Individual Enrollment Request Form

VillageHealth
A product of SCAN Health Plan®

1 To enroll in VillageHealth, please provide the following information:

Please check which plan you want to enroll in:

☐	001 **VillageHealth** (HMO-POS SNP)	Riverside and San Bernardino Counties	$34.80 per month
☐	002 **VillageHealth** (HMO-POS SNP)	Los Angeles and Orange Counties	$34.80 per month

Last Name:

First Name: **M.I.** ☐ Mr. ☐ Mrs. ☐ Ms.

Birth Date: / / (M M D D Y Y Y Y) **Sex:** ☐ Male ☐ Female

Home Phone Number: ( ) -

Primary Phone: ( ) - ☐ Mobile

Secondary Phone: ( ) - ☐ Mobile

Email address:

Please choose how you want to receive plan information:

☐ Check here to get your Part C Explanation of Benefits (EOB) and Annual Notice of Change (ANOC) online, rather than by U.S. mail. You will receive an e-mail each time one of these documents is available. You can change back to U.S. mail at any time.

Permanent Residence Street Address (P.O. Box is not allowed):

City: State: ZIP Code:

Mailing Address (only if different from your Permanent Residence Address):

Street Address:

City: State: ZIP Code:

Emergency Contact *(optional)*: _____

Phone Number: ( ) -

Relationship to you: _____

Please check one of the boxes below if you want plan information in a language other than English:

Language: ☐ Spanish

Please contact VillageHealth at 1-800-399-7226 (TTY: 711) if you need information in an accessible format (like audio or large print) or a language other than those listed above. Hours are 8 A.M. to 8 P.M., seven days a week from October 1 to March 31. From April 1 to September 30 hours are 8 A.M. to 8 P.M., Monday through Friday. Messages received on holidays and outside of our business hours will be returned within one business day.

TOP—ENROLLMENT SERVICES
Y0057_SCAN_10961_2018_M 08152018

BOTTOM—MEMBER
R636 08/18 19F-ENRFORMVH

2 Please provide your Medicare Insurance Information

Please take out your red, white and blue Medicare card to complete this section.

- Fill out this information as it appears on your Medicare card.

—OR—

- Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

Name (as it appears on your Medicare card):

Medicare Number:

Is Entitled to: Effective Date:

HOSPITAL (Part A): ☐☐ / ☐☐ / ☐☐☐☐

MEDICAL (Part B): ☐☐ / ☐☐ / ☐☐☐☐

You must have Medicare Part A and Part B to join a Medicare Advantage plan.

3 Paying your Plan Premium

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, Electronic Funds Transfer (EFT) or credit card/debit card each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month. If you are assessed a Part D-Income Related Monthly Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or RRB. DO NOT pay VillageHealth the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If eligible, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not be subject to the coverage gap or a late enrollment penalty. Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users call 1-800-325-0778. You can also apply for Extra Help online at www.socialsecurity.gov/prescriptionhelp.

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover.

If you don't select a payment option, you will get a bill each month.

Please select a premium payment option:

☐ **Get a bill.**

☐ **Electronic Funds Transfer (EFT) from your bank account each month.** Please enclose a VOIDED check or provide the following:

Account Holder Name:

Bank Routing Number:

Bank Account Number:

Account Type: ☐ Checking ☐ Saving

☐ **Credit Card/Debit Card.** Please provide the following information: Type of card: ☐ VISA ☐ M/C ☐ AMEX ☐ Discover

Name of Account holder as it appears on card:

Account Number:

Expiration Date: ☐☐ / ☐☐☐☐ (MM/YYYY) Security Code: ☐☐☐☐

☐ **Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check.**

I get monthly benefits from: ☐ Social Security ☐ RRB

(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)

4 Please read and answer these important questions

1. Do you have end-stage renal disease (ESRD?) ☐ Yes ☐ No

Are you currently on dialysis? ☐ Yes ☐ No

Dialysis Facility Name: _____

City: _____

2. Some individuals may have other drug coverage, including other private insurance, TRICARE, Federal Employee Health benefits coverage, VA benefits, or state pharmaceutical assistance programs. Will you have other prescription drug coverage in addition to VillageHealth? ☐ Yes ☐ No

