

# 2023 BENEFIT HIGHLIGHTS

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**SCAN Classic**  
(HMO)

**SCAN Balance**  
(HMO SNP)

**SCAN Heart First**  
(HMO SNP)

Maricopa County  
Pima County  
Pinal County



Plan Details	SCAN Classic	SCAN Balance	SCAN Heart First
Monthly Plan Premium	\$0	\$0	\$0
Annual Plan Deductible	\$0	\$0	\$0

Comprehensive Care	SCAN Classic	SCAN Balance	SCAN Heart First
Primary Care Office Visits	\$0	\$0	\$0
Specialist Office Visits	\$0	\$0	\$0
Diabetic Self-Management Training	\$0	\$0	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0	\$0	\$0
Annual Physical Exam	\$0	\$0	\$0
Preventive Services (Medicare-covered screenings)	\$0	\$0	\$0
Lab Services and X-rays	\$0	\$0	\$0
Diagnostic Tests and Procedures	\$0	\$0	\$0
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$0–\$10	\$0–\$10	\$0–\$10
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$0–\$200	\$0–\$200	\$0–\$200
Durable Medical Equipment	\$0 for items up to \$499; 20% for items \$500 and more	\$0 for items up to \$499; 20% for items \$500 and more	\$0 for items up to \$499; 20% for items \$500 and more
Outpatient Mental Health (Individual/Group)	\$0–\$20	\$0–\$20	\$0–\$20

Hospital and Emergency Care	SCAN Classic	SCAN Balance	SCAN Heart First
Inpatient Hospital Care	\$75 per day (days 1–5) \$0 per day (days 6–90+)	\$75 per day (days 1–5) \$0 per day (days 6–90+)	\$75 per day (days 1–5) \$0 per day (days 6–90+)
Skilled Nursing Facility	\$0 per day (days 1–20) \$150 per day (days 21–100)	\$0 per day (days 1–20) \$150 per day (days 21–100)	\$0 per day (days 1–20) \$150 per day (days 21–100)
Outpatient Surgery	\$0	\$0	\$0
Emergency Care	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)	\$90 (worldwide) \$0 (if admitted immediately)
Urgent Care Services	\$0 (worldwide)	\$0 (worldwide)	\$0 (worldwide)
Ambulance Services	\$250	\$250	\$250

Maximum Out-of-Pocket	SCAN Classic	SCAN Balance	SCAN Heart First
Annual Maximum Out-of-Pocket (MOOP)	\$2,800	\$2,800	\$2,800

Prescription Drug Coverage		SCAN Classic		SCAN Balance		SCAN Heart First	
PHARMACY NETWORK		PREFERRED	STANDARD	PREFERRED	STANDARD	PREFERRED	STANDARD
Part D Deductible		\$0	\$0	\$0	\$0	\$0	\$0
Initial Coverage Stage – SCAN Contracted Retail Pharmacies (1-month/30-day supply)							
TIER 1: Preferred Generic		\$0	\$7	\$0	\$5	\$0	\$5
TIER 2: Generic		\$0	\$15	\$0	\$9	\$0	\$9
TIER 3: Preferred Brand	Insulin	\$25	\$35	\$0*	\$0*	\$25	\$35
	Other Drugs	\$37	\$47	\$37	\$47	\$37	\$47
TIER 4: Non-Preferred Drug		\$95	\$100	\$95	\$100	\$95	\$100
TIER 5: Specialty Tier		33%	33%	33%	33%	33%	33%
Coverage Gap		Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2	Tiers 1 and 2
		Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)	Tier 3 (insulin only)

\*The \$0 copay applies to members who do not qualify for “Extra Help.”

## \$0 Prescription Drugs

Pay \$0 for Tiers 1 and 2 (up to a 100-day supply) at preferred retail and Express Scripts mail-order pharmacies.

