2023 BENEFIT HIGHLIGHTS

## **SCAN Connections** (HMO SNP)

Los Angeles County

Riverside County

San Bernardino County

San Diego County



Plan Details	SCAN Connections
Monthly Plan Premium	\$0
Annual Plan Deductible	\$0

Comprehensive Care	SCAN Connections
Primary Care Office Visits	\$0
Specialist Office Visits	\$0
Diabetic Self-Management Training	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0
Annual Physical Exam	\$0
Preventive Services (Medicare-covered screenings)	\$0
Lab Services and X-rays	\$0
Diagnostic Tests and Procedures	\$0
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$0
Durable Medical Equipment	\$0
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$0
Outpatient Mental Health (Individual/Group)	\$0
Home Health Care	\$0

Hospital and Emergency Care	SCAN Connections
Inpatient Hospital Care	\$0 (unlimited days)
Skilled Nursing Facility	\$0
Outpatient Surgery	\$0
Emergency Care	\$0 (worldwide) \$0 (if admitted immediately)
Urgent Care Services	\$0 (worldwide)
Ambulance Services	\$0

Maximum Out-of-Pocket	SCAN Connections
Annual Maximum Out-of-Pocket (MOOP)	\$0

Prescription Drug Coverage	SCAN Connections
Part D Deductible	\$0
<b>SCAN Contracted Retail and Mail-Order Pharmacies (up to 100-day supply)</b>	
TIER 1: Preferred Generic	\$0
TIER 2: Generic	\$0
TIER 3: Preferred Brand	\$0
TIER 4: Non-Preferred Drug	\$0
TIER 5: Specialty Tier*	\$0

\*Tier 5: Specialty Tier drugs are available for up to a one-month supply.

Dental Services	SCAN Connections
<b>PREVENTIVE</b>	
Oral Exam & Cleaning (2 per year)	\$0
X-Ray (2 per year)	\$0
Deep Cleaning (4 quadrants per year)	\$0
<b>COMPREHENSIVE</b>	
Diagnostic (screenings, x-rays)	\$0
Restorative (fillings, crowns)	\$0-\$350
Endodontics (root canals)	\$0-\$395
Prosthodontics (tooth replacement/dentures)	\$0-\$350
Implants (medically necessary) (tooth/teeth replacement)	\$0

# Included extras you get with SCAN

Core Extras	SCAN Connections
<b>Vision Services</b> (routine) Eye exam Coverage for eyewear	\$0 (1 every 12 months) \$500 limit every year
<b>Transportation</b> (routine)* Non-medical**	\$0 (unlimited trips/year) 24 trips/year
<b>Acupuncture, Chiropractic, and Therapeutic Massage Services</b> (routine)	\$0 per visit (36 visits per year — Acupuncture) \$0 per visit (30 visits per year — Chiropractic) \$0 per visit (5 visits per year — Therapeutic Massage)
<b>Podiatry Services</b> (routine)	\$0 (6 visits per year)
<b>Hearing Services</b> (routine) Hearing aid copay	\$0 per aid per year
<b>SCAN Travel Assurance Kit</b>	Urgent or emergency care when outside of the U.S.
Solutions for Virtual Care Access	SCAN Connections
<b>Telehealth</b> Urgent Medical Behavioral Health	\$0 \$0
<b>Nurse Advice Line</b>	\$0 per phone visit
<b>HEALTHtech+</b>	\$0 support line or home visit
<b>Abridge Mobile App</b>	\$0 to capture care visits
Solutions for Healthy Living	SCAN Connections
<b>Health Club Membership</b>	\$0 (SilverSneakers®)
<b>SCAN Healthy Foods Card</b>	\$50 per quarter
<b>Over-the-counter</b> (OTC)	\$175 per quarter with rollover
<b>Fitbit™ Fitness Tracker</b>	\$0 (Inspire 2) every 2 years
<b>Brain Fitness</b>	\$0 Online brain games

\*75-mile limit will apply to each one-way trip. \*\*Trips to: health club, grocery store, or senior center.

**SCAN is committed to offering the comprehensive and affordable care you need to stay at your healthiest.**

Please refer to your Summary of Benefits for more details about all the benefits and services you get with your Medicare Advantage Plan. If you have any questions, just call us. An authorized SCAN representative will be happy to help you.

**1-877-870-4867 (TTY: 711)**

October 1 to March 31:  
8 a.m. to 8 p.m., 7 days a week  
April 1 to September 30:  
8 a.m. to 8 p.m., Monday through Friday

# The SCAN Story

SCAN has been keeping seniors healthy and independent for 45 years. With quality, low-cost benefits—plus award-winning service when you need it—you can count on SCAN to help you stay healthy, vibrant and connected for years to come.

## Solutions for Independence

SCAN knows that sometimes our members need a little more care to stay independent in their own homes for as long as possible, so we've included these special benefits for \$0 in your plan to help you do just that.

### SCAN Returning to Home\*

Extra help at home after a hospital stay can mean all the difference in your recovery. SCAN is there for you with:

- \$0 personal in-home care visits (bathing/dressing, etc.) up to 40 hours per year — 4-hour minimum per visit
- \$0 home-delivered meals up to 28 days per year
- \$0 telephonic personal support services

### SCAN Home Advantage

As you age you want the confidence that your home can safely support your changing needs. SCAN provides you with a:

- \$0 cost in-home safety evaluation
- \$0 cost follow-up visit

### Emergency Response System\*

Personal emergency response system that enables members to remain at home, living safely and independently.

- \$0 (includes installation and monthly fees)

## Solutions for Togetherness

Life takes a toll on both mental and physical health. That's why SCAN is pleased to offer solutions that will help you get connected and improve your health.

### SCAN Learning Communities

Learning Communities brings like-minded people together for in-person health education classes to maintain good mental and physical health.

### Headspace

Headspace is a mindfulness and meditation app that can help counteract the negative effects of loneliness, stress and anxiety and guide you to better health.

## Solutions for Caregivers

SCAN understands the critical role caregivers play — and the challenges they face. Solutions for Caregivers is for SCAN members who are caregivers themselves, or for the unpaid caregiver to a SCAN member.

### Care Coordination Sessions

This series of classes provides information, skills training and support for caregivers.

### Home-delivered Meals\*

Up to 28 days of home-delivered meals are available to members with chronic conditions.

\*Criteria and limitations apply.

# Contact an authorized SCAN representative today

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Call

**1-877-870-4867**

Or visit:

**[www.scanhealthplan.com](http://www.scanhealthplan.com)**

**TTY users: 711**

October 1 to March 31

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7 days a week

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YOU CAN FIND US IN:



SCAN Connections (HMO SNP) is an HMO plan with a Medicare contract and a contract with the California Medi-Cal (Medicaid) program. SCAN Connections also has a written agreement with the California Medi-Cal (Medicaid) program to coordinate your Medicaid benefits. Enrollment in SCAN Health Plan depends on contract renewal. You must continue to pay your Medicare Part B premium.

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts Pharmacy<sup>SM</sup> is one of our mail-order pharmacies. You can fill your prescription medications at any of our network mail-order pharmacies. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan's Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.