If "yes," please list your other coverage and your identification (ID) number(s) for this coverage:

Name of other coverage:

ID# for this coverage: Group # for this coverage:

3. Are you a resident in a long-term care facility, such as a nursing home? ☐ Yes ☐ No
If "yes," please provide the following information:

Name of Institution:

_____

Address and Phone Number of Institution (number and street):

_____

4. Are you enrolled in your state Medicaid program? ☐ Yes ☐ No

If "yes," please provide your Medicaid number: _____

5. Do you or your spouse work? ☐ Yes ☐ No

Please choose the name of a Nephrologist and Medical Group:

Are you a current patient of this Nephrologist? ☐ Yes ☐ No

5 Please read this important information

STOP

If you currently have health coverage from an employer or union, joining VillageHealth could affect your employer or union health benefits. You could lose your employer or union health coverage if you join VillageHealth. Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there isn't any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

6 Please read and sign below

By completing this enrollment application, I agree to the following:

VillageHealth is a Medicare Advantage plan and has a contract with the Federal Government. I will need to keep my Medicare Parts A and B. I can be in only one Medicare Advantage plan at a time, and I understand that my enrollment in this plan will automatically end my enrollment in another Medicare health plan or prescription drug plan. It is my responsibility to inform you of any prescription drug coverage that I have or may get in the future. Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes only at certain times of the year when an enrollment period is available (Example: October 15–December 7 of every year), or under certain special circumstances.

VillageHealth serves a specific service area. If I move out of the area that VillageHealth serves, I need to notify the plan so I can disenroll and find a new plan in my new area. Once I am a member of VillageHealth, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from VillageHealth when I get it to know which rules I must follow to get coverage with this Medicare Advantage plan. I understand that people with Medicare aren't usually covered under Medicare while out of the country except for limited coverage near the U.S. border.

I understand that beginning on the date VillageHealth coverage begins, I must get all of my health care from VillageHealth. As a member of VillageHealth (HMO-POS SNP), the cost-sharing for services may vary depending if services are received in or out of VillageHealth's network. Services authorized by VillageHealth and other services contained in my VillageHealth Evidence of Coverage document (also known as a member contract or subscriber agreement) will be covered. Certain services require authorization and may not be paid if not authorized.

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with VillageHealth, he/she may be paid based on my enrollment in VillageHealth.

Release of Information: By joining this Medicare health plan, I acknowledge that VillageHealth will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations. I also acknowledge that VillageHealth will release my information, including my prescription drug event data, to Medicare, who may release it for research and other purposes which follow all applicable federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the state where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that 1) this person is authorized under state law to complete this enrollment and 2) documentation of this authority is available upon request from Medicare.

Signature: _____ **Today's Date:** | | - | | - | | | | |

If you are the authorized representative, you must sign above and provide the following information:

Name:

Address:

Home Phone Number: (| | |) | | | - | | | |

Relationship to Enrollee:

Attestation of Eligibility for an Enrollment Period

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

- ☐ I am new to Medicare.
- ☐ I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
- ☐ I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me.
  I moved on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I recently was released from incarceration. I was released on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I recently returned to the United States after living permanently outside of the U.S.
  I returned to the U.S. on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I recently obtained lawful presence status in the United States. I got this status on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on:
  ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
- ☐ I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long term care facility). I moved/will move into/out of the facility on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I recently left a PACE program on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's).
  I lost my drug coverage on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I am leaving employer or union coverage on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I belong to a pharmacy assistance program provided by my state.
- ☐ My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
- ☐ I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on:
  ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on: ☐☐ / ☐☐ / ☐☐☐☐
- ☐ I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.

If none of these statements applies to you or you're not sure, please contact VillageHealth at 1-800-399-7226 (TTY: 711).

OFFICE USE ONLY		
NAME OF STAFF MEMBER/AGENT/BROKER (if assisted in enrollment):		REP. CODE:
EFFECTIVE DATE OF COVERAGE: ☐☐ / ☐☐ / ☐☐☐☐	Group ID Number: ☐☐☐☐☐☐☐	REC'D DATE: ☐☐ / ☐☐ / ☐☐☐☐
Enrollee's preferred spoken language (if other than English):		☐ EE DUP CONF#