



Part 2 Train the Trainer Conference Agenda

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| 8:30 am – 9:00 am | Breakfast/Registration |
| 9:00 am – 9:15 am | Opening Remarks Romilla Batra, M.D. <i>Chief Medical Officer</i> *Pre-conference raffle* |
| 9:05 am – 10:00 am | Significance of staff-patient communication Barbara Khozam <i>Keynote Speaker, SullivanLuallin Group</i> |
| 10:00 am – 11:00 am | Presentation: Upping the Ante on Engagement Robi Hellman, RN, MSN, CNS <i>Director, Health Care Services Education and Training</i> Renee McNally <i>Health Care Services Trainer</i> |
| 11:00 am – 11:15 am | Break *Raffle* |
| 11:15 am – 12:00 pm | Presentation: Care Coordination Training Robi Hellman |
| 12:00 am – 12:30 pm | Lunch |
| 12:30 pm -12:45 pm | VIP recognition Michelle Fujii, MHA <i>Manager, Medicare Star Quality</i> The Importance of Partnership for Medication Adherence Success Bill Roth <i>President, Chief Operating Officer</i> |
| 12:45 pm – 1:15 pm | Medication Adherence Scavenger Hunt |
| 1:15 pm – 2:00 pm | Presentation: Medication Adherence Training Robi Hellman |
| 2:00 pm – 2:15 pm | Break *Raffle* |
| 2:15 pm – 2:45 pm | Visual Mission Statement |
| 2:45 pm – 3:00 pm | Closing remarks Sherry Stanislaw <i>SVP, General Manager</i> *Final raffle* |