Dental Services	SCAN Classic, SCAN Balance and SCAN Heart First	
	Embedded Dental	PPO Dental
	These dental services are included in your plan	\$32 per month
<b>PREVENTIVE</b>		
Oral Exam & Cleaning (2 per year)	\$0	\$0
X-Ray (2 per year)	\$0	\$0
Deep Cleaning (4 quadrants per year)	\$0	\$0
<b>COMPREHENSIVE</b>		
Diagnostic (screenings, x-rays)	\$0–\$5	\$0–\$5
Restorative (fillings, crowns)	\$8–\$395	\$8–\$395
Endodontics (root canals)	\$5–\$395	\$5–\$395
Prosthodontics (tooth replacement/dentures)	\$13–\$395	\$13–\$395
<b>OUT-OF-NETWORK CARE</b>		
	Not available	Plan pays up to \$2,000

# Included extras you get with SCAN

Core Extras	SCAN Classic	SCAN Balance	SCAN Heart First
<b>Vision Services</b> (routine)			
Eye exam	\$0 (1 every 12 months)	\$0 (1 every 12 months)	\$0 (1 every 12 months)
Coverage for eyewear	\$300 limit every year	\$300 limit every year	\$300 limit every year
<b>Transportation</b> (routine)*	\$0 (54 one way trips per year)	\$0 (56 one-way trips per year)	\$0 (56 one-way trips per year)
Non-medical**	Not available	28 of the 56 trips	28 of the 56 trips
<b>Acupuncture and Chiropractic Services</b> (routine)	\$5 per visit (20 visits/year combined)	\$10 per visit (20 visits/year combined)	\$5 per visit (20 visits/year combined)
<b>Podiatry Services</b> (routine)	\$0 (6 visits per year)	\$0 (6 visits per year)	\$0 (6 visits per year)
<b>Hearing Services</b> (routine) Hearing aid copay	\$450/\$750 per aid/year	\$450/\$750 per aid/year	\$450/\$750 per aid/year
<b>SCAN Travel Assurance Kit</b>	Urgent or emergency care when outside of the U.S.	Urgent or emergency care when outside of the U.S.	Urgent or emergency care when outside of the U.S.
Solutions for Virtual Care Access	SCAN Classic	SCAN Balance	SCAN Heart First
<b>Telehealth</b>	\$0	\$0	\$0
<b>Nurse Advice Line</b>	\$0 per phone visit	\$0 per phone visit	\$0 per phone visit
<b>HEALTHtech</b>	\$0 support line	\$0 support line	\$0 support line
<b>Abridge Mobile App</b>	\$0 to capture care visits	\$0 to capture care visits	\$0 to capture care visits
Solutions for Healthy Living	SCAN Classic	SCAN Balance	SCAN Heart First
<b>Health Club Membership</b>	\$0 (Silver&Fit®)	\$0 (Silver&Fit®)	\$0 (Silver&Fit®)
<b>Over-the-counter</b> (OTC)	\$85 per quarter with rollover	\$85 per quarter with rollover	\$85 per quarter with rollover
<b>Fitbit™ Fitness Tracker</b>	Included with Silver&Fit home-kit option	Included with Silver&Fit home-kit option	Included with Silver&Fit home-kit option
<b>Brain Fitness</b>	\$0 Online brain games	\$0 Online brain games	\$0 Online brain games

\*75-mile limit will apply to each one-way trip. \*\*Trips to: health club, grocery store, or senior center.

# The SCAN Story

SCAN has been keeping seniors healthy and independent for 45 years. With quality, low-cost benefits—plus award-winning service when you need it—you can count on SCAN to help you stay healthy, vibrant and connected for years to come.

## Solutions for Independence

SCAN knows that sometimes our members need a little more care to stay independent in their own homes for as long as possible, so we've included these special benefits for \$0 in your plan to help you do just that.

### SCAN Returning to Home\* 1 2 3

Extra help at home after a hospital stay can mean all the difference in your recovery. SCAN is there for you with:

- \$0 personal in-home care visits (bathing/dressing, etc.) up to 40 hours per year — 4-hour minimum per visit
- \$0 home-delivered meals up to 28 days per year
- \$0 telephonic personal support services

### SCAN Home Advantage 2 3

As you age you want the confidence that your home can safely support your changing needs. SCAN provides you with a:

- \$0 cost in-home safety evaluation
- \$0 cost follow-up visit

### Emergency Response System\* 1 2 3

Personal emergency response system that enables members to remain at home, living safely and independently.

