



SCAN Long Term Care
P. O. Box 61450
Phoenix, AZ 85082-1450

**CRITICAL INFORMATION FOR ELECTRONIC BILLING TO:
SCAN LONG TERM CARE – PAYER ID 20460**

To Whom It May Concern:

In an effort to streamline claims processing and reduce claims payment turn-around times, **our Payer ID 20460 is now activated for sending claims electronically to SCAN Long Term Care.** Our ability to process your claims in a timely fashion will be significantly enhanced by submitting claims electronically through your clearinghouse with our **Payer ID 20460.**

If your office utilizes electronic billing, ***please note that claims should now be sent electronically to SCAN Long Term Care using our Payer ID 20460.*** If your office is not yet able to send claims electronically, please continue to submit your claims to the following claim mailing address:

P.O. Box 61450
Phoenix, AZ 85082-1450

We urge you to consider submitting electronically. If you would like additional information about electronic submission to SCAN Long Term Care, contact your system vendor, clearinghouse, or billing service.

Please contact your system vendor or clearinghouse directly if you have any difficulty submitting electronic claims to **Payer ID 20460.** However, if you have specific billing questions, please feel free to contact us at AZNetMgmt@scanhealthplan.com and someone from our response team will be glad to assist you with questions.

Thank you,

Claims Department
SCAN Long Term Care