- \$0 (includes installation and monthly fees)

**1 SCAN Classic**  
(HMO)

**2 SCAN Balance**  
(HMO SNP)

**3 SCAN Heart First**  
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## Solutions for Togetherness

Life takes a toll on both mental and physical health. That's why SCAN is pleased to offer solutions that will help you get connected and improve your health.

### SCAN Learning Communities 1 2 3

Learning Communities brings like-minded people together for in-person health education classes to maintain good mental and physical health.

### Headspace 1 2 3

Headspace is a mindfulness and meditation app that can help counteract the negative effects of loneliness, stress and anxiety and guide you to better health.

## Solutions for Caregivers

SCAN understands the critical role caregivers play — and the challenges they face. Solutions for Caregivers is for SCAN members who are caregivers themselves, or for the unpaid caregiver to a SCAN member.

### SCAN Respite Care Services\* 2 3

Providing a short-term break from the demands of caregiving, SCAN offers respite care for full-time, unpaid caregivers caring for SCAN members.

- Up to 40 hours per year (4-hour minimum per visit) in the member's home where the primary care giving takes place

### Care Coordination Sessions 1 2 3

This series of classes provides information, skills training and support for caregivers.

### Home-delivered Meals\* 1 2 3

Up to 28 days of home-delivered meals are available to members with chronic conditions.

\*Criteria and limitations apply.

# Contact an authorized SCAN representative today

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Call

**1-877-814-7226**

Or visit:

**[www.scandeserthealthplan.com](http://www.scandeserthealthplan.com)**

**TTY users: 711**

October 1 to March 31

8 am - 8 pm

7 days a week

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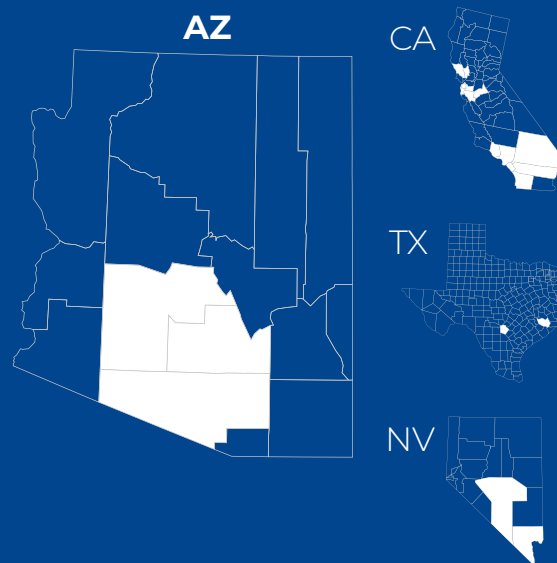
April 1 to September 30

8 am - 8 pm

Monday through Friday



YOU CAN FIND US IN:



SCAN Classic (HMO), SCAN Balance (HMO SNP) and SCAN Heart First (HMO SNP) are HMO plans with Medicare contracts. Enrollment in SCAN Health Plan and SCAN Desert Health Plan depends on contract renewal. You must continue to pay your Medicare Part B premium.

Insulin copayments listed in the Prescription Drug Coverage Table apply to members who do not receive “Extra Help” to pay for their prescription drugs. Your insulin copayment may change when you enter Catastrophic Coverage. To find out which insulins are covered by SCAN, review the most recent Drug List we provided electronically. Covered products include all insulin pens and vials listed under the class name “Insulins” in our Drug List. If you have questions about the Drug List, you can also call Member Services. Prescription copay/coinsurance may vary by plan, county, pharmacy type (e.g., Preferred or Standard, etc.), day supply, Part D benefit phase, or in members who receive “Extra Help.” You can fill your prescriptions at any of our network pharmacies, but you may pay less at a Preferred pharmacy. Check your Evidence of Coverage or call Member Services for details (phone numbers for Member Services are printed on the back cover of your Evidence of Coverage).

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts Pharmacy<sup>SM</sup> is our Preferred mail-order pharmacy. While you can fill your prescription medications at any of our network mail-order pharmacies, you may pay less at the Preferred mail-order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Desert Health Plan’s